

EzLyna (LKKAUTO)

From: EzLyna (LKKAUTO)
Sent: Wednesday, 14 June 2023 8:28 AM
To: Phoebe Toh
Cc: Admin A; Angelia Goh
Subject: ACCIDENT INVOLVING GBE663L (ALLIANZ) AND SJK2338L AT/ALONG CTE EXIT ANG MO KIO AVE 5 SLIP RD TWDS ANG MO KIO AVE 5 ON 23.05.2023

M/S AUX MEDIA GROUP PTE LTD

Dear Phoebe / Daniel Lim Hong Wei,

You Ref: GBE663L

Our Ref: CC4/AIS23005375/Tya3

ACCIDENT INVOLVING GBE663L (ALLIANZ) AND SJK2338L AT/ALONG CTE EXIT ANG MO KIO AVE 5 SLIP RD TWDS ANG MO KIO AVE 5 ON 23.05.2023

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, Allianz Insurance Singapore Pte. Ltd to deal with the third party claim against your policy.

We have received a claim from **SJK2338L** against your insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your driver's favour. Therefore, we shall proceed to negotiate for an amicable settlement of the third-party claim at best to avoid further litigation, which would escalate to even more cost.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

As Insurers, they shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 7 days from the date of this letter. Your intent must be formally expressed to Allianz and acknowledged by Allianz.

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without our prior knowledge and consent. If you receive any correspondence or legal document such as a Writ of Summons in connection with this accident, please forward it to us immediately. You may email it to customerservice@allianz.com.sg or deliver it by hand to Allianz Customer Care Centre.

This letter should not be regarded as a waiver by Allianz of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third-party injury claim(s), we shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact me. Thank you.

Best Regards,

Ezlyna Eng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: Ezlyna@lkkauto.com |

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Phoebe Toh <phoebe@aux.com.sg>

Sent: Tuesday, June 13, 2023 3:52 PM

To: EzLyna (LKKAuto) <ezlyna@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Angelia Goh <angelia@aux.com.sg>

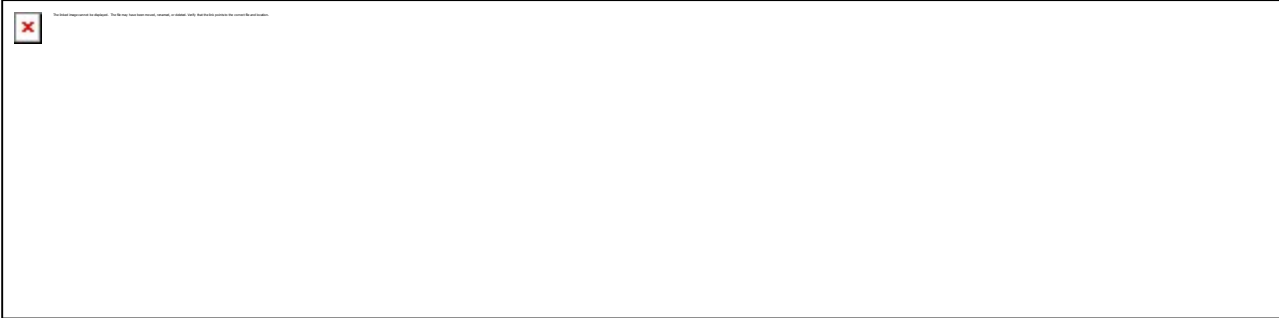
Subject: Re: Request for Extension

Hi Ezlyna,

Please find the accident report attached.

Thank you.

Regards,



From: "EzLyna (LKKAuto)" <ezlyna@lkkauto.com>

Date: Wednesday, 7 June 2023 at 5:06 PM

To: Phoebe Toh <phoebe@aux.com.sg>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: Request for Extension

Dear Phoebe,

We refer to your email below.

Content well noted. Meantime, if you have any video footage/scene photo/police report/other relevant evidence, pls forward to us too.

Pls update/forward accident report to us once it has reported. Thank you.

**I am working from home till 09.06.2023. If you wish to contact me, pls whatsapp call at 80287880 or email.*

Best Regards,

Ezlyna Eng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: Ezlyna@lkkauto.com |
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Phoebe Toh <phoebe@aux.com.sg>
Sent: Wednesday, June 7, 2023 4:56 PM
To: EzLyna (LKKAuto) <ezlyna@lkkauto.com>
Cc: Angelia Goh <angelia@aux.com.sg>
Subject: Request for Extension

Hi Ezlyna,

We have received the letter mailed over previously, today.

The claim reference is CC4/AIS23005375/Tya3 (GBE 663L).

We will like to ask for a 7 days extension for us to provide the relevant documents.

Thank you.

Regards,



PHOEBE TOH
ADMIN EXECUTIVE

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