

**Shiau Chan (LKKAuto)**

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**From:** Shiau Chan (LKKAuto)  
**Sent:** Wednesday, 31 May 2023 2:28 PM  
**To:** main@jitkeong.com.sg  
**Cc:** sunny@jitkeong.com.sg; SUR  
**Subject:** ERGO-OD YN 9985D DOA: 23/05/2023

Dear Sunny,

As spoken with you.

As instructed by our client, please proceed to repair the insured vehicle **YN 9985D on Lump Sum basis (Excess TBA)**.

If there are any check items or supplementary items please inform our office’s Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

\*Our client reserve their rights **not to pay** if there is no valid approval obtained before repair.

Best Regards,

**Shiau Chan (Ms)** | Case Handler  
**LKK Auto Consultants Pte Ltd**  
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