

Shiau Chan (LKKAUTO)

From: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>
Sent: Friday, 9 June 2023 2:16 PM
To: Shiau Chan (LKKAUTO); ERGO Insurance Pte. Ltd. (Claims Department); SUR; assignments
Subject: RE: REQUEST FOR PRE-REPAIR INSPECTION FOR GBK 3475L DOA: 24.05.2023 - ERGO
claim ref: Claim CDMPG23001278

Dear Shiau Chan
Ergo's ref is CDMPG23001278
OIC is Melody

Regards
Ai Ngoh

From: Shiau Chan (LKKAUTO) <siewsc@lkkauto.com>
Sent: Friday, 9 June 2023 1:52 pm
To: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>; SUR <sur@lkkauto.com>; assignments
<assignments@lkkauto.com>
Subject: RE: REQUEST FOR PRE-REPAIR INSPECTION FOR GBK 3475L DOA: 24.05.2023

Dear Pauline,

Kindly provide us the claim reference.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Rajes (LKK Auto) <rajes@lkkauto.com>
Sent: Thursday, May 25, 2023 3:40 PM
To: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>; SUR <sur@lkkauto.com>; assignments
<assignments@lkkauto.com>
Subject: RE: REQUEST FOR PRE-REPAIR INSPECTION FOR GBK 3475L DOA: 24.05.2023

Dear Pauline,

Thank you for the assignment.

Best Regards,

Rajes | Admin

LKK Auto Consultants Pte Ltd

From: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>

Sent: Thursday, May 25, 2023 2:54 PM

To: Korrie Chew <korrie.chew@fastechauto.com.sg>; Admin A <admin-a@lkkauto.com>; admin-d <admin-d@lkkauto.com>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Subject: RE: REQUEST FOR PRE-REPAIR INSPECTION FOR GBK 3475L DOA: 24.05.2023

Dear Korrie

Please provide us TP accident report **ASAP** for case registration.

Hi LKK,

Officer-in-Charge : TBA

Insured has not report, we will provide Officer-in-Charge and Claims ref no. later.

Please conduct this survey request.

(Note: Survey vehicle only, LOD will be handled by Ergo)

Kindly inform us if you are not able to attend it.

Thank you.

Warmest Regards,
Pauline Soh
Executive

ERGO Insurance Pte. Ltd.

8 Temasek Boulevard #04-01 | Suntec Tower Three | Singapore 038988

pauline.soh@ergo.com.sg | www.ergo.com.sg



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From: Korrie Chew <korrie.chew@fastechauto.com.sg>

Sent: Thursday, 25 May 2023 2:20 pm

To: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>
Cc: Jason <Jason@fastechauto.com.sg>; Siow Szelin <szelin.siow@fastechauto.com.sg>
Subject: RE: REQUEST FOR PRE-REPAIR INSPECTION FOR GBK 3475L DOA: 24.05.2023

Without Prejudice

Dear Pauline,

Please refer to your email date on 25.05.2023.

Please arrange (LKK) to conduct the pre-repair survey.

Thank you.

Best Regards,
Korrie Chew
Fastech Auto Pte Ltd
1 Kaki Bukit Avenue 6 #01-48
Autobay Singapore 417883
Tel: 6746 5376
Fax: 6745 8520

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/ claimant.

From: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>
Sent: Thursday, 25 May 2023 2:04 pm
To: Korrie Chew <korrie.chew@fastechauto.com.sg>
Subject: RE: REQUEST FOR PRE-REPAIR INSPECTION FOR GBK 3475L DOA: 24.05.2023

Dear Korrie

*** Please provide us TP accident report **ASAP** for case registration.

We would like to conduct a PRI survey, please refer to our list of surveyors :

Survey Company	Surveyor Name
Priority	Jeffrey Ong
Perfect Automobile	Gary Chuah
Genesis	Roy
Appraiser VP	Victor
LKK	Byran / Andrew Ling

Warmest Regards,
Pauline Soh
Executive

ERGO Insurance Pte. Ltd.

8 Temasek Boulevard #04-01 | Suntec Tower Three | Singapore 038988

pauline.soh@ergo.com.sg | www.ergo.com.sg

ERGO

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From: Korrie Chew <korrie.chew@fastechauto.com.sg>

Sent: Thursday, 25 May 2023 1:57 pm

To: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>

Cc: Jason <Jason@fastechauto.com.sg>; Siow Szelin <szelin.siow@fastechauto.com.sg>

Subject: REQUEST FOR PRE-REPAIR INSPECTION FOR GBK 3475L DOA: 24.05.2023

Without Prejudice

Dear Sir / Madam,

Your insured's vehicle: SKR 4833L.

Date of accident: 24.05.2023.

Please arrange Pre-repair Inspection for my client's vehicle no: GBK 3475L.

In accordance to APPENDIX C Pre-action Protocol for Non-Injury Motor Accident Cases of PRACTICE DIRECTIONS AMENDMENT NO. 1 OF 2016 paragraph 2.3, please provide a list of at least 10 motor surveyors within 2 days of the notice.

Thank you.

Best Regards,

Korrie Chew

Fastech Auto Pte Ltd

1 Kaki Bukit Avenue 6 #01-48

Autobay Singapore 417883

Tel: 6746 5376

Fax: 6745 8520

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/ claimant.

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