

## Mei Kwan (LKKAuto)

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**From:** CHARMAINE KONG <charmainekong@lonpac.com>  
**Sent:** Thursday, 25 May 2023 1:42 PM  
**To:** Rajes (LKK Auto); assignments; Admin A  
**Cc:** MT\_Claim\_SG  
**Subject:** RE: REF: 22/23/23/VC05/027432- SMJ8770B - Lonpac TP - DOA: 19/05/2023 - Ur Veh: YP6984R - LIABILITY CONFIRMATION  
**Attachments:** YP6984R- OI GIA REPORT.PDF

## Lonpac External - General

## Lonpac External - General

Dear Rajes,

OI report attached for your reference.

Thank you.

Best Regards,  
Charmaine Kong  
Claims Officer | Lonpac Insurance Bhd  
300 Beach Road, #17-04/06 The Concourse, Singapore 199555  
Tel: (65) 6250 7388 Ext.268 | Fax: (65) 6296 2706



We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

---

**From:** Rajes (LKK Auto) <rajes@lkkauto.com>  
**Sent:** Thursday, May 25, 2023 12:50 PM  
**To:** CHARMAINE KONG <charmainekong@lonpac.com>; assignments <assignments@lkkauto.com>; Admin A <admin-a@lkkauto.com>  
**Cc:** MT\_Claim\_SG <mt\_claim@lonpac.com>  
**Subject:** RE: REF: 22/23/23/VC05/027432- SMJ8770B - Lonpac TP - DOA: 19/05/2023 - Ur Veh: YP6984R - LIABILITY CONFIRMATION

## Lonpac External - General

Dear Charmaine,

Thank you for the assignment.

Best Regards,

**Rajes** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** CHARMAINE KONG <[charmainekong@lonpac.com](mailto:charmainekong@lonpac.com)>

**Sent:** Thursday, May 25, 2023 12:28 PM

**To:** VAuG Claims <[claims@vinsautogroup.com.sg](mailto:claims@vinsautogroup.com.sg)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>

**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>

**Subject:** RE: REF: 22/23/23/VC05/027432- SMJ8770B - Lonpac TP - DOA: 19/05/2023 - Ur Veh: YP6984R - LIABILITY CONFIRMATION

**Lonpac External - General**

**Lonpac External - General**

Without Prejudice

Dear Eric,

As spoken, we will appoint LKK for the survey.

**\*\*Aside to LKK- Att: Meng Yan, FYNA please.**

Thank you.

Best Regards,

Charmaine Kong

Claims Officer | Lonpac Insurance Bhd

300 Beach Road, #17-04/06 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.268 | Fax: (65) 6296 2706



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**From:** VAuG Claims <[claims@vinsautogroup.com.sg](mailto:claims@vinsautogroup.com.sg)>

**Sent:** Thursday, May 25, 2023 10:11 AM

To: CHARMAINE KONG <[charmainekong@lonpac.com](mailto:charmainekong@lonpac.com)>

Subject: Re: REF: 22/23/23/VC05/027432- SMJ8770B - Lonpac TP - DOA: 19/05/2023 - Ur Veh: YP6984R - LIABILITY CONFIRMATION

Good morning Charmaine,

So sorry that I misread your email

I have tried reaching you this morning, however, I am not able to reach anyone

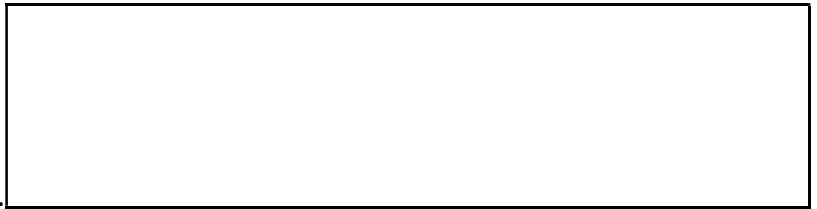
Please contact me thru 83080824

Thanks,  
Eric

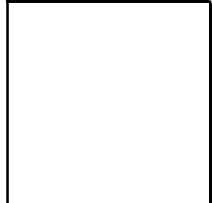


Sin Ming AutoCity  
160 Sin Ming Drive  
Singapore 575722  
Claims Office: #03-03  
Workshops: #08-08/09/10  
Tel: 64532121  
Fax: 64599795  
Website: [www.vinsautogroup.com.sg](http://www.vinsautogroup.com.sg)  
Email: [claims@vinsautogroup.com.sg](mailto:claims@vinsautogroup.com.sg)

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\*\* w.e.f 15th May 2017, we have shifted location! \*\*

\*\* w.e.f 20th November 2017, we have changed our email address! \*\*

\*\* w.e.f 28th June 2022, our head office have shifted to 20 Sin Ming Lane #06-65/66 Singapore 573968 \*\*

On Mon, 22 May 2023 at 15:55, CHARMAINE KONG <[charmainekong@lonpac.com](mailto:charmainekong@lonpac.com)> wrote:

**Lonpac External - General**

**Lonpac External - General**

WITHOUT PREJUDICE

REF: 22/23/23/VC05/027432

Dear Eric,

Had tried calling you but couldn't reach you. Please call me back.

Thank you.

Best Regards,

Charmaine Kong

Claims Officer | Lonpac Insurance Bhd

300 Beach Road, #17-04/06 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.268 | Fax: (65) 6296 2706



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**From:** VAuG Claims <[claims@vinsautogroup.com.sg](mailto:claims@vinsautogroup.com.sg)>

**Sent:** Monday, May 22, 2023 9:22 AM

**To:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>

**Subject:** SMJ8770B - Lonpac TP - DOA: 19/05/2023 - Ur Veh: YP6984R - LIABILITY CONFIRMATION

Good morning,

Please check attached for GIA report

Kindly advise the OIC for this case to assist us with the liability

Thanks with regards,

Eric



Sin Ming AutoCity

160 Sin Ming Drive

Singapore 575722

Claims Office: #03-03

Workshops: #08-08/09/10

Tel: 64532121

Fax: 64599795

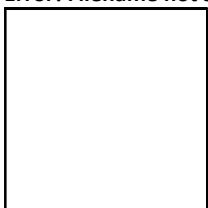
Website: [www.vinsautogroup.com.sg](http://www.vinsautogroup.com.sg)

Email: [claims@vinsautogroup.com.sg](mailto:claims@vinsautogroup.com.sg)

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