

Shiau Chan (LKKAuto)

From: Shiau Chan (LKKAuto)
Sent: Thursday, 25 May 2023 11:44 AM
To: Wong, Seok Hiang Betty; Choo, Thelma; SUR
Cc: Teo, Grace
Subject: RE: PRI (LKK AUTO / STRIDES) / CMTD2302045/THE - RE: SHF185Z (TP) - DOA 22.05.2023 - Sompo Insurance (XE5292E)
Attachments: SHF185Z IA.pdf; SHF185Z PARF_COE Rebate Enquiry.pdf; SHF 185Z estimate.pdf

Dear Sir/Madam,

Enclosed herewith preliminary advice of SHF 185Z.

Best Regards,

Shiau Chan (Ms) | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Rajes (LKK Auto) <rajes@lkkauto.com>
Sent: Wednesday, May 24, 2023 11:57 AM
To: Wong, Seok Hiang Betty <betty.wong@sompo.com.sg>; Shanti B Thaiyal Nayagi (Strides Automotive Services Pte Ltd) <Thaiyal.Nayagi@strides.com.sg>; Choo, Thelma <thelma.choo@sompo.com.sg>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>
Cc: Teo, Grace <grace.teo@sompo.com.sg>
Subject: RE: PRI (LKK AUTO / STRIDES) / CMTD2302045/THE - RE: SHF185Z (TP) - DOA 22.05.2023 - Sompo Insurance (XE5292E)

Dear Betty,

Thank you for the assignment.

Best Regards,
Rajes | Admin
LKK Auto Consultants Pte Ltd
Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Wong, Seok Hiang Betty <betty.wong@sompo.com.sg>
Sent: Tuesday, May 23, 2023 5:32 PM
To: Shanti B Thaiyal Nayagi (Strides Automotive Services Pte Ltd) <Thaiyal.Nayagi@strides.com.sg>; Choo, Thelma <thelma.choo@sompo.com.sg>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>
Cc: Teo, Grace <grace.teo@sompo.com.sg>
Subject: PRI (LKK AUTO / STRIDES) / CMTD2302045/THE - RE: SHF185Z (TP) - DOA 22.05.2023 - Sompo Insurance (XE5292E)

Without Prejudice

Our Reference : CMTD2302045/THE
Your Reference : SHF185Z

Dear Ashlene

We acknowledged receipt of your claim notification dated 23.05.2023 with documents as enclosed.

As spoken and have arranged **LKK Auto** to conduct the survey tomorrow, 24.05.23.

Please be informed that **Ms Thelma Choo** is the handler of this case who can be contacted at 6322 4681/ thelma.choo@sompo.com.sg .

This survey is conducted on a Without Prejudice Basis and Without any Admission of Liability.

Aside to **LKK Auto**

Please arrange to conduct the survey for **SHF185Z** on a Without Prejudice and any Admission of Liability Basis.

Please submit with your report upon completion of survey to my colleague, **Ms Thelma**.

Thank you

Best Regards
Betty Wong
Claims Division

- For motor surveys, you can send your emails to motorsurvey@sompo.com.sg
- For Letter of Demands/new email correspondences, please direct your emails to claimsreport@sompo.com.sg



Sompo Insurance Singapore Pte. Ltd.
50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623
Website: www.sompo.com.sg | **Facebook:** www.facebook.com/SompoSG

Disclaimer: This e-mail, including attachments, is intended for the person(s) or company named and may contain confidential and/or legally privileged information. Unauthorised disclosure, copying or use of this information may be unlawful and is prohibited. If you are not the intended recipient, please delete this message.
Privacy Policy Notice: Sompo Insurance Singapore Pte. Ltd. may collect, use and disclose your personal data for the purposes stated in our Privacy Policy. This may include disclosure to holding and associated companies, credit bureau, parties to whom disclosure is permitted/required by laws, our third party service providers and agents (acting on our behalf). Please click [here](#) for our Privacy Policy.

From: Shanti B Thaiyal Nayagi (Strides Automotive Services Pte Ltd) <Thaiyal.Nayagi@strides.com.sg>
Sent: 23, 05, 2023 1:51 PM
To: 'motorsurvey@sompo.com.sg'
Cc: Yeo Poh Suan (StridesASvcs/ARO/ARC TxS & Ex) <PohSuan.Yeo@strides.com.sg>; Tay Boon Chew (StridesASvcs/ARO/ARC TxS & Ex) <BoonChew.Tay@strides.com.sg>; Koo Yew Chung (Strides Automotive Services Pte Ltd) <YewChung.Koo@strides.com.sg>; Grace Ng Siu Ching (StridesASvcs/ARO/ARC TxS & Ex) <SiuChing.Ng@strides.com.sg>; Goh Kok Khoon (Strides Automotive Services Pte Ltd) <KokKhoon.Goh@strides.com.sg>; Ashlene Lee Bee Gan (Strides Automotive Services Pte Ltd) <BeeGan.Lee@strides.com.sg>; Ong Hua Yen (Strides Automotive Services Pte Ltd) <HuaYen.Ong@strides.com.sg>; Chan Mun San (StridesASvcs/ARO/ARC TxS & Ex) <munsan@smrt.com.sg>
Subject: RE: SHF185Z - Sompo Insurance

CAUTION: This Email is from an EXTERNAL source. Ensure you trust this sender (Email) before replying or clicking on any links and open attachments.

Dear Sir /Mdm

Kindly arrange to survey the vehicle **SHF185Z** within 48 hours according to GIA guidelines, involving your insured **XE5292E**
Vehicle in Woodlands DEPOT

Thank you & Regards
Shanti
Strides Automotive Services Pte Ltd
DID 68662671/2
Thaiyal.Nayagi@strides.com.sg



DISCLAIMER This electronic mail message and any files transmitted with it are intended exclusively for the individual or entity to which it is addressed. The message, together with any attachment, may contain confidential and/or privileged information. Any unauthorized review, use, printing, saving, copying, disclosure or distribution is strictly prohibited. If you, the reader are not the intended recipient, please do not disclose, disseminate, circulate, copy or use any of the information contained in this email. Please notify us immediately and delete the email and destroy any printed copy.