

## Huey Yon (LKKAuto)

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**From:** Huey Yon (LKKAuto)  
**Sent:** Monday, 5 June 2023 1:40 PM  
**To:** Teo, Grace  
**Cc:** Wong, Seok Hiang Betty; ruth.chua@sompo.com.sg; SUR  
**Subject:** RE: LKK/MC \ CMTD2302071/RUC(nr) - GBH830E on 23.05.23 | REQUEST FOR PRE-REPAIR SURVEY PROTOCOL FOR SFD 8822A [Our Ref. TCL.BL.ro.50224.23.ess]  
**Attachments:** Enquire PARF COE Rebate.pdf; LKKPhotos.pdf; Mark estimate.pdf; SFD 8822A-IA.pdf

Dear Grace,

Enclosed herewith preliminary advice of SFD 8822A.

Best Regards,  
Huey Yon | Case Handler  
LKK Auto Consultants  
phone: 6256-3561 | email: [hueyyon@lkkauto.com](mailto:hueyyon@lkkauto.com) | fax: 6741-4108  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Rajes (LKK Auto) <[rajes@lkkauto.com](mailto:rajes@lkkauto.com)>  
**Sent:** Wednesday, May 24, 2023 4:19 PM  
**To:** Teo, Grace <[grace.teo@sompo.com.sg](mailto:grace.teo@sompo.com.sg)>; Chua, Gek Tiang Ruth <[ruth.chua@sompo.com.sg](mailto:ruth.chua@sompo.com.sg)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>  
**Cc:** Wong, Seok Hiang Betty <[betty.wong@sompo.com.sg](mailto:betty.wong@sompo.com.sg)>  
**Subject:** RE: LKK/MC \ CMTD2302071/RUC(nr) - GBH830E on 23.05.23 | REQUEST FOR PRE-REPAIR SURVEY PROTOCOL FOR SFD 8822A [Our Ref. TCL.BL.ro.50224.23.ess]

Dear Grace,

Thank you for the assignment.

Best Regards,  
**Rajes** | Admin  
**LKK Auto Consultants Pte Ltd**  
Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Teo, Grace <[grace.teo@sompo.com.sg](mailto:grace.teo@sompo.com.sg)>  
**Sent:** Wednesday, May 24, 2023 3:18 PM  
**To:** Ruby Ong <[ruby@htapartners.com.sg](mailto:ruby@htapartners.com.sg)>; Chua, Gek Tiang Ruth <[ruth.chua@sompo.com.sg](mailto:ruth.chua@sompo.com.sg)>; admin-d <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>  
**Cc:** Brandon Lim <[brandon@htapartners.com.sg](mailto:brandon@htapartners.com.sg)>; Tang Chi Loong <[tang@htapartners.com.sg](mailto:tang@htapartners.com.sg)>; Wong, Seok Hiang Betty <[betty.wong@sompo.com.sg](mailto:betty.wong@sompo.com.sg)>  
**Subject:** LKK/MC \ CMTD2302071/RUC(nr) - GBH830E on 23.05.23 | REQUEST FOR PRE-REPAIR SURVEY PROTOCOL FOR SFD 8822A [Our Ref. TCL.BL.ro.50224.23.ess]

Without Prejudice

Dear Ruby,

We refer to your email reply and agreed to appoint **Mr. Marcus** of **LKK AUTO** to survey the above vehicle.

The survey is conducted on a without Prejudice basis and without any admission of liability

Hi LKK Auto,

Please arrange **Mr. Marcus** to survey **SFD8822A** on a without prejudice and any admission of liability basis.

Please be informed that we have yet to receive our insured's accident report

Please submit with your report upon completion of survey to my colleague, **Ms. Ruth**.

Thank you.

[Working From Home with effect from 06 April 2020]

Best Regards

**Grace Teo**

Claims Division

D: 6329 5170 | T: 6461 6555

- For motor surveys, you can send your emails to [motorsurvey@sompo.com.sg](mailto:motorsurvey@sompo.com.sg)
- For Letter of Demands/new email correspondences, please direct your emails to [claimsreport@sompo.com.sg](mailto:claimsreport@sompo.com.sg)



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**From:** Ruby Ong <[ruby@htapartners.com.sg](mailto:ruby@htapartners.com.sg)>

**Sent:** Wednesday, May 24, 2023 3:02 PM

**To:** Claims - Motor Survey <[MotorSurvey@sompo.com.sg](mailto:MotorSurvey@sompo.com.sg)>; Chua, Gek Tiang Ruth <[ruth.chua@sompo.com.sg](mailto:ruth.chua@sompo.com.sg)>

**Cc:** Brandon Lim <[brandon@htapartners.com.sg](mailto:brandon@htapartners.com.sg)>; Tang Chi Loong <[tang@htapartners.com.sg](mailto:tang@htapartners.com.sg)>; Wong, Seok Hiang Betty <[betty.wong@sompo.com.sg](mailto:betty.wong@sompo.com.sg)>

**Subject:** RE: PRI \ CMTD2302071/RUC(nr) - GBH830E on 23.05.23 | REQUEST FOR PRE-REPAIR SURVEY PROTOCOL FOR SFD 8822A [Our Ref. TCL.BL.ro.50224.23.ess]

**Importance:** High

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**WITHOUT PREJUDICE**  
**SAVE AS TO COSTS**

Dear Grace

We refer to your email of even date.

Our client is agreeable to appoint **LKK Auto Consultants - Mr Marcus Chua** from your list to conduct the joint pre-repair survey as a single joint expert for our client's vehicle no. **SFD 8822A**.

Please make the necessary arrangements with the contact person. The details are as follows :

Venue : **EURO SUCCESS SERVICES PTE LTD**  
1 Kaki Bukit Avenue 6  
#02-03 Autobay  
Singapore 417883

Contact Person : Ah Huat (Tel. 9828 9277 / 6742 6231)

If you fail to conduct the pre-repair survey within the next 2 working days excluding any intervening Saturday, Sunday or Public Holiday, the said workshop will commence repairs thereafter without further reference.

Best regards,  
Ruby Ong  
Secretary  
M/s Hin Tat Augustine & Partners  
20 Upper Circular Road  
#02-10/12 The Riverwalk  
Singapore 058416  
**Tel : 6533 0212 ext 255**  
Fax : 6533 0163 / 6533 0313

[www.htapartners.com.sg](http://www.htapartners.com.sg)

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**From:** Claims - Motor Survey <[MotorSurvey@sompo.com.sg](mailto:MotorSurvey@sompo.com.sg)>

**Sent:** Wednesday, May 24, 2023 2:35 PM

**To:** Ruby Ong <[ruby@htapartners.com.sg](mailto:ruby@htapartners.com.sg)>; Chua, Gek Tiang Ruth <[ruth.chua@sompo.com.sg](mailto:ruth.chua@sompo.com.sg)>

**Cc:** Brandon Lim <[brandon@htapartners.com.sg](mailto:brandon@htapartners.com.sg)>; Tang Chi Loong <[tang@htapartners.com.sg](mailto:tang@htapartners.com.sg)>; Wong, Seok Hiang Betty <[betty.wong@sompo.com.sg](mailto:betty.wong@sompo.com.sg)>

**Subject:** PRI \ CMTD2302071/RUC(nr) - GBH830E on 23.05.23 | REQUEST FOR PRE-REPAIR SURVEY PROTOCOL FOR SFD 8822A [Our Ref. TCL.BL.ro.50224.23.ess]

Our Reference : CMTD2302071/RUC

Your Reference: TCL.BL.ro.50224.23.ess

**Without Prejudice**

**EMAIL ONLY**

**OUR Email:** [motorsurvey@sompo.com.sg](mailto:motorsurvey@sompo.com.sg)

Date: 24/05/2023

**Attention:**

**M/S Hin Tat Augustine & Partners**

Dear Ruby,

**ACCIDENT INVOLVING GBH830E & SFD8822A ON 23.05.23**

We refer to your Notice of Accident dated 24/05/2023.

Please be informed that **Ms. Ruth Chua** is the handler of this case who can be contacted at 63295 153/  
[ruth.chua@sompo.com.sg](mailto:ruth.chua@sompo.com.sg)

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the list below to conduct the joint pre-repair survey as a single joint expert.

Pre-Repair Survey		
	Motor Surveyor	Surveyor
	FormTeam Consultancy	Frankie Pang
		Chow BoXiong
	LKK Auto Consultants	Adrian Ling ( <b>East</b> )
		Marcus Chua ( <b>East</b> )
		Kenneth Kong ( <b>North</b> )
	Priority Services	Jimmy Lee
	Raleigh Services	Andrew Ow Yong

Please let us know within **two (2) working days** whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select up to two of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert

[\[Working From Home with effect from 06 April 2020\]](#)

Best Regards  
**Grace Teo**  
Claims Division  
D: 6329 5170 | T: 6461 6555

- For motor surveys, you can send your emails to [motorsurvey@sompo.com.sg](mailto:motorsurvey@sompo.com.sg)
- For Letter of Demands/new email correspondences, please direct your emails to [claimsreport@sompo.com.sg](mailto:claimsreport@sompo.com.sg)



**Sompo Insurance Singapore Pte. Ltd.**  
50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623  
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**From:** Ruby Ong <[ruby@htapartners.com.sg](mailto:ruby@htapartners.com.sg)>  
**Sent:** Wednesday, May 24, 2023 12:05 PM  
**To:** Claims - Motor Survey <[MotorSurvey@sompo.com.sg](mailto:MotorSurvey@sompo.com.sg)>  
**Cc:** Brandon Lim <[brandon@htapartners.com.sg](mailto:brandon@htapartners.com.sg)>; Tang Chi Loong <[tang@htapartners.com.sg](mailto:tang@htapartners.com.sg)>  
**Subject:** REQUEST FOR PRE-REPAIR SURVEY PROTOCOL FOR SFD 8822A [Our Ref. TCL.BL.ro.50224.23.ess]  
**Importance:** High

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Your ref : GBH 830E  
Our ref : TCL.BL.ro.50224.23.ess

**WITHOUT PREJUDICE**

24 May 2023

**Sompo Insurance Singapore Pte Ltd**  
Motor Claims Department  
50 Raffles Place  
#05-01 Singapore Land Tower  
Singapore 048623

**By Email Only**

**VERY URGENT**

Dear Sir / Madam

**CLAIMANT: KHOO IMIN**

**NOTICE OF ACCIDENT & PRE-REPAIR SURVEY – ACCIDENT INVOLVING SFD 8822A & GBH 830E ALONG ANG MO KIO AVENUE 5 TURNING ONTO ANG MO KIO INDUSTRIAL PARK 2 ON 23 MAY 2023 @ 1130HRS**

We are instructed by Khoo Imin to notify you of a road traffic accident on 23 May 2023 at about 1130hrs along Ang Mo Kio Avenue 5 turning onto Ang Mo Kio Industrial Park 2 involving our client's vehicle registration number SFD 8822A and vehicle registration number GBH 830E driven by your insured/insured's driver at the material time.

As a result of the accident, our client's vehicle has been damaged. Before our client proceeds to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you or your insurers would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated timeline, our client shall proceed to repair the vehicle without reference to you.

Best regards,  
Ruby Ong  
Secretary  
M/s Hin Tat Augustine & Partners  
20 Upper Circular Road  
#02-10/12 The Riverwalk  
Singapore 058416  
**Tel : 6533 0212 ext 255**  
Fax : 6533 0163 / 6533 0313

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