

## Celine Fong (LKKAuto)

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**From:** Rajes (LKK Auto)  
**Sent:** Wednesday, 24 May 2023 4:12 PM  
**To:** Jie Si Neo; assignments; SUR  
**Subject:** RE: PRS FOR SJJ2266R ; EQI REF: DM23HO01084/JS (GBM2299A)

Dear Neo,

Thank you for the assignment.

Best Regards,

**Rajes** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Jie Si Neo <jiesi.neo@eqinsurance.com.sg>  
**Sent:** Wednesday, May 24, 2023 3:24 PM  
**To:** assignments <assignments@lkkauto.com>  
**Subject:** PRS FOR SJJ2266R ; EQI REF: DM23HO01084/JS (GBM2299A)

Dear Sirs,

Please assist this PRS.

Attached are the necessary documents. Our insured has not reported yet.

Kindly acknowledge receipt of this email.

Thank you.

**“With effect from 1<sup>st</sup> January 2022, please send all PRS / LOD to [motorclaims@eqinsurance.com.sg](mailto:motorclaims@eqinsurance.com.sg)”**

Regards,

**Neo Jie Si**

Senior Executive | Claims

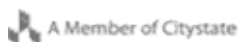


**EQ Insurance Company Limited**

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110

did 65 6496 9885 | fax 65 6223 4190

[www.eqinsurance.com.sg](http://www.eqinsurance.com.sg)



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**From:** Oh Huiwen (VGS - SG/Singapore) <[huiwen.oh@vw.com.sg](mailto:huiwen.oh@vw.com.sg)>  
**Sent:** Wednesday, 24 May 2023 3:14 PM  
**To:** Jie Si Neo <[jiesi.neo@eqinsurance.com.sg](mailto:jiesi.neo@eqinsurance.com.sg)>  
**Cc:** Cheong Pearlyn (VGS - SG/Singapore) <[Pearlyn.cheong@vw.com.sg](mailto:Pearlyn.cheong@vw.com.sg)>; Tang Shushi (VGS - SG/Singapore) <[shushi.tang@vw.com.sg](mailto:shushi.tang@vw.com.sg)>; Anthonidas Christopher (VGS - SG/Singapore) <[christopher.anthonidas@vw.com.sg](mailto:christopher.anthonidas@vw.com.sg)>  
**Subject:** RE: [EXT] RE: <NEW SURVEY> FW: REQUEST DIRECT SETTLEMENT FOR SJJ2266R & GBM2299A ON 21/05/2023 ; EQI REF: DM23HO01084/JS

Dear Jie Si,

Please assign LKK Auto Consultants Pte Ltd.

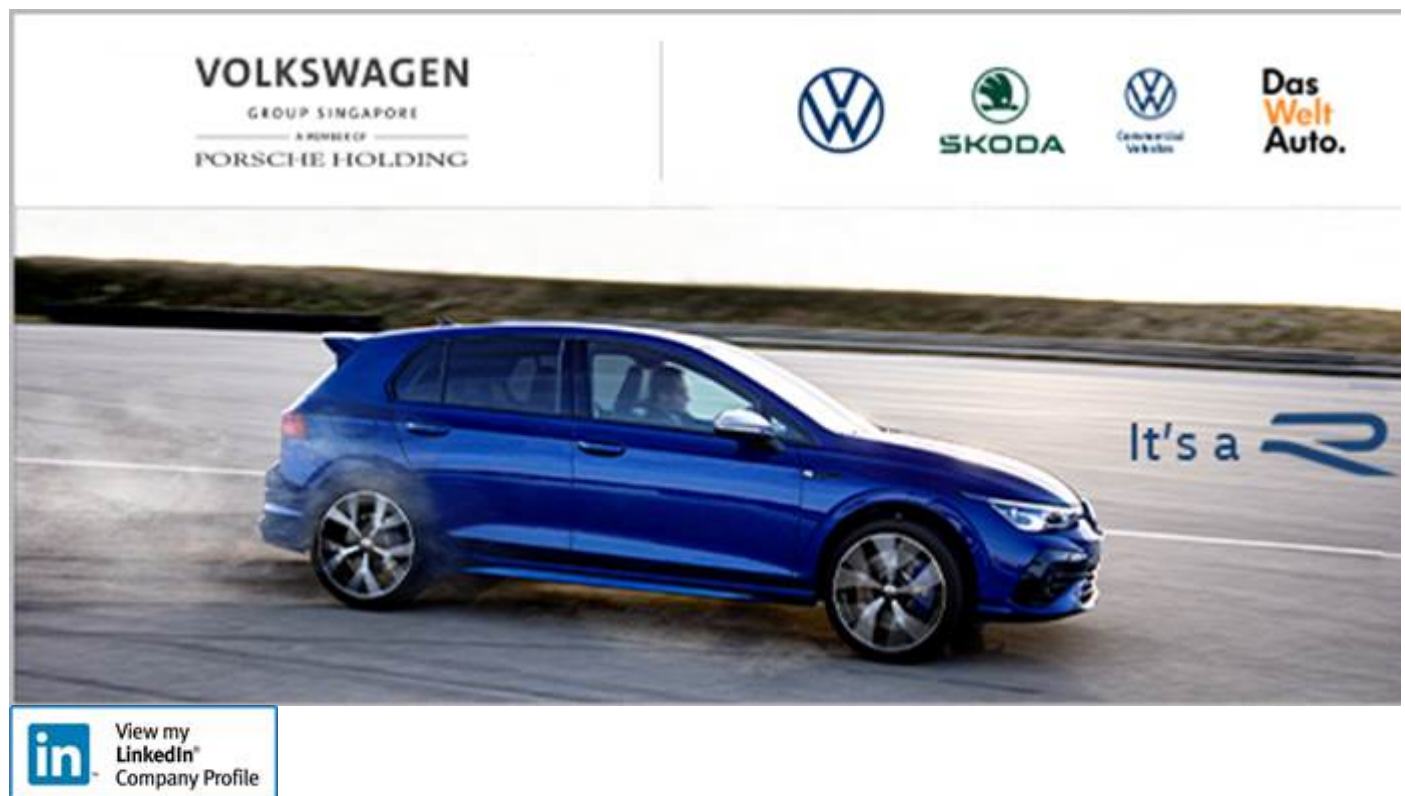
Vehicle with customer. Please let me know the date and time for the car survey. Thank you very much.

Best Regards,

Oh Hui Wen  
Insurance Advisor  
Aftersales

Volkswagen Group Singapore Pte Ltd  
247 Alexandra Road  
Singapore 159934

Direct line: +65 6305 7176  
Mobile: +65 9115 1092  
Main Line : +65 6305 7299  
Main Fax: +65 6474 364  
Email: [huiwen.oh@vw.com.sg](mailto:huiwen.oh@vw.com.sg)  
<https://www.volkswagen.com.sg/>



Internal

**From:** Jie Si Neo <[jiesi.neo@eqinsurance.com.sg](mailto:jiesi.neo@eqinsurance.com.sg)>  
**Sent:** Wednesday, May 24, 2023 11:15 AM  
**To:** Oh Huiwen (VGS - SG/Singapore) <[huiwen.oh@vw.com.sg](mailto:huiwen.oh@vw.com.sg)>  
**Cc:** Cheong Pearlyn (VGS - SG/Singapore) <[Pearlyn.cheong@vw.com.sg](mailto:Pearlyn.cheong@vw.com.sg)>; Tang Shushi (VGS - SG/Singapore) <[shushi.tang@vw.com.sg](mailto:shushi.tang@vw.com.sg)>; Anthonidas Christopher (VGS - SG/Singapore) <[christopher.anthonidas@vw.com.sg](mailto:christopher.anthonidas@vw.com.sg)>; Jie Si Neo <[jiesi.neo@eqinsurance.com.sg](mailto:jiesi.neo@eqinsurance.com.sg)>  
**Subject:** [EXT] RE: <NEW SURVEY> FW: REQUEST DIRECT SETTLEMENT FOR SJJ2266R & GBM2299A ON 21/05/2023 ; EQI REF: DM23HO01084/JS

**WITHOUT PREJUDICE**

Dear Hui Wen,

We shall be appointing our surveyor to attend to the pre-repair survey of your client's vehicle.

Kindly note that our insured has not reported the accident yet.

Below is a list of motor surveyors in our panel. Please revert within 2 working days if you agree or have any objections to the appointment of any of the motor surveyors. If we do not hear from you, you are deemed to have agreed to the appointment of any of the motor surveyors listed by us. Alternatively, please specify one or more of our proposed motor surveyors to the said assignment.

<b>1) AJAX Inspection Services Pte Ltd</b>  Tel: 6255 0808  Fax: 6849 9155	<b>2) LBS Automotive Appraisal Pte Ltd</b>  L.B.S. Auto Consultants Pte Ltd  Tel: 6281 6690 / 62832866  Fax: 6281 8748  Contact Person: Amy/ Grace
<b>3) RT Appraisal Pte Ltd</b>  Tel: 67486076  Fax: 67480361  Contact Person: Elson/Elgene	<b>4) Priority Services</b>  Tel: 62934822  Fax: 62963283  Contact Person: Sharon
<b>5) Formteam Adjusters Pte Ltd</b>  Tel: 65091788  Fax: 65096221	<b>6) LKK Auto Consultants Pte Ltd</b>  Tel: 6256-3561  Fax: 6741-4108
<b>7) Appraisals Associates Pte Ltd</b>  Tel : 67472822  Fax: 67470070	<b>8) Infiniti Appraisal Service</b>  Tel : 96684818/90099001  Fax: 64587432

9) Automobile Inspection Services Pte Ltd	
Tel: 6286 0155	
Contact Person: Sophia	

If you object to all the motor surveyors as proposed by us, please provide a list of at least 10 motor surveyors whom you consider as suitable to appoint for our consideration. We shall revert to you within 2 working days.

Meanwhile, we reserve our rights on Post-Repair Inspection, kindly contact us or our appointed surveyor before you return your client's vehicle to him/her.

Thank you.

**“With effect from 1<sup>st</sup> January 2022, please send all PRS / LOD to [motorclaims@eqinsurance.com.sg](mailto:motorclaims@eqinsurance.com.sg)”**

Regards,

**Neo Jie Si**

Senior Executive | Claims



**EQ Insurance Company Limited**

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110

did 65 6496 9885 | fax 65 6223 4190

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**From:** Oh Huiwen (VGS - SG/Singapore) <[huiwen.oh@vw.com.sg](mailto:huiwen.oh@vw.com.sg)>

**Sent:** Wednesday, 24 May 2023 9:31 AM

**To:** EQI PRS <[EQIPRS@eqinsurance.com.sg](mailto:EQIPRS@eqinsurance.com.sg)>; motor claims <[motorclaims@eqinsurance.com.sg](mailto:motorclaims@eqinsurance.com.sg)>

**Cc:** Cheong Pearlyn (VGS - SG/Singapore) <[Pearlyn.cheong@vw.com.sg](mailto:Pearlyn.cheong@vw.com.sg)>; Tang Shushi (VGS - SG/Singapore)

<[shushi.tang@vw.com.sg](mailto:shushi.tang@vw.com.sg)>; Anthonidas Christopher (VGS - SG/Singapore) <[christopher.anthonidas@vw.com.sg](mailto:christopher.anthonidas@vw.com.sg)>

**Subject:** REQUEST DIRECT SETTLEMENT FOR SJJ2266R & GBM2299A ON 21/05/2023

Dear Claims,

Please revert on liability & survey arrangement for this claim. Thank you very much.

Best Regards,

Oh Hui Wen  
Insurance Advisor  
Aftersales

Volkswagen Group Singapore Pte Ltd

247 Alexandra Road  
Singapore 159934

Direct line: +65 6305 7176


Mobile: +65 9115 1092

Main Line : +65 6305 7299




Main Fax: +65 6474 364


Email: [huiwen.oh@vw.com.sg](mailto:huiwen.oh@vw.com.sg)


<https://www.volkswagen.com.sg/>



**VOLKSWAGEN**  
GROUP SINGAPORE  
A MEMBER OF  
PORSCHE HOLDING

   **Das Welt Auto.**

It's a 

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LinkedIn®  
Company Profile