

Rajes (LKK Auto)

From: Pauline Soh <pauline.soh@ergo.com.sg>
Sent: Tuesday, 23 May 2023 2:17 PM
To: Oracle Law Corp; Admin A; admin-d; Mei Kwan (LKKAuto)
Subject: RE: ERGO REF. CDMCG23001199 - URGENT : PRE-PEPAIR NOTIFICATION - OLC REF: SB/PO/Acc/2023-0061 II ERGO REF: INSURER OF YN 7043K

Follow Up Flag: Follow up
Flag Status: Completed

Hi Joycelyn

We are not agreeable to your list of surveyor(s).

Therefore, we will appoint LKK Auto for this case.

Hi LKK,

Officer-in-Charge : Melody Teoh

Kindly input Officer-in-Charge and Claims ref no. in Merimen upon case submission.

Please conduct this survey request.

(Note: Survey vehicle only, LOD will be handled by Ergo)

Kindly inform us if you are not able to attend it.

Thank you.

Warmest Regards,
Pauline Soh
Executive

ERGO Insurance Pte. Ltd.

8 Temasek Boulevard #04-01 | Suntec Tower Three | Singapore 038988

pauline.soh@ergo.com.sg | www.ergo.com.sg



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From: Oracle Law Corp <mail@oraclelaw.sg>

Sent: Tuesday, 23 May 2023 11:21 am

To: Pauline Soh <pauline.soh@ergo.com.sg>

Subject: RE: ERGO REF. CDMCG23001199 - URGENT : PRE-PEPAIR NOTIFICATION - OLC REF: SB/PO/Acc/2023-0061 II
ERGO REF: INSURER OF YN 7043K

Dear Pauline,

We refer to your email of even date your list of motor surveyors.

We are instructed by our clients that they are not agreeable to the appointment of any one of the surveyors named in your said list.

We are instructed to propose Prestige Appraiser Services to conduct a joint pre-repair survey.

Kindly let us know **within the two (2) working days** whether you agree to our client's said proposed surveyor failing which you are deemed to have agreed to the appointment of our motor surveyor named.

Regards

Joycelyn Lee



• Advocates & Solicitors

237 Alexandra Road #04-11
The Alexcier, Singapore 159929
Telephone: 6538 6250 Facsimile: 6538 1860

From: Pauline Soh <pauline.soh@ergo.com.sg>

Sent: Monday, May 22, 2023 4:30 PM

To: Oracle Law Corp <mail@oraclelaw.sg>

Subject: ERGO REF. CDMCG23001199 - URGENT : PRE-PEPAIR NOTIFICATION - OLC REF: SB/PO/Acc/2023-0061 II ERGO
REF: INSURER OF YN 7043K

Dear Joycelyn

We would like to conduct a PRI survey, please refer to our list of surveyors :

Survey Company	Surveyor Name
Priority	Jeffrey Ong
Perfect Automobile	Gary Chuah
Genesis	Roy
Appraiser VP	Victor

Details of Workshop

Choon's Motorwork Pte Ltd
172 Woodlands Industrial Park
Singapore 757872
Tel No.: 6481-1934/6481-1606 Fax No.: 6482-3569
Contact Person: Eddie Ng

Warmest Regards,
Pauline Soh
Executive

ERGO Insurance Pte. Ltd.

8 Temasek Boulevard #04-01 | Suntec Tower Three | Singapore 038988

pauline.soh@ergo.com.sg | www.ergo.com.sg



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From: Oracle Law Corp <mail@oraclelaw.sg>

Sent: Monday, 22 May 2023 9:50 am

To: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>

Subject: URGENT : PRE-PEPAIR NOTIFICATION - OLC REF: SB/PO/Acc/2023-0061 II ERGO REF: INSURER OF YN 7043K

IMMEDIATE ATTENTION

Dear Sir,

PRE-REPAIR INSPECTION

ACCIDENT INVOLVING SNH 2771L & YN 7043K AT WOODLANDS INDUSTRIAL PARK E7 ON 16.5.2023

For your immediate attention and action, we attach copy of our pre-repair survey notification of even date.

Regards

Joycelyn Lee

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