

Rajes (LKK Auto)

From: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>
Sent: Monday, 22 May 2023 5:27 PM
To: PBSP; Admin A; admin-d; Mei Kwan (LKKAuto)
Subject: ERGO REF. CDMCG23001247 - REQ FOR DIRECT SETTLEMENT - SNE2980R (BMW) & XD1988M - DOA: 19/05/2023

Hi LKK,

Officer-in-Charge : Melody Teoh

*** Insured has not report.

Kindly input Officer-in-Charge and Claims ref no. in Merimen upon case submission..

Please conduct this survey request.

(Note: Survey vehicle only, LOD will be handled by Ergo)

Kindly inform us if you are not able to attend it.

Thank you.

Warmest Regards,
Pauline Soh
Executive

ERGO Insurance Pte. Ltd.

8 Temasek Boulevard #04-01 | Suntec Tower Three | Singapore 038988

pauline.soh@ergo.com.sg | www.ergo.com.sg

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A Munich Re company

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From: PBSP <pml-pbsp@simedarby.com.sg>

Sent: Monday, 22 May 2023 3:18 pm

To: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>

Cc: Foong Shih Jye <foong.shih.jye@simedarby.com.sg>

Subject: RE: REQ FOR DIRECT SETTLEMENT - SNE2980R (BMW) & XD1988M - DOA: 19/05/2023

Dear Sirs

Please proceed to use a common surveyor **LKK** as the SJE.

Kindly let us know if you agree that liability is clear and we may proceed with direct settlement.

Thank you.

Best regard,
Cindy

Bodyshop

BMW
Performance Motors Ltd

DDI: +65 6319 0175
FAX: +65 6479 4601
Address: 303 Alexandra Road, Singapore 159941
Email: pml-pbsp@simedarby.com.sg

www.bmw.com.sg

Sime Darby Motors
A member of the Sime Darby Group



From: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>
Sent: Monday, May 22, 2023 3:07 PM
To: PBSP <pml-pbsp@simedarby.com.sg>
Subject: FW: REQ FOR DIRECT SETTLEMENT - SNE2980R (BMW) & XD1988M - DOA: 19/05/2023

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Dear Cindy

We would like to conduct a PRI survey, please refer to our list of surveyors :

Survey Company	Surveyor Name
Priority	Jeffrey Ong
Perfect Automobile	Gary Chuah

Genesis	Roy
Appraiser VP	Victor
LKK	Byran / Andrew Ling

Warmest Regards,
Pauline Soh
Executive

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From: PBSP <pml-pbsp@simedarby.com.sg>

Sent: Monday, 22 May 2023 8:56 am

To: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>

Cc: Foong Shiuh Jye <foong.shiuh.jye@simedarby.com.sg>

Subject: REQ FOR DIRECT SETTLEMENT - SNE2980R (BMW) & XD1988M - DOA: 19/05/2023

Dear Sirs

We refer to the above matter.

Please see attached Accident Report, Estimates and Supporting documents.

Kindly let us know if you agree that liability is clear and we may proceed with direct settlement.

Should liability is disputed, please let us have your insured's sketch plan / statement.

Thank you.

Best regard,
Cindy

Bodyshop

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Performance Motors Ltd

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