

## Mei Kwan (LKKAUTO)

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**From:** Mei Kwan (LKKAUTO)  
**Sent:** Monday, 29 May 2023 8:48 AM  
**To:** ENG HUEY NI  
**Cc:** MT\_Claim\_SG; Hsiao Tong (LKKAUTO); Admin A  
**Subject:** RE: ORef: 23/23/23/VP05/027434 - 3rd party direct settlement SMK9959M & your insured SLL4929P/DOA:20/05/2023/Est \$  
**Attachments:** TP ESTIMATE - MARKED.pdf; LKK SURVEY PHOTO.pdf; Preliminary Advice.pdf

Dear Sir / Madam,

We refer to the above matter.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Kindly let us have a copy of TP's accident report (SMK 9959M) for our necessary action.

Please take note that the case handler in-charge is Hsiao Tong.

*To check availability of the case handler, you may contact the undersigned.*

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com)

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** ENG HUEY NI <[hneng@lonpac.com](mailto:hneng@lonpac.com)>

**Sent:** Tuesday, May 23, 2023 5:11 PM

**To:** GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>

**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>

**Subject:** RE: ORef: 23/23/23/VP05/027434 - 3rd party direct settlement SMK9959M & your insured SLL4929P/DOA:20/05/2023/Est \$

**Lonpac External - Confidential**

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Hi Yan,

We attach OI GIA.

Thanks

Huey Ni

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**From:** GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>

**Sent:** Tuesday, May 23, 2023 4:52 PM

**To:** 'assignments' <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>

**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>

**Subject:** FW: ORef: 23/23/23/VP05/027434 - 3rd party direct settlement SMK9959M & your insured SLL4929P/DOA:20/05/2023/Est \$

## Lonpac External - Confidential

Dear Meng Yan,

FYNA

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/06 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

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**From:** Ng Sin Hai <[shng@honda.com.sg](mailto:shng@honda.com.sg)>

**Sent:** Tuesday, May 23, 2023 4:49 PM

**To:** ENG HUEY NI <[hneng@lonpac.com](mailto:hneng@lonpac.com)>

**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>

**Subject:** RE: ORef: 23/23/23/VP05/027434 - 3rd party direct settlement SMK9959M & your insured SLL4929P/DOA:20/05/2023/Est \$

## Lonpac External - Confidential

Dear Huey Ni,

Kindly arrange for a survey on 24/05/2023.

Owner leaving car at 1 pm

Thank you and have a nice day,☺

Best Regards,  
**Ng Sin Hai**  
Senior Service Advisor  
Mandai Body Repair & Paint

Honda Singapore  
**Kah Motor Co. Sdn. Bhd.**  
255 Alexandra Road, Singapore 159937  
DID/Mobile: 6471 5419 / 9072 1769  
Web: [www.honda.com.sg](http://www.honda.com.sg)



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**From:** ENG HUEY NI <[hneng@lonpac.com](mailto:hneng@lonpac.com)>  
**Sent:** Tuesday, May 23, 2023 3:23 PM  
**To:** Ng Sin Hai <[shng@honda.com.sg](mailto:shng@honda.com.sg)>  
**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>  
**Subject:** ORef: 23/23/23/VP05/027434 - 3rd party direct settlement SMK9959M & your insured  
SLL4929P/DOA:20/05/2023/Est \$

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WITHOUT PREJUDICE

Hi Sin Hai,

Our insured has reported the accident.

Liability is in favour of your client and we are prepared to do a direct settlement as per our surveyor's recommendation.

Please assist to arrange for survey if it is not done yet.

Thank you.

Best Regards

Eng Huey Ni  
Asst. Claims Manager | Lonpac Insurance Bhd  
300 Beach Road, #17-04 The Concourse, Singapore 199555  
DID: 6279 9244 | Fax: (65) 6296 2706

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**From:** GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>  
**Sent:** Tuesday, May 23, 2023 6:17 AM  
**To:** [shng@honda.com.sg](mailto:shng@honda.com.sg)  
**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>  
**Subject:** FW: 3rd party direct settlement SMK9959M & your insured SLL4929P/DOA:20/05/2023/Est \$

## Lonpac External - General

WITHOUT PREJUDICE

Our Ref: TBA

Dear Sin Hai,

Our insured has not lodged the report and we are unable to comment on liability.

Please advise if you wish to proceed with the survey.

Best Regards

Gerald Poh  
Senior Claims Executive | Lonpac Insurance Bhd  
300 Beach Road, #17-04/06 The Concourse, Singapore 199555  
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

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**From:** Ng Sin Hai <[shng@honda.com.sg](mailto:shng@honda.com.sg)>  
**Sent:** Monday, May 22, 2023 7:13 PM  
**To:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>  
**Subject:** RE: 3rd party direct settlement SMK9959M & your insured SLL4929P/DOA:20/05/2023/Est \$

Dear All,

Please refer to the attached pdf, we are assisting our insured vehicle SMK9959M to file a 3rd party claim against your insured vehicle SLL4929P and to request for direct settlement.

Kindly assist and expedite to check the claim liability soonest.

Thank you and have a nice day,☺

Warmest Regards,

Ng Sin Hai  
**Kah Motor Co. Sdn. Bhd**  
(A member of Oriental Holdings Berhad)

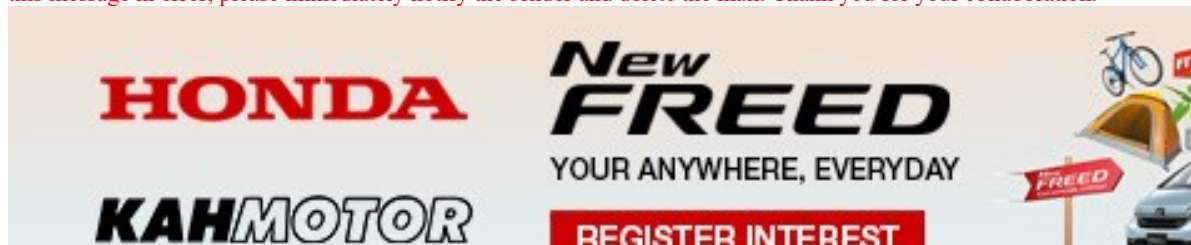
Body Repair & Paint Centre  
255 Alexandra Road  
Singapore 159937  
DID: 6471 5419  
HP: 9072 1769  
E-mail: [shng@honda.com.sg](mailto:shng@honda.com.sg)



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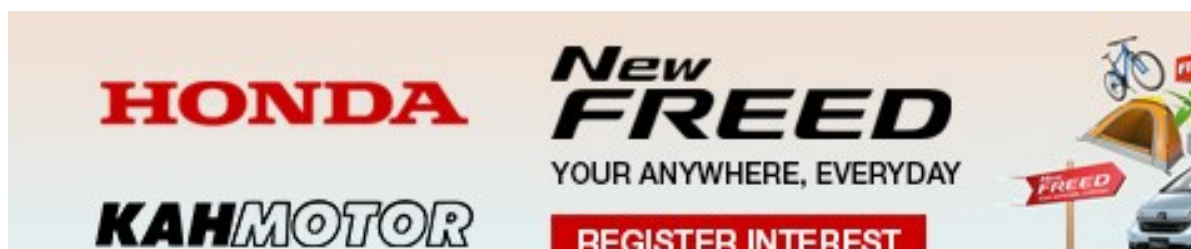
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