

## Mei Kwan (LKKAUTO)

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**From:** Alfred Toh <alfred.toh@sg.cntaiping.com>  
**Sent:** Wednesday, 24 May 2023 4:43 PM  
**To:** Mei Kwan (LKKAUTO); Admin A  
**Cc:** Claims Dept of CTI; EzLyna (LKKAUTO); Alfred Toh  
**Subject:** RE: OUR REF: SNM23D203599/C02/SML9790B/TOHHS & YOUR REF - CC6/CTI23005236/Kya3) SLA3340B, DOA 19/05/2023, TP DIRECT SETTLEMENT  
**Attachments:** REPORT OF SML9790B.pdf

**YOUR REF - CC6/CTI23005236/Kya3) SLA3340B,  
OUR REF: SNM23D203599/C02/SML9790B/TOHHS**

Dear Sirs

We refer to the above matter.

Attach herewith mutual client's SAS report for your attention and necessary action.

**Please assist to retrieve the third party video footage.**

**Best Regards**

**Alfred Toh**  
**Assistant Manager**  
**Claims Department**  
**China Taiping Insurance (Singapore) Pte. Ltd.**  
**3 Anson Road #15-00 Springleaf Tower Singapore 079909**  
**Email: [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)**  
**[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)**

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**From:** Claims Dept of CTI <claimsdept@sg.cntaiping.com>  
**Sent:** Wednesday, May 24, 2023 12:24 PM  
**To:** 'Mei Kwan (LKKAUTO)' <Meikwan@lkkauto.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>  
**Cc:** Admin A <admin-a@lkkauto.com>; EzLyna (LKKAUTO) <ezlyna@lkkauto.com>  
**Subject:** OUR REF: SNM23D203599/SML9790B/C02/TOHHS & YOUR REF - CC6/CTI23005236/Kya3) SLA3340B, DOA 19/05/2023, TP DIRECT SETTLEMENT

WITHOUT PREJUDICE  
via EMAIL ONLY

Dear Alfred,

Please refer to the above subject.

Kindly assign on **LKK Auto DS SLA3340B** soonest possible.

Please contact our claims department **Alfred Toh 6389 6183** the officer in charge or **6389 6116** should you require our assistance or clarification.

\*Kindly quote our claim reference number when replying.\*

Thank you

Angie Foo  
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 63896116 | F: (65) 62247175

W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | WeChat: 太平獅城 Taiping SG

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**From:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>  
**Sent:** Tuesday, May 23, 2023 8:04 PM  
**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; EzLyna (LKKAuto) <[ezlyna@lkkauto.com](mailto:ezlyna@lkkauto.com)>  
**Subject:** RE: Direct Settlement - Accident Involving SML9790B (OI : CTI - TBA) and SLA3340B (TP : LKK REF - CC6/CTI23005236/Kya3) on 19/05/2023

**CAUTION:** This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sir / Madam,

Resend with the correct attachment.

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com)

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Mei Kwan (LKKAuto)  
**Sent:** Tuesday, May 23, 2023 8:02 PM  
**To:** 'Claims Dept of CTI' <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; EzLyna (LKKAuto) <[ezlyna@lkkauto.com](mailto:ezlyna@lkkauto.com)>

**Subject:** Direct Settlement - Accident Involving SML9790B (OI : CTI - TBA) and SLA3340B (TP : LKK REF - CC6/CTI23005236/Kya3) on 19/05/2023

Dear Sir/ Madam,

We refer to the above matter.

We have inspected TP vehicle SLA 3340B at M/s at M/ SQM Pte Ltd on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Ezlyna.

***To check availability of the case handler , you may contact the undersigned.***

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com)

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)