

Veron Chen (LKKAuto)

From: Veron Chen (LKKAuto)
Sent: Friday, 26 May 2023 3:17 PM
To: Rajes (LKK Auto); SUR; assignments; serene@limyewboo.com
Subject: RE: ERGO REF. CDMPG23001241 - SKK88J MERCEDES S450L - OWN DAMAGED SURVEY DOA. 20.05.2023

Dear Serene,

As instructed by our client , please proceed to repair the **insured vehicle SKK 88J. Part by part repair. Cost plus 15%. (Excess \$1000/-).**

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their rights **not to pay** if there is no valid approval obtained before repair.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>

Sent: Monday, May 22, 2023 5:36 PM

To: serene@limyewboo.com; Admin A <admin-a@lkkauto.com>; admin-d <admin-d@lkkauto.com>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Subject: ERGO REF. CDMPG23001241 - SKK88J MERCEDES S450L - OWN DAMAGED SURVEY DOA. 20.05.2023

Hi LKK,

Officer-in-Charge : Foo Ai Nghoh

*** Please note that from 13 March onwards, OD claim (above 10k) review will be conducted by Perfect Automotive. Kindly approach Gary of Perfect Automotive before sending for OD authorization

Kindly input **Officer-in-Charge and Claims ref no.** in Merimen upon case submission.

Please conduct this survey request.

Kindly inform us if you are not able to attend it.

Thank you.

Warmest Regards,
Pauline Soh
Executive

ERGO Insurance Pte. Ltd.

8 Temasek Boulevard #04-01 | Suntec Tower Three | Singapore 038988

pauline.soh@ergo.com.sg | www.ergo.com.sg



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From: Serene Lim <serene@limyewboo.com>
Sent: Monday, 22 May 2023 3:53 pm
To: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>
Subject: SKK88J MERCEDES S450L - OWN DAMAGED SURVEY DOA. 20.05.2023

To : Motor Claims Dept (Arrangement of Surveyor Unit)

MOTOR VEH NO. SKK88J MERCEDES S450L
MOTOR POLICY NO. DMPG23005338
INSURED. CHEONG JUN YU
DOA. 20.05.2023

Please arrange for Own Damage Survey. Attached Estimate & Insured SAS report

Please be informed that the said vehicle can be inspected at the following venue:

Lim Yew Boo Spray Paint Co
Blk 10, Sin Ming Industrial Estate, #01-10, Sector C, Singapore 575645
Tel: 64534177 Fax: 64593724 Email: serene@limyewboo.com

Contact Person: Serene Lim Hp : +65 96852332

Regards
Serene LIM
Lim Yew Boo Spray Paint Co
Direct : +65 64545011
Mobile : +65 96852332

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