

## Huey Yon (LKKAUTO)

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**From:** Josephine Wong <josephine.wong@eqinsurance.com.sg>  
**Sent:** Friday, 16 June 2023 9:48 AM  
**To:** Huey Yon (LKKAUTO)  
**Subject:** RE: <new>FW: TP Claim RU6537E & GBG9706C

DM23HO01067

### Announcement

In line with the Safe Re-opening measures, our operation remains "Business As Usual" – except most of us are on a Work-From-Home arrangement -reachable by phone or email or an arranged video call meeting.

Our Customer Care Counter will remain closed until further notice. Any onsite customer care service, including meetings in the EQI premises can only be conducted on a prior agreed appointment basis.

Regards,

**Josephine Wong**  
Senior Executive | Claims

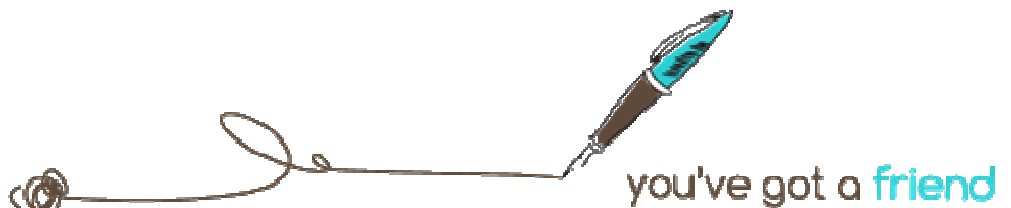


#### **EQ Insurance Company Limited**

5 Maxwell Road #17-  
00 Tower Block MND  
Complex Singapore 069110  
did 65 6496 9032 | fax 65  
62243903 |  
[www.eqinsurance.com.sg](http://www.eqinsurance.com.sg)



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**From:** Huey Yon (LKKAUTO) <hueyyon@lkkauto.com>  
**Sent:** Friday, 16 June 2023 9:21 AM  
**To:** Josephine Wong <josephine.wong@eqinsurance.com.sg>  
**Subject:** RE: <new>FW: TP Claim RU6537E & GBG9706C

Dear Josephine,

Any updates?

Best Regards,  
Huey Yon | Case Handler  
LKK Auto Consultants  
phone: 6256-3561 | email: [hueyyon@lkkauto.com](mailto:hueyyon@lkkauto.com) | fax: 6741-4108  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Huey Yon (LKKAuto)  
**Sent:** Wednesday, June 14, 2023 4:21 PM  
**To:** Josephine Wong <[josephine.wong@eqinsurance.com.sg](mailto:josephine.wong@eqinsurance.com.sg)>  
**Subject:** RE: <new>FW: TP Claim RU6537E & GBG9706C

Dear Josephine,

Kindly provide us claim no.

Best Regards,  
Huey Yon | Case Handler  
LKK Auto Consultants  
phone: 6256-3561 | email: [hueyyon@lkkauto.com](mailto:hueyyon@lkkauto.com) | fax: 6741-4108  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Rajes (LKK Auto) <[rajes@lkkauto.com](mailto:rajes@lkkauto.com)>  
**Sent:** Monday, May 22, 2023 4:37 PM  
**To:** Josephine Wong <[josephine.wong@eqinsurance.com.sg](mailto:josephine.wong@eqinsurance.com.sg)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>  
**Subject:** RE: <new>FW: TP Claim RU6537E & GBG9706C

Dear Josephine,

Thank you for the assignment.  
Please be informed vehicle not in the workshop, repairer arrange soon.

Best Regards,  
**Rajes** | Admin  
**LKK Auto Consultants Pte Ltd**  
Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Josephine Wong <[josephine.wong@eqinsurance.com.sg](mailto:josephine.wong@eqinsurance.com.sg)>  
**Sent:** Monday, May 22, 2023 3:54 PM  
**To:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>  
**Cc:** 'chin@modernautomotive.com.sg' <[chin@modernautomotive.com.sg](mailto:chin@modernautomotive.com.sg)>  
**Subject:** FW: <new>FW: TP Claim RU6537E & GBG9706C

Without Prejudice

Dear LKK

Kindly arrange third party survey immediately .

Details of survey as mentioned below .

## **Announcement**

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Regards,

**Josephine Wong**

Senior Executive | Claims



**EQ Insurance Company Limited**

5 Maxwell Road #17-

00 Tower Block MND

Complex Singapore 069110

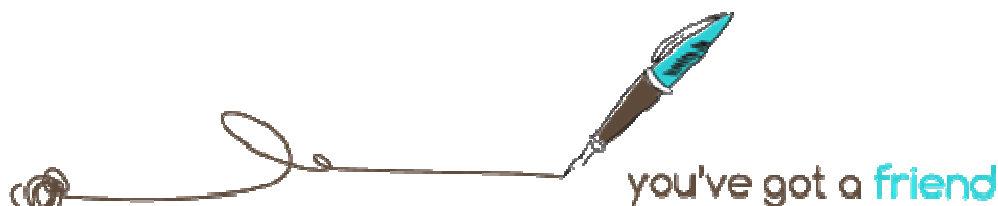
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**From:** chin <[chin@modernautomotive.com.sg](mailto:chin@modernautomotive.com.sg)>

**Sent:** Monday, 22 May 2023 3:37 PM

**To:** Josephine Wong <[josephine.wong@eqinsurance.com.sg](mailto:josephine.wong@eqinsurance.com.sg)>

**Subject:** RE: <new>FW: TP Claim RU6537E & GBG9706C

Dear Josephine

We choose LKK Auto Consultants Pte Ltd

Thank you

Regards,

Grace Chin

Modern Automotive Pte Ltd

Blk 3023-A, Ubi Road 1 #01-61

Singapore 408717

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**From:** Josephine Wong <[josephine.wong@eqinsurance.com.sg](mailto:josephine.wong@eqinsurance.com.sg)>  
**Sent:** Monday, 22 May 2023 2:40 pm  
**To:** 'chin@modernautomotive.com.sg' <[chin@modernautomotive.com.sg](mailto:chin@modernautomotive.com.sg)>  
**Subject:** FW: <new>FW: TP Claim RU6537E & GBG9706C

**Without Prejudice**

Dear Grace

Liability is clear without prejudice to third party's injury claim

We shall be appointing our surveyor to attend to the pre-repair survey of your client's vehicle.

Below is a list of motor surveyors in our panel. Please revert within 2 working days if you agree or have any objections to the appointment of any of the motor surveyors. If we do not hear from you, you are deemed to have agreed to the appointment of any of the motor surveyors listed by us. Alternatively, please specify one or more of our proposed motor surveyors to the said assignment.

<b>1) AJAX Inspection Services Pte Ltd</b>  Tel: 6255 0808  Fax: 6849 9155	<b>2) LBS Automotive Appraisal Pte Ltd</b>  L.B.S. Auto Consultants Pte Ltd  Tel: 6281 6690 / 62832866  Fax: 6281 8748  Contact Person: Amy/ Grace
<b>3) RT Appraisal Pte Ltd</b>  Tel: 67486076  Fax: 67480361  Contact Person: Elson/Elgene	<b>4) Priority Services</b>  Tel: 62934822  Fax: 62963283  Contact Person: Sharon
<b>5) Formteam Adjusters Pte Ltd</b>  Tel: 65091788  Fax: 65096221	<b>6) LKK Auto Consultants Pte Ltd</b>  Tel: 6256-3561  Fax: 6741-4108

<b>7) Appraisals Associates Pte Ltd</b>  Tel : 67472822  Fax: 67470070	<b>8) Infiniti Appraisal Service</b>  Tel : 96684818/90099001  Fax: 64587432
<b>9) Automobile Inspection Services Pte Ltd</b>  Tel: 6286 0155  Contact Person: Sophia	

If you object to all the motor surveyors as proposed by us, please provide a list of at least 10 motor surveyors whom you consider as suitable to appoint for our consideration. We shall revert to you within 2 working days.

Meanwhile, we reserve our rights on Post-Repair Inspection, kindly contact us or our appointed surveyor before you return your client's vehicle to him/her.

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Regards,

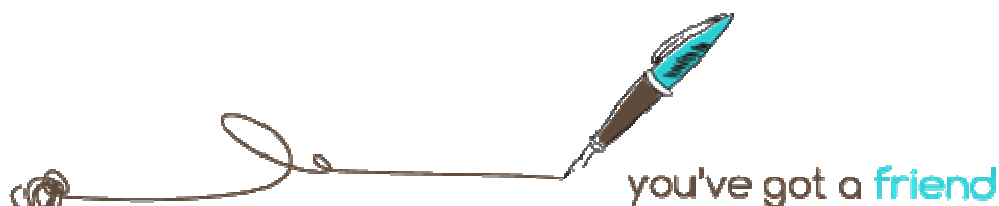
**Josephine Wong**  
Senior Executive | Claims



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**From:** chin <[chin@modernautomotive.com.sg](mailto:chin@modernautomotive.com.sg)>  
**Sent:** Monday, 22 May 2023 1:58 PM  
**To:** motor claims <[motorclaims@eqinsurance.com.sg](mailto:motorclaims@eqinsurance.com.sg)>  
**Subject:** Re: TP Claim RU6537E & GBG9706C

Dear Sir

We refer to the above matter.

Kindly advise liability and appoint surveyor to survey our client vehicle as follow:

Your Insured: GBG9706C  
Our Insured: RU6537E  
DOA: 18.05.2023

We enclosed herewith our client report for your perusal.

Thank you

Regards,  
Grace Chin  
Modern Automotive Pte Ltd  
Blk 3023-A, Ubi Road 1 #01-61  
Singapore 408717

Tel: 6748 4422  
Fax: 6747 6720