# Rajes (LKK Auto)

From: Josephine Wong <josephine.wong@eqinsurance.com.sg>

**Sent:** Monday, 22 May 2023 3:54 PM

**To:** Admin A; assignments

**Cc:** 'chin@modernautomotive.com.sg'

**Subject:** FW: <new>FW: TP Claim RU6537E & GBG9706C

Attachments: RU6537E\_1.jpeg; RU6537E\_2.jpeg; RU6537E\_3.jpeg; TP GIA Report\_RU6537E.pdf

Without Prejudice

Dear LKK

Kindly arrange third party survey immediately.

Details of survey as mentioned below.

#### **Announcement**

In line with the Safe Re-opening measures, our operation remains "Business As Usual" – except most of us are on a Work-From-Home arrangement -reachable by phone or email or an arranged video call meeting.

Our Customer Care Counter will remain closed until further notice. Any onsite customer care service, including meetings in the EQI premises can only be conducted on a prior agreed appointment basis.

Regards,

### Josephine Wong

Senior Executive | Claims



## **EQ Insurance Company Limited**

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110 did 65 6496 9032 | fax 65 62243903 | www.eqinsurance.com.sg





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From: chin <chin@modernautomotive.com.sg>

Sent: Monday, 22 May 2023 3:37 PM

**To:** Josephine Wong <josephine.wong@eqinsurance.com.sg> **Subject:** RE: <new>FW: TP Claim RU6537E & GBG9706C

Dear Josephine

We choose LKK Auto Consultants Pte Ltd

Thank you

Regards, Grace Chin Modern Automotive Pte Ltd Blk 3023-A, Ubi Road 1 #01-61 Singapore 408717

Tel: 6748 4422 Fax: 6747 6720

From: Josephine Wong < josephine.wong@eqinsurance.com.sg>

Sent: Monday, 22 May 2023 2:40 pm

To: 'chin@modernautomotive.com.sg' <chin@modernautomotive.com.sg>

Subject: FW: <new>FW: TP Claim RU6537E & GBG9706C

#### Without Prejudice

Dear Grace

Liability is clear without prejudice to third party's injury claim

We shall be appointing our surveyor to attend to the pre-repair survey of your client's vehicle.

Below is a list of motor surveyors in our panel. Please <u>revert within 2 working days</u> if you agree or have any objections to the appointment of any of the motor surveyors. If we do not hear from you, you are deemed to have agreed to the appointment of any of the motor surveyors listed by us. Alternatively, please specify one or more of our proposed motor surveyors to the said assignment.

1) AJAX Inspection Services Pte Ltd	2) LBS Automotive Appraisal Pte Ltd
Tel: 6255 0808	L.B.S. Auto Consultants Pte Ltd
Fax: 6849 9155	Tel: 6281 6690 / 62832866
	Fax: 6281 8748

	1
	Contact Person: Amy/ Grace
3) RT Appraisal Pte Ltd	4) Priority Services
Tel: 67486076	Tel: 62934822
Fax: 67480361	Fax: 62963283
Contact Person: Elson/Elgene	1 dx. 02303263
	Contact Person: Sharon
5) Formteam Adjusters Pte Ltd	6) LKK Auto Consultants Pte Ltd
Tel: 65091788	Tel: 6256-3561
Fax: 65096221	Fax: 6741-4108
7) Appraisals Associates Pte Ltd	8) Infiniti Appraisal Service
Tel : 67472822	Tel : 96684818/90099001
Fax: 67470070	Fax: 64587432
9) Automobile Inspection Services Pte Ltd	
Tel: 6286 0155	
Contact Person: Sophia	

If you object to all the motor surveyors as proposed by us, please provide a list of at least 10 motor surveyors whom you consider as suitable to appoint for our consideration. We shall revert to you within 2 working days.

Meanwhile, we reserve our rights on Post-Repair Inspection, kindly contact us or our appointed surveyor before you return your client's vehicle to him/her.

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Regards,

## **Josephine Wong**

Senior Executive | Claims



### **EQ Insurance Company Limited**

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110 did 65 6496 9032 | fax 65 62243903 | www.eqinsurance.com.sg



you've got a friend

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From: chin <chin@modernautomotive.com.sg>

Sent: Monday, 22 May 2023 1:58 PM

To: motor claims < motorclaims@eqinsurance.com.sg >

Subject: Re: TP Claim RU6537E & GBG9706C

Dear Sir

We refer to the above matter.

Kindly advise liability and appoint surveyor to survey our client vehicle as follow:

Your Insured: GBG9706C Our Insured: RU6537E DOA: 18.05.2023

We enclosed herewith our client report for your perusal.

Thank you

Regards, Grace Chin Modern Automotive Pte Ltd Blk 3023-A, Ubi Road 1 #01-61 Singapore 408717

Tel: 6748 4422 Fax: 6747 6720