

## Rajes (LKK Auto)

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**From:** Irene Tay <irene.tay@sg.cntaiping.com>  
**Sent:** Monday, 22 May 2023 2:53 PM  
**To:** tlmautomobile@tlmotor.com.sg; assignments; Admin A  
**Subject:** RE: \*\*\*SPAM\*\*\* PRE-REPAIR SURVEY-Our Ref: SNM23D203341 & Your Ref: SMU4729R

Dear Sir/Mdm (LKK),

Please assist to get your surveyor to liaise with TLMAUTO to conduct survey.

Aside to TLMAUTO;

Please assist to let us have a copy of your client SAS REPORT and till-date our insured has not lodge report.

Regards,

**Irene Tay**  
Claims Department (Motor Division)

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 63896192 | F:(65) 62247478/62247175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平狮城 Taiping SG

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**From:** tlmautomobile@tlmotor.com.sg <tlmautomobile@tlmotor.com.sg>  
**Sent:** Monday, May 22, 2023 2:08 PM  
**To:** Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Irene Tay <irene.tay@sg.cntaiping.com>  
**Subject:** RE: \*\*\*SPAM\*\*\* PRE-REPAIR SURVEY-Our Ref: SNM23D203341 & Your Ref: SMU4729R

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Without Prejudice

Dear Irene,

We yet to receive any response to-date.

Any update?

Thank you.

Best Regards,

Sharon Ten

**TLM Automobile Pte Ltd**

Phone: 6858 5151 Ext: 801

Fax: 6858 0877

1 Defu Lane 6 Singapore 539365

Email: [tlmautomobile@tlmotor.com.sg](mailto:tlmautomobile@tlmotor.com.sg)

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**From:** [tlmautomobile@tlmotor.com.sg](mailto:tlmautomobile@tlmotor.com.sg) <[tlmautomobile@tlmotor.com.sg](mailto:tlmautomobile@tlmotor.com.sg)>

**Sent:** Tuesday, May 16, 2023 10:23 AM

**To:** 'Claims Dept of CTI' <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>; 'irene.tay@sg.cntaiping.com' <[irene.tay@sg.cntaiping.com](mailto:irene.tay@sg.cntaiping.com)>

**Subject:** RE: \*\*\*SPAM\*\*\* PRE-REPAIR SURVEY-Our Ref: SNM23D203341 & Your Ref: SMU4729R

Without Prejudice

Dear Irene,

Has your insured reported to-date?

Please advise on the liability as soon as possible.

Thank you.

Best Regards,

Sharon Ten

**TLM Automobile Pte Ltd**

Phone: 6858 5151 Ext: 801

Fax: 6858 0877

1 Defu Lane 6 Singapore 539365

Email: [tlmautomobile@tlmotor.com.sg](mailto:tlmautomobile@tlmotor.com.sg)

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**From:** [tlmcasper@tlmotor.com.sg](mailto:tlmcasper@tlmotor.com.sg) <[tlmcasper@tlmotor.com.sg](mailto:tlmcasper@tlmotor.com.sg)>

**Sent:** Friday, May 12, 2023 3:28 PM

**To:** 'Claims Dept of CTI' <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>; [irene.tay@sg.cntaiping.com](mailto:irene.tay@sg.cntaiping.com)

**Cc:** [tlmautomobile@tlmotor.com.sg](mailto:tlmautomobile@tlmotor.com.sg)

**Subject:** RE: \*\*\*SPAM\*\*\* PRE-REPAIR SURVEY-Our Ref: SNM23D203341 & Your Ref: SMU4729R

Dear Sir/Madam,

We would like to select Marcus Chua (LKK) for the survey

Thank you

Best Regards,

Casper

TLM Automobile Pte Ltd  
Phone: 6858 5151 Ext: 802  
Fax: 6858 0877  
1 Defu Lane 6 Singapore 539365  
Email: [tlmcasper@tlmotor.com.sg](mailto:tlmcasper@tlmotor.com.sg)

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**From:** [donotreply.claims@sg.cntaiping.com](mailto:donotreply.claims@sg.cntaiping.com) <[donotreply.claims@sg.cntaiping.com](mailto:donotreply.claims@sg.cntaiping.com)>  
**Sent:** Wednesday, May 10, 2023 4:32 PM  
**To:** [irene.tay@sg.cntaiping.com](mailto:irene.tay@sg.cntaiping.com); [tlmcasper@tlmotor.com.sg](mailto:tlmcasper@tlmotor.com.sg)  
**Subject:** \*\*\*SPAM\*\*\* PRE-REPAIR SURVEY-Our Ref: SNM23D203341 & Your Ref: SMU4729R

Dear Sir/Madam,

The attached letter is for your information and necessary action.

Please contact the officer-in-charge in our letter attached your follow up. No hardcopy letter(s) will be sent to you.

If you have any enquiries, you may email us at [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com).

**Please do not reply to this email.**

Best regards,

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

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