

Veron Chen (LKKAuto)

From: Veron Chen (LKKAuto)
Sent: Wednesday, 24 May 2023 7:35 AM
To: service@kkimhin.com.sg; SUR
Cc: 'Sandra (Gmail)'; assignments
Subject: RE: OREF: 22/23/23/VP05/027413 (Huey Ni's case) SCN 8688 D - Own Damage Claim (veh in)

Dear Sandra,

As instructed by our client , please proceed to repair the **insured vehicle SCN 8688D. Part by part repair. (Excess \$500/-).**

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their rights **not to pay** if there is no valid approval obtained before repair.

Please provides parts invoice upon finalize

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: ENG HUEY NI <hneng@lonpac.com>
Sent: Saturday, May 20, 2023 11:18 AM
To: service@kkimhin.com.sg; Meng Yan (LKK Auto) <mengyan@lkkauto.com>
Cc: 'Sandra (Gmail)' <sandrakhong@gmail.com>; GERALD POH WEE BIN <geraldpoh@lonpac.com>; MT_Claim_SG <mt_claim@lonpac.com>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>
Subject: RE: OREF: 22/23/23/VP05/027413 (Huey Ni's case) SCN 8688 D - Own Damage Claim (veh in)

Lonpac External - Confidential

Lonpac External - Confidential

Hi Yan,

FYNA.

Thanks

Hi Sandra,

We have appointed LKK. Thanks

Huey Ni

From: service@kkimhin.com.sg <service@kkimhin.com.sg>
Sent: Friday, May 19, 2023 3:23 PM
To: MT_Claim_SG <mt_claim@lonpac.com>
Cc: 'Sandra (Gmail)' <sandrakhong@gmail.com>; GERALD POH WEE BIN <geraldpoh@lonpac.com>; service@kkimhin.com.sg
Subject: RE: OREF: 22/23/23/VP05/027413 (Huey Ni's case) SCN 8688 D - Own Damage Claim (veh in)

Thank you Gerald.

Can we know who will be the appointed surveyor?

Best Regards
Sandra
6452 7018
9622 2116
K. Kim Hin Auto Pte Ltd

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: Friday, 19 May 2023 2:30 pm
To: service@kkimhin.com.sg
Cc: 'Sandra (Gmail)' <sandrakhong@gmail.com>; MT_Claim_SG <mt_claim@lonpac.com>
Subject: OREF: 22/23/23/VP05/027413 (Huey Ni's case) SCN 8688 D - Own Damage Claim (veh in)

Lonpac External - General

Lonpac External - General

Dear Meng Yan,

FYNA.

Excess applicable under Section I is \$500.00.

Best Regards

Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/06 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

From: service@kkinhin.com.sg <service@kkinhin.com.sg>
Sent: Friday, May 19, 2023 2:19 PM
To: MT_Claim_SG <mt_claim@lonpac.com>
Cc: service@kkinhin.com.sg; 'Sandra (Gmail)' <sandrakhong@gmail.com>
Subject: SCN 8688 D - Own Damage Claim (veh in)

Dear Officer

Enclosed the estimate and GIA report for SCN 8688 D doing Own Damage Claim.

Client told us his car cannot start so we will tow in today.

Please appoint surveyor for arrangements.

Best Regards
Sandra
6452 7018
9622 2116
K. Kim Hin Auto Pte Ltd

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