

Veron Chen (LKKAUTO)

From: ENG HUEY NI <hneng@lonpac.com>
Sent: Tuesday, 23 May 2023 5:24 PM
To: Veron Chen (LKKAUTO)
Cc: MT_Claim_SG; Meng Yan (LKK Auto); SUR; assignments
Subject: OREF: 22/23/23/VP05/027413 (Huey Ni's case) SCN 8688 D - Own Damage Claim (veh in)
Attachments: SCN 8688D preli revised.pdf; SCN 8688D LTA.pdf; SCN 8688D mark est_compressed.pdf

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Hi Veron,

Please proceed to authorise OD repair at \$12,340.08 (including check items \$5426.10). Check items to be verified.

Excess is \$500.

Thanks

Huey Ni

From: Veron Chen (LKKAUTO) <veronchen@lkkauto.com>
Sent: Tuesday, May 23, 2023 9:22 AM
To: ENG HUEY NI <hneng@lonpac.com>; Meng Yan (LKK Auto) <mengyan@lkkauto.com>
Cc: GERALD POH WEE BIN <geraldpoh@lonpac.com>; MT_Claim_SG <mt_claim@lonpac.com>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>
Subject: OREF: 22/23/23/VP05/027413 (Huey Ni's case) SCN 8688 D - Own Damage Claim (veh in)

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Dear Huey Ni,

According to repairer, there is no 2nd hand parts available.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Veron Chen (LKKAuto)
Sent: Tuesday, May 23, 2023 8:07 AM
To: ENG HUEY NI <hneng@lonpac.com: Meng Yan (LKK Auto) <mengyan@lkkauto.com>
Cc: Subject: RE: OREF: 22/23/23/VP05/027413 (Huey Ni's case) SCN 8688 D - Own Damage Claim (veh in)

Dear Huey Ni,

Enclosed preliminary revised of vehicle SCN 8688D
Date of survey: 22/5/2023
Number of days (estimated) : 4 days

Part by part repair.

We have Not authorise repair.

Kindly let us have your approval please.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: ENG HUEY NI <hneng@lonpac.com>
Sent: Saturday, May 20, 2023 11:18 AM
To: service@kkimhin.com.sg; Meng Yan (LKK Auto) <mengyan@lkkauto.com>
Cc: 'Sandra (Gmail)' <sandrakhong@gmail.com>; GERALD POH WEE BIN <geraldpoh@lonpac.com>; MT_Claim_SG <mt_claim@lonpac.com>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>
Subject: RE: OREF: 22/23/23/VP05/027413 (Huey Ni's case) SCN 8688 D - Own Damage Claim (veh in)

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Hi Yan,

FYNA.

Thanks

Hi Sandra,

We have appointed LKK. Thanks

Huey Ni

From: service@kkimhin.com.sg <service@kkimhin.com.sg>
Sent: Friday, May 19, 2023 3:23 PM
To: MT_Claim_SG <mt_claim@lonpac.com>
Cc: 'Sandra (Gmail)' <sandrakhong@gmail.com>; GERALD POH WEE BIN <geraldpoh@lonpac.com>;
service@kkimhin.com.sg
Subject: RE: OREF: 22/23/23/VP05/027413 (Huey Ni's case) SCN 8688 D - Own Damage Claim (veh in)

Thank you Gerald.

Can we know who will be the appointed surveyor?

Best Regards
Sandra
6452 7018
9622 2116
K. Kim Hin Auto Pte Ltd

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: Friday, 19 May 2023 2:30 pm
To: service@kkimhin.com.sg
Cc: 'Sandra (Gmail)' <sandrakhong@gmail.com>; MT_Claim_SG <mt_claim@lonpac.com>
Subject: OREF: 22/23/23/VP05/027413 (Huey Ni's case) SCN 8688 D - Own Damage Claim (veh in)

Lonpac External - General

Lonpac External - General

Dear Meng Yan,

FYNA.

Excess applicable under Section I is \$500.00.

Best Regards

Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/06 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

From: service@kkimhin.com.sg <service@kkimhin.com.sg>
Sent: Friday, May 19, 2023 2:19 PM
To: MT_Claim_SG <mt_claim@lonpac.com>

Cc: service@kkimhin.com.sg; 'Sandra (Gmail)' <sandrakhong@gmail.com>

Subject: SCN 8688 D - Own Damage Claim (veh in)

Dear Officer

Enclosed the estimate and GIA report for SCN 8688 D doing Own Damage Claim.

Client told us his car cannot start so we will tow in today.

Please appoint surveyor for arrangements.

Best Regards

Sandra

6452 7018

9622 2116

K. Kim Hin Auto Pte Ltd

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

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