Mei Kwan (LKKAuto)

From: CHARMAINE KONG <charmainekong@lonpac.com>

Sent: Wednesday, 24 May 2023 12:02 PM

To: Mei Kwan (LKKAuto)

Cc: MT_Claim_SG; EzLyna (LKKAuto); Admin A

Subject: RE: OREF: 22/23/23/VC05/027298 (Charmaine 's case)FW: TP Survey YN 5558 E (DOA:

18 April 2023) *** LKK REF: CC4/LPC23005174/Kya3

Attachments: YP9232H- OI GIA REPORT.PDF

Lonpac External - General

Lonpac External - General

Dear Mei Kwan,

OI's report attached.

Thank you.

Best Regards, Charmaine Kong

Claims Officer | Lonpac Insurance Bhd

300 Beach Road, #17-04/06 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.268 | Fax: (65) 6296 2706



We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Mei Kwan (LKKAuto) < Meikwan@lkkauto.com>

Sent: Wednesday, May 24, 2023 11:50 AM

To: CHARMAINE KONG < charmainekong@lonpac.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; EzLyna (LKKAuto) <ezlyna@lkkauto.com>; Admin A <admin-

a@lkkauto.com>

Subject: RE: OREF: 22/23/23/VC05/027298 (Charmaine 's case)FW: TP Survey YN 5558 E (DOA: 18 April 2023) *** LKK

REF: CC4/LPC23005174/Kya3

Lonpac External - General

Dear Sir / Madam,

We refer to the above matter.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice

Kindly let us have a copy of insured's accident report.

Please take note that the case handler in-charge is Ezlyna.

To check availability of the case handler, you may contact the undersigned.

Thank you. Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: GERALD POH WEE BIN < geraldpoh@lonpac.com >

Sent: Saturday, May 20, 2023 10:02 AM

To: assignments <assignments@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Sandra (Gmail) <sandrakhong@gmail.com>

Subject: OREF: 22/23/23/VC05/027298 (Charmaine 's case) FW: TP Survey YN 5558 E (DOA: 18 April 2023)

Lonpac External - General

Lonpac External - General

Dear Meng Yan,

FYNA.

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd 300 Beach Road, #17-04/06 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

From: service@kkimhin.com.sg>

Sent: Friday, May 19, 2023 4:51 PM

To: MT Claim SG <mt claim@lonpac.com>

Cc: service@kkimhin.com.sg; 'Sandra (Gmail)' <sandrakhong@gmail.com>

Subject: TP Survey YN 5558 E (DOA: 18 April 2023)

Your Ref: YP 9232 H (Lonpac)

Our Ref: YN 5558 E

Dear Officer

Our client vehicle YN 5558 E was hit by your insured YP 9232 H on 18 April 2023.

Vehicle will be here on Monday (22 May) for survey and repairs. Please appoint surveyor and advise liability of the case.

Best Regards Sandra 6452 7018 9622 2116 K. Kim Hin Auto Pte Ltd

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