

Mei Kwan (LKKAuto)

From: Motor Claim - III <motorclaim@iii.com.sg>
Sent: Monday, 22 May 2023 4:11 PM
To: SUR; Admin A
Cc: Joseph Koh; Claims Dept; Assessment Dept
Subject: FW: [EXTERNAL] - Accident involving SLX 5475 L & SLT 3944 J (GRAB) on 06/05/2023 (PRE-REPAIR SURVEY REQUEST)
Attachments: SLX 5475 L - DRAFT.pdf

Follow Up Flag: Follow up
Flag Status: Flagged

Categories: HMK

Dear Surveyor,

Please conduct a survey on TP vehicle SLX5475L and let us have your report urgently.

*Kindly upload this survey request email to merimen. Please check with workshop if they have negotiated any COR settlement with our insured.

*kindly take note that our insured have yet to report the accident.

Thank You.

Logan
Motor & Work Injury Claims Department
India International Insurance Pte Ltd
64 Cecil Street, #04/#05 IOB Building, Singapore 049711
Tel: 6347 6100, Ext – 302



From: Assessment Dept <assessment_ral@bifrostauto.com>
Sent: Monday, May 22, 2023 2:02 PM
To: Motor Claim - III <motorclaim@iii.com.sg>
Cc: Joseph Koh <claims@bifrostauto.com>; Claims Dept <claims_rar@bifrostauto.com>
Subject: Re: [EXTERNAL] - Accident involving SLX 5475 L & SLT 3944 J (GRAB) on 06/05/2023 (PRE-REPAIR SURVEY REQUEST)

WITHOUT PREJUDICE,

Dear Sir / Mdm,

Kindly assign LKK Auto Consultants Pte Ltd to conduct the survey.

Thank you.

Regards,

PEI JIA

Motor Claims Department

Tel: 88547553

The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document.

On Fri, 19 May 2023 at 17:04, Motor Claim - III <motorclaim@iii.com.sg> wrote:

Dear Sir / Mdm,

We acknowledge receipt of your email.

We propose using the following motor surveyor:

- LKK Auto Consultants Pte Ltd

Please notify us within 02 days of receipt of this letter for surveyor agreed on or if you have any objections to the above list.

***kindly take note that our insured have yet to report the accident.**

Thank you.

Logan

Motor & Work Injury Claims Department

India International Insurance Pte Ltd

64 Cecil Street, #04/#05 IOB Building, Singapore 049711

Tel: 6347 6100, Ext – 302



From: Assessment Dept <assessment_ral@bifrotauto.com>

Sent: Friday, May 19, 2023 1:05 PM

To: Motor Claim - III <motorclaim@iii.com.sg>

Cc: Joseph Koh <claims@bifrotauto.com>; Claims Dept <claims_rar@bifrotauto.com>

Subject: [EXTERNAL] - Accident involving SLX 5475 L & SLT 3944 J on 06/05/2023 (PRE-REPAIR SURVEY REQUEST)

Without Prejudice

Dear Sir/ Mdm,

We refer to the above matter.

We represent our client, MAPLE DREAM AUTOMOTIVE to notify you of the aforesaid accident involving our client's vehicle SLX5475L and your insured's vehicle SLT3944J on 06/05/2023 at 1313hrs along AYE (CITY) BEFORE ALEXANDRA ROAD EXIT

This serves as a **NOTICE** that we are claiming against SLT3944J for damages, costs and disbursements.

Please let us know within **2 working days** from today, your client's and your intention to conduct a pre-repair survey of our client's vehicle, along with your list of at least **ten (10) motor surveyors**.

If we do not receive any reply from you within the stipulated timeline, we shall proceed to appoint our own surveyor and proceed with the necessary repair for our client's vehicle without further reference to your insured or you.

Premises for the Pre-repair inspection: 8 Kaki Bukit Ave 4 #01-49, Premier @ Kaki Bukit Singapore 415875

Contact Person: PEI JIA (8854 7553)

Contact Email: claims_rar@bifrostable.com

VEH IN (Date & Time) : 19/05/2023

PRS ARRANGEMENT (Date & Time) : 22/05/2023 after 1400hrs (Vehicle In)

Kindly cc a copy of this letter to your insured for his/her acknowledgement.

We look forward to hearing from you soon.

To avoid incurrence of any unnecessary cost on both our end, kindly confirm liability status within 7 days from this to minimize time wastage and incurrence of any unnecessary cost(s) on both our end, we seek your kind advice, within 7 days working days, on liability status for subject claim. If we do not hear from you within the stipulated period, we shall proceed with the purchase of your insured GIA report and this cost or any other cost incurred for confirmation of liability status shall be included in our LOD for reimbursement purpose.

The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document.

PEI JIA

Motor Claims Department

Tel: 8854 7553

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