

Daphne Lee (LKK Auto)

From: Daphne Lee (LKK Auto)
Sent: Tuesday, 1 August 2023 10:18 AM
To: singhui27@gmail.com; adriannghanboon@gmail.com
Cc: Admin A
Subject: ACCIDENT INVOLVING SLM601E (AIG) AND SMU8102Y AT/ALONG UPPER BUKIT TIMAH ROAD ON 11/05/2023

Our Ref: CC6/AIG23005128/Aya3
AIG Ref: 9423285534SG

Dear Serene Chang Sing Hui / Adrian Ng Han Boon (Adrian Huang HanWen),

ACCIDENT INVOLVING SLM601E (AIG) AND SMU8102Y AT/ALONG UPPER BUKIT TIMAH ROAD ON 11/05/2023

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte. Ltd. to deal with the third-party claim against your policy.

We have received a claim from **SMU8102Y** against your insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your driver's favour. Therefore, we shall proceed to negotiate for an amicable settlement of the third-party claim at best to avoid further litigation, which would escalate to even more cost.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected upon next renewal due to this Third-Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Thank you.

Best Regards,

Daphne Lee (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | Email: DaphneLee@lkkauto.com

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)