

Veron Chen (LKKAUTO)

From: VAuG Claims <claims@vinsautogroup.com.sg>
Sent: Monday, 26 June 2023 3:50 PM
To: Veron Chen (LKKAUTO)
Cc: SUR
Subject: Re: FW: SKU3339M - ERGO OD - DOA: 17/05/2023 - Finalization

Good afternoon,

Please proceed.

Thanks!
Best Regards,
Iswan



Sin Ming AutoCity
160 Sin Ming Drive
Singapore 575722
Claims Office: #03-03
Workshops: #08-08/09/10
Tel: 64532121 (Ext: 2203)
Fax: 64599795
Website: www.vinsautogroup.com.sg
Email: claims@vinsautogroup.com.sg

Follow us on :



** w.e.f 15th May 2017, we have shifted location! **

** w.e.f 20th November 2017, we have changed our email address! **

** w.e.f 28th June 2022, our head office have shifted to 20 Sin Ming Lane #06-65/66 Singapore 573968 **

On Sun, 25 Jun 2023 at 19:49, Veron Chen (LKKAUTO) <veronchen@lkkauto.com> wrote:

Dear Iswan,

Any updates.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Veron Chen (LKKAuto)
Sent: Thursday, June 22, 2023 3:29 PM
To: claims@vinsautogroup.com.sg; SUR <sur@lkkauto.com>
Subject: FW: SKU3339M - ERGO OD - DOA: 17/05/2023 - Finalization

Dear Iswan,

“Without Prejudice”

We will be advising our Principal a cost of repair of \$25,524.00 with 7 days of repair, subject to their approval.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: VAuG Claims <claims@vinsautogroup.com.sg>

Sent: Wednesday, June 21, 2023 1:37 PM

To: Veron Chen (LKKAuto) <veronchen@lkkauto.com>

Cc: Rajes (LKK Auto) <rajes@lkkauto.com>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>

Subject: Re: SKU3339M - ERGO OD - DOA: 17/05/2023 - Finalization

Good afternoon,

Kindly refer to attached.

Can we finalize?

Thanks!

Best Regards,

Iswan



Sin Ming AutoCity

160 Sin Ming Drive

Singapore 575722

Claims Office: #03-03

Workshops: #08-08/09/10

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On Tue, 23 May 2023 at 08:57, Veron Chen (LKKAUTO) <veronchen@lkkauto.com> wrote:

Dear Raymond,

As instructed by our client , please proceed to repair the **insured vehicle SKU 3339M. Part by part repair. (Excess \$700/-).**

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their rights **not to pay** if there is no valid approval obtained before repair.

Please provides parts invoice upon finalize

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Veron Chen (LKKAuto)

Sent: Monday, May 22, 2023 4:03 PM

To: VAuG Claims <claims@vinsautogroup.com.sg>; Rajes (LKK Auto) <rajes@lkkauto.com>

Cc: assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>

Subject: RE: SKU3339M - ERGO OD - DOA: 17/05/2023 - Authorization To Repair

Dear Raymond,

Pending approval from ERGO.

Once approved will send you email.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: VAuG Claims <claims@vinsautogroup.com.sg>

Sent: Monday, May 22, 2023 3:49 PM

To: Rajes (LKK Auto) <rajes@lkkauto.com>

Cc: Veron Chen (LKKAuto) <veronchen@lkkauto.com>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>

Subject: Re: SKU3339M - ERGO OD - DOA: 17/05/2023 - Authorization To Repair

Good afternoon,

Kindly advise if any update

Can we have the authorization for repair?

Thanks!

Best Regards

Raymond Teo



Sin Ming AutoCity

160 Sin Ming Drive

Singapore 575722

Claims Office: #03-03

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On Mon, 22 May 2023 at 10:04, Rajes (LKK Auto) <rajes@lkkauto.com> wrote:

Dear Raymond,

Thank you for the email.

Dear Veron,

Kindly assist CS/EGI23005123/Tvy3.

Best Regards,

Rajes | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: VAuG Claims <claims@vinsautogroup.com.sg>

Sent: Sunday, May 21, 2023 10:14 AM

To: assignments <assignments@lkkauto.com>

Subject: SKU3339M - ERGO OD - DOA: 17/05/2023 - Authorization To Repair

Good morning,

Can we have the authorization for repair?

Thanks!

Best Regards

Raymond Teo



Sin Ming AutoCity

160 Sin Ming Drive

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