

EzLyna (LKKAuto)

From: EzLyna (LKKAuto)
Sent: Monday, 10 July 2023 2:50 pm
To: Kohl Teow Pingon
Cc: Admin A
Subject: RE: VIDEO FOOTAGE/ ACCIDENT INVOLVING SJM3175Y (CHINA TAIPING) AND SHC1196B AT/ALONG BEDOK NORTH ROAD ON 09/05/2023

Dear Mr Koh,

We refer to the above matter.

We have obtained video footage from the taxi's insurance company – ComfortDelgro. Pls find enclosed screen shot from the rear view of the video footage as below:-



Based on third party's video footage, we are of the view that the liability is not on your favour as you have encroached into taxi's lane and caused collision. We will negotiate and settle third party claim at best as to save costly litigation. Thank you.

Best Regards,

Ezlyna Eng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: Ezlyna@lkkauto.com |

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: EzLyna (LKKAuto)
Sent: Tuesday, July 4, 2023 4:21 PM
To: Kohl Teow Pingon <kteowping@gmail.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: ACCIDENT INVOLVING SJM3175Y (CHINA TAIPING) AND SHC1196B AT/ALONG BEDOK NORTH ROAD ON 09/05/2023

Dear Mr Koh,

We refer to your email below. Thank you for your prompt reply.

Based on your accident report, we noticed that there are no visible damages found on your vehicle. We in fact will request taxi company to provide concrete evidence like video footage to proof there was a collision. (Will update once we have obtained it from the taxi company).

Make and model of vehicle may have different damages from the result of the impact. The is the experience shared by our surveyors.

If taxi company has no video footage, this is 50/50 claim as no concrete evidence to proof other is at fault. Likewise, if there is a video footage to proof that you are encroached into third party's lane, we have no alternative to settle third party claim @100%.

Will contact you once we have obtained video footage from the taxi company. Thank you.

**I am working from home till 07.07.2023. If you wish to contact me, pls whatsapp call at 80287880 or email.*

With warmest regards,
Ezlyna

From: Kohl Teow Pingon <kteowping@gmail.com>
Sent: Monday, July 3, 2023 9:58 PM
To: EzLyna (LKKAuto) <ezlyna@lkkauto.com>
Subject: Re: ACCIDENT INVOLVING SJM3175Y (CHINA TAIPING) AND SHC1196B AT/ALONG BEDOK NORTH ROAD ON 09/05/2023

Dear Miss

I am writing to you , hoping that you can have compassionate ground looking into my stand. Firstly , my car do not any scratches or marks on my car and I was not aware or heard any hit on the other party car neither my wife beside me. That taxi was side by side and I am a bit close to his car. So I did not make any accident report on that day. I do not have any concrete evidence to proof I am in the right as my camera was down. It is possible to know the taxi damages and how much he claimed for ? For your point of view if my car has no accident mark can the other party claim?

Honestly I do not know and I am unreasonably have to pay higher premiums . I do make any car repair as my car going to scrap this December. For me is a near miss incident, so in future should I make accident report if I have a near miss incident ? I hope to have a good and happy ending and not make this matter worse or increase my insurance premiums

Thanks

Regards

Mr Koh

Sent from my iPad

On 3 Jul 2023, at 6:13 PM, EzLyna (LKKAuto) <ezlyna@lkkauto.com> wrote:

Our Ref: CC3/CTI23005113/Sya3

Insured Name : Koh Teow Ping
Insured Driver : Koh Teow Ping

Dear Sir,

ACCIDENT INVOLVING SJM3175Y (CHINA TAIPING) AND SHC1196B AT/ALONG BEDOK NORTH ROAD ON 09/05/2023

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, China Taiping Insurance (Singapore) Pte Ltd to deal with the third party claim against your policy.

We have received a claim from **SHC1196B** against your motor insurance policy.

Both parties involved have given conflict of version. Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant.

If you have evidence/information to proof that we should not settle the third-party claim, kindly let us have them in writing within the next 10 days i.e. by 13th July 2023, after we shall proceed with negotiation with Third Party claimant on the without prejudice basis and any settlement should not bind any claims whatsoever by you/your driver against the other party's insurer arising from this particular accident.

Thank you.

*I am working from home till 07.07.2023. If you wish to contact me, pls whatsapp call at 80287880 or email.

Best Regards,

Ezlyna Eng | Case Handler

LKK Auto Consultants Pte Ltd

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