

Meng Yan (LKK Auto)

From: Jie Si Neo <jiesi.neo@eqinsurance.com.sg>
Sent: Friday, 19 May 2023 9:23 am
To: assignments
Cc: Jaime Tay
Subject: PRS FOR SBH3030C ; EQI REF: DM23HO01024/JT (SGT625J)
Attachments: OI - SGT625J.pdf; TP - SBH3030C (SGT625J).pdf; img-230515161655-0001.pdf

Dear Sirs,

Please assist this PRS.

OIC is Jaime, Tay, copied in.

Attached are the necessary documents.

Kindly acknowledge receipt of this email.

Thank you.

“With effect from 1st January 2022, please send all PRS / LOD to motorclaims@eqinsurance.com.sg”

Regards,

Neo Jie Si

Senior Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110

did 65 6496 9885 | fax 65 6223 4190

www.eqinsurance.com.sg



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From: Derek Oh <Derek.Oh@inchcape.com.sg>
Sent: Friday, 19 May 2023 9:06 AM
To: Jie Si Neo <jiesi.neo@eqinsurance.com.sg>
Cc: claimstatusenquiry <claimstatusenquiry@borneomotors.com.sg>
Subject: RE: <NEW> FW: Direct Settlement (SM) - Accident Involving SBH3030C & SGT0625J - DOA 13/05/2023 ; EQI REF: DM23HO01024/JT

Hi Officer,

Apologies, we choose **LKK Auto Consultants Pte Ltd.**

Thank you & Regards,
Derek Oh
TPR Team, Claims Dept
E: derek.oh@inchcape.com.sg

From: Jie Si Neo <jiesi.neo@eqinsurance.com.sg>
Sent: Friday, May 19, 2023 8:58 AM
To: Derek Oh <Derek.Oh@inchcape.com.sg>
Cc: claimstatusenquiry <claimstatusenquiry@borneomotors.com.sg>; Jie Si Neo <jiesi.neo@eqinsurance.com.sg>
Subject: RE: <NEW> FW: Direct Settlement (SM) - Accident Involving SBH3030C & SGT0625J - DOA 13/05/2023 ; EQI REF: DM23HO01024/JT

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REMINDER

Dear Derek,

We refer to our email dated 17 May 2023.

Please advise surveyor selection.

Thank you.

“With effect from 1st January 2022, please send all PRS / LOD to motorclaims@eqinsurance.com.sg”

Regards,

Neo Jie Si

Senior Executive | Claims



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Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify the sender immediately and delete all copies of it.

From: Jie Si Neo <jiesi.neo@eqinsurance.com.sg>

Sent: Wednesday, 17 May 2023 12:20 PM

To: 'Derek Oh' <Derek.Oh@inchcape.com.sg>

Cc: claimstatusenquiry <claimstatusenquiry@borneomotors.com.sg>; Jie Si Neo <jiesi.neo@eqinsurance.com.sg>

Subject: RE: <NEW> FW: Direct Settlement (SM) - Accident Involving SBH3030C & SGT0625J - DOA 13/05/2023 ; EQI REF: DM23HO01024/JT

WITHOUT PREJUDICE

Dear Derek,

We shall be appointing our surveyor to attend to the pre-repair survey of your client's vehicle.

Below is a list of motor surveyors in our panel. Please revert within 2 working days if you agree or have any objections to the appointment of any of the motor surveyors. If we do not hear from you, you are deemed to have agreed to the appointment of any of the motor surveyors listed by us. Alternatively, please specify one or more of our proposed motor surveyors to the said assignment.

1) AJAX Inspection Services Pte Ltd Tel: 6255 0808 Fax: 6849 9155	2) LBS Automotive Appraisal Pte Ltd L.B.S. Auto Consultants Pte Ltd Tel: 6281 6690 / 62832866 Fax: 6281 8748 Contact Person: Amy/ Grace
3) RT Appraisal Pte Ltd Tel: 67486076 Fax: 67480361 Contact Person: Elson/Elgene	4) Priority Services Tel: 62934822 Fax: 62963283 Contact Person: Sharon
5) Formteam Adjusters Pte Ltd Tel: 65091788 Fax: 65096221	6) LKK Auto Consultants Pte Ltd Tel: 6256-3561 Fax: 6741-4108
7) Appraisals Associates Pte Ltd Tel : 67472822 Fax: 67470070	8) Infiniti Appraisal Service Tel : 96684818/90099001 Fax: 64587432

9) Automobile Inspection Services Pte Ltd Tel: 6286 0155 Contact Person: Sophia	
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If you object to all the motor surveyors as proposed by us, please provide a list of at least 10 motor surveyors whom you consider as suitable to appoint for our consideration. We shall revert to you within 2 working days.

Meanwhile, we reserve our rights on Post-Repair Inspection, kindly contact us or our appointed surveyor before you return your client's vehicle to him/her.

Thank you.

“With effect from 1st January 2022, please send all PRS / LOD to motorclaims@eqinsurance.com.sg”

Regards,

Neo Jie Si

Senior Executive | Claims



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Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify the sender immediately and delete all copies of it.

From: Derek Oh <Derek.Oh@inchcape.com.sg>
Sent: Tuesday, 16 May 2023 5:42 PM
To: motor claims <motorclaims@eqinsurance.com.sg>
Cc: claimstatusenquiry <claimstatusenquiry@borneomotors.com.sg>
Subject: Direct Settlement (SM) - Accident Involving SBH3030C & SGT0625J - DOA 13/05/2023

Hi,

Reference to the above-mentioned.

Please find attached herein a copy of our client's Accident Report, Damaged Photos & Estimate Invoice for your kind perusal.

As our client is claiming against your insured **SGT0625J** thus would appreciate if you could revert to us on the liability urgently or we could settle the case under Direct Settlement with **Car Rental of @ \$150 per day x no. of days** as recommended by your appointed surveyor.

Kindly have your surveyor to contact our Motor Claim Assessor, **Sam San Joi @ 9847 6209 or 6631 1687** is located at **17 Ubi Road 4** for an appointment to inspect our client's vehicle (currently vehicle **NOT IN** in workshop).

As for liability clearance, kindly revert to this email.

Your kind attention into the above is greatly appreciated.

Thank you & Regards,
Derek Oh
TPR Team, Claims Dept
E: derek.oh@inchcape.com.sg