

Hsiao Tong (LKKAUTO)

From: Cecilia Lee <cecilia.lee@sg.cntaiping.com>
Sent: Tuesday, 20 June 2023 11:31 AM
To: Hsiao Tong (LKKAUTO)
Cc: Admin A
Subject: RE: SNM23D203580/C02/SNF1398Z/LEEPG - Direct Settlement - Accident Involving SNF1398Z (OI : CTI - TBA) and SHD3135J (TP : LKK REF - CC3/CTI23005103/Spa3) on 07/05/2023

Hi Hsiao Tong

Our earlier conversation refers.

We had repudiated liability.

Thanks & Best Regards,

Cecilia Lee

Claims Department

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From: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Sent: Tuesday, June 20, 2023 10:21 AM
To: Cecilia Lee <cecilia.lee@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: SNM23D203580/C02/SNF1398Z/LEEPG - Direct Settlement - Accident Involving SNF1398Z (OI : CTI - TBA) and SHD3135J (TP : LKK REF - CC3/CTI23005103/Spa3) on 07/05/2023

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Dear Sirs,

FYI, insured just called in to check case status. We have advised him that case is under investigation. He noted and await for further update.

Please advise if investigation is cleared and let us have your instruction. Thanks.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Cecilia Lee <cecilia.lee@sg.cntaiping.com>

Sent: Monday, May 29, 2023 10:35 AM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: SNM23D203580/C02/SNF1398Z/LEEPG - Direct Settlement - Accident Involving SNF1398Z (OI : CTI - TBA) and SHD3135J (TP : LKK REF - CC3/CTI23005103/Spa3) on 07/05/2023

Hi Sir/Madam

Attached OI SAS. Password will be sent via separate email.

Case under investigation, no direct settlement at this juncture. Please do not contact insured at this juncture as well.

Thanks & Regards

Cecilia Lee

From: Cecilia Lee

Sent: Thursday, May 25, 2023 5:02 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: SNM23D203580/C02/SNF1398Z/LEEPG - Direct Settlement - Accident Involving SNF1398Z (OI : CTI - TBA) and SHD3135J (TP : LKK REF - CC3/CTI23005103/Spa3) on 07/05/2023

Hi LKK

Insured has not reported the accident. Please follow up with insured on accident reporting.

Thanks & Best Regards,

Cecilia Lee

Claims Department

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Thursday, May 25, 2023 4:06 PM

To: Cecilia Lee <cecilia.lee@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: SNM23D203580/C02/SNF1398Z/LEEPG - Direct Settlement - Accident Involving SNF1398Z (OI : CTI - TBA) and SHD3135J (TP : LKK REF - CC3/CTI23005103/Spa3) on 07/05/2023

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Dear Sir / Madam,

We refer to the above matter.

Please advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Cecilia Lee <cecilia.lee@sg.cntaiping.com>

Sent: Friday, May 19, 2023 11:13 AM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: SNM23D203580/C02/SNF1398Z/LEEPG - Direct Settlement - Accident Involving SNF1398Z (OI : CTI - TBA) and SHD3135J (TP : LKK REF - CC3/CTI23005103/Spa3) on 07/05/2023

Hi LKK

OI has not reported the accident. Attached herewith our letter of even date to insured.

Please follow up with insured for accident reporting and keep us updated.

Regards

Cecilia Lee

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Friday, May 19, 2023 10:24 AM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: Direct Settlement - Accident Involving SNF1398Z (OI : CTI - TBA) and SHD3135J (TP : LKK REF - CC3/CTI23005103/Spa3) on 07/05/2023

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sir/ Madam,

We refer to the above matter.

We have inspected TP vehicle SHD 3135J at M/s ComfortDelGro Engineering Pte Ltd (Loyang) on 09/05/2023 on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Hsiao Tong.

To check availability of the case handler , you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)