

Veron Chen (LKKAUTO)

From: Veron Chen (LKKAUTO)
Sent: Wednesday, 24 May 2023 11:49 AM
To: Steven Loo; SUR
Subject: RE: 回复: Survey Request - Manual Assigned-XD 4058C-DOA: 12/5/2023

Dear Steven,

As instructed by our client, please proceed to repair the **insured vehicle XD 4058C**.

Lump sum repair amount not exceeding \$20,000.00 or whichever lower (all-in including supplementary and check items before excess \$2,000.00 and GST)

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their rights **not to pay** if there is no valid approval obtained before repair.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Steven Loo <lys88@yahoo.com.sg>
Sent: Wednesday, May 24, 2023 10:36 AM
To: Veron Chen (LKKAUTO) <veronchen@lkkauto.com>
Subject: 回复 : Survey Request - Manual Assigned-XD 4058C-DOA: 12/5/2023

Ok I accept the lump sum repair cost of \$20.000 before Excess

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2023 年 5 月 23 日周二下午 4:52, Veron Chen (LKKAUTO)
<veronchen@lkkauto.com> 写道 :

Dear Steven,

MSIG offer lump sum repair amount not exceeding \$20,000.00 (all-in including supplementary and check items before excess \$2,000.00 and GST)

Please check and confirmed

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Steven Loo <lys88@yahoo.com.sg>
Sent: Thursday, 18 May 2023 3:59 PM
To: Motor Survey <motorsurvey@sg.msg-asia.com>
Subject: XD4058C O/D Claim

EXTERNAL EMAIL: Be careful when you click any links or open any attachment(s).

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