## Rajes (LKK Auto)

From: MTPRI <MTPRI@smrt.com.sg>
Sent: Wednesday, 17 May 2023 2:14 PM
To: assignments; Meng Yan (LKK Auto)

**Cc:** MTPRI; Magnaye Ana Margie Marasigan (Strides Automotive Services Pte Ltd) **Subject:** FW: PRI for FBA 4528 P – Our Insured: SHC4728Y on 21/04/2023 | Our Ref:

D23001407MFSH/STRIDES/CL/TPD-1

Ref: TAX/04/23/2054

Dear Yan,

Kindly survey on "Without Prejudice" basis.

TP: FBA4528P Insured: SHC4728Y Workshop: Rocket Rental

Thank you.

Regards,

Hua Yen

Claim Department

Strides Automotive Services Pte Ltd | 60 Woodlands Industrial Park E4 Singapore 757705

DID: 6866 2650 | Fax: 6368 7421 | Email: <u>HuaYen.Ong@strides.com.sg</u>

From: Mas Zainal <zainal@hoh.com.sg> Sent: Tuesday, 16 May 2023 7:19 pm To: MTPRI <MTPRI@smrt.com.sg>

Cc: rocketrentalssg@gmail.com; Magnaye Ana Margie Marasigan (Strides Automotive Services Pte Ltd)

<Ana.Magnaye@strides.com.sg>

Subject: Re: PRI for FBA 4528 P – Our Insured: SHC4728Y on 21/04/2023 | Our Ref: D23001407MFSH/STRIDES/CL/TPD-1

**CAUTION:** This email originated from outside of SMRT. Do not click links or open attachments unless you recognise the sender and are expecting the content or attachment.

Dear Hua Yen,

Our client has selected M/s LKK - Mohammed Rasul Bin Mohd. Yunos.

Regards MZA Hoh LLC

Sent from Outlook for Android

From: MTPRI < MTPRI@smrt.com.sg > Sent: Tuesday, May 16, 2023 4:30:15 PM
To: Mas Zainal < zainal@hoh.com.sg >

Cc: rocketrentalssg@gmail.com <rocketrentalssg@gmail.com>; Magnaye Ana Margie Marasigan (Strides Automotive

Services Pte Ltd) <Ana.Magnaye@strides.com.sg>

Subject: RE: PRI for FBA 4528 P - Our Insured: SHC4728Y on 21/04/2023 | Our Ref: D23001407MFSH/STRIDES/CL/TPD-1

Ref: TAX/04/23/2054

WITHOUT PREJUDICE

Dear Sirs

We are the owner of SHC4728Y as such we do not follow the new protocol.

Attached is a copy of our insurers, MS First Capital Insurance Limited's letter for your perusal.

Please let us have workshop contacts so our surveyor may call them to arrange for PRI without further delay.

Thank you.

However, we have 6 surveyors for you to choose from :-

- 1. M/s LKK Bryan Ang Tani
- 2. M/s LKK Adrian Ling Wai Ping
- 3. M/s LKK Kenneth Kong Seng Cheong
- 4. M/s LKK Marcus Chua Kang Seng
- 5. M/s LKK Mohammed Rasul Bin Mohd Yunus
- 6. M/s LKK Mohamad Taufikh Bin Hamid

Regards,

Hua Yen Claim Department

Strides Automotive Services Pte Ltd | 60 Woodlands Industrial Park E4 Singapore 757705

DID: 6866 2650 | Fax: 6368 7421 | Email: <u>Huayen.Ong@strides.com.sg</u>

From: Joanne Tan Jo Ann < joannetan@msfirstcapital.com.sg>

**Sent:** Tuesday, 16 May 2023 2:48 pm **To:** MTPRI < <u>MTPRI@smrt.com.sg</u>>

Cc: Ong Hua Yen (Strides Automotive Services Pte Ltd) < <u>HuaYen.Ong@strides.com.sg</u>>; Magnaye Ana Margie Marasigan

(Strides Automotive Services Pte Ltd) < <u>Ana.Magnaye@strides.com.sg</u>>; <u>zainal@hoh.com.sg</u>; rocketrentalssg@gmail.com; Lim Gan Koon (Chris) < ChrisLim@msfirstcapital.com.sg>

Subject: PRI for FBA 4528 P - Our Insured: SHC4728Y on 21/04/2023 | Our Ref: D23001407MFSH/STRIDES/CL/TPD-1

**CAUTION:** This email originated from outside of SMRT. Do not click links or open attachments unless you recognise the sender and are expecting the content or attachment.

Dear Hua Yen,

For PRI.

Thank you and Regards, Joanne Tan Motor Claims

### **MS First Capital Insurance Ltd**

16 Raffles Quay #42-01 Hong Leong Building | Singapore 048581

D: 6507 3848 | F: 6507 3849 | Reg. No. 195000106C

Website http://www.msfirstcapital.com.sg

A member of MS&AD INSURANCE GROUP

Personal Data Protection Act 2012 ("PDPA"):

Under the PDPA, there are various requirements that regulate the processing of your personal data. Please refer to <a href="https://www.msfirstcapital.com.sg">www.msfirstcapital.com.sg</a> for details of PDPA Personal Data Collection Statement.

Confidentiality Notice: This e-mail is confidential. It may also be legally privileged.

If you are not the addressee or to whom it is intended, you may not copy, forward, disclose or use any part of it. If you have received this message in error, please delete the message and all copies from your system and notify the sender immediately by return e-mail.

From: Mas Zainal < <a href="mailto:zainal@hoh.com.sg">zainal@hoh.com.sg</a> Sent: Tuesday, May 16, 2023 2:36 PM

To: Motor Claims < MotorClaims@msfirstcapital.com.sg>; Rocket Rentals < rocketrentalssg@gmail.com>

Subject: NOTICE TO INSURER TO CONDUCT PRE-REPAIR INSPECTION WITHIN 2 WORKING DAYS PURSUANT TO PARAGRAPH 6.2 OF

PRE-ACTION PROTOCOL FOR NIMA CASES

Your Ref: To be advised Our Ref: H-2023-012-0397L/Z

Dear Sirs (VERY URGENT),

# ACCIDENT ON 21/042/2023 @ 16:30 HOURS ALONG CHOA CHU KANG AVENUE 4 INVOLVING FBA 4528 P (CLIENT) AND SHC 4728 Y

We refer to the above matter.

We act for the vehicle's owner, **Mr Muhammad Afiq Bin Amin**, our client, who has appointed the undermentioned workshop to repair his motor vehicle no. **FBA 4528 P**.

Please be informed that the said vehicle can be inspected at:

M/s Rocket Rental
5 Soon Lee Street
#01-44
Singapore 627607
Contact person: Mr Faris's handphone no. 9669 4017

If you fail to conduct the pre-repair inspection within the next (2) working days, excluding any intervening Saturday, Sunday or Public Holiday, the workshop will commence repairs thereafter without further reference.

Thanks & Best regards MAS ZAINAL ABIDIN Manager

Tel: 6244 5753

Fax: 6384 2819

EMAIL: zainal@hoh.com.sg

### PAYA LEBAR SQUARE, SINGAPORE 409051





Information in this message is confidential and may be legally privileged. It is intended solely for the person to whom it is addressed. Any review, dissemination or other use of, or commencement of any action in reliance upon this information by persons other than the intended recipient is prohibited. If you are not the intended recipient, please notify the sender and delete the message and any other record of it from your system immediately.

### Important Note to Clients:

There has been a recent spate of email scams in financial transactions. Please call us for confirmation if you have received any request purportedly from our lawyers or staff to transfer funds or payment by any electronic means (eg. via telegraphic transfer or internet bank transfer etc). Thank

DISCLAIMER This electronic mail message and any files transmitted with it are intended exclusively for the individual or entity to which it is addressed. The message, together with any attachment, may contain confidential and/or privileged information. Any unauthorized review, use, printing, saving, copying, disclosure or distribution is strictly prohibited. If you, the reader are not the intended recipient, please do not disclose, disseminate, circulate, copy or use any of the information contained in this email. Please notify us immediately and delete the email and destroy any printed copy. DISCLAIMER This electronic mail message and any files transmitted with it are intended exclusively for the individual or entity to which it is addressed. The message, together with any attachment, may contain confidential and/or privileged information. Any unauthorized review, use, printing, saving, copying, disclosure or distribution is strictly prohibited. If you, the reader are not the intended recipient, please do not disclose, disseminate, circulate, copy or use any of the information contained in this email. Please notify us immediately and delete the email and destroy any printed copy. DISCLAIMER This electronic mail message and any files transmitted with it are intended exclusively for the individual or entity to which it is addressed. The message, together with any attachment, may contain confidential and/or privileged information. Any unauthorized review, use, printing, saving, copying, disclosure or distribution is strictly prohibited. If you, the reader are not the intended recipient, please do not disclose, disseminate, circulate, copy or use any of the information contained in this email. Please notify us immediately and delete the email and destroy any printed copy. DISCLAIMER This electronic mail message and any files transmitted with it are intended exclusively for the individual or entity to which it is addressed. The message, together with any attachment, may contain confidential and/or privileged information. Any unauthorized review, use, printing, saving, copying, disclosure or distribution is strictly prohibited. If you, the reader are not the intended recipient, please do not disclose, disseminate, circulate, copy or use any of the information contained in this email. Please notify us immediately and delete the email and destroy any printed copy.