

Meng Yan (LKK Auto)

From: Claims <claims@budgetdirect.com.sg>
Sent: Tuesday, 16 May 2023 9:48 am
To: admin-d; SUR; assignments
Cc: Derrick Quok; Kenneth Lim; Don Bong; Shafawati Bte Md Rabu; Leong Eng Ming
Subject: TPPD survey: Claim ref: C10022302/SR || OI- SJZ593A (Silver) TP-SMA1418M || Est: \$4,270.00 || TLM Automobile PL
Attachments: SMA1418M C10022302.zip

Hi Team,

We would like to request TP survey for SMA1418M. TP chose LKK to survey the vehicle.

Our insured has yet to make accident reporting.

Workshop information:

Casper

TLM Automobile Pte Ltd
Phone: 6858 5151 Ext: 802
Fax: 6858 0877
1 Defu Lane 6 Singapore 539365
Email: tlmcasper@tlmotor.com.sg

Please confirm assignment.

Thank you.

Regards,

Leong Eng Ming
Administrative Claims Assistant

T +65 6989 3706
F +65 6725 0853
E engming.leong@budgetdirect.com.sg



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From: tlmcasper@tlmotor.com.sg <tlmcasper@tlmotor.com.sg>
Sent: Monday, May 15, 2023 5:29 PM
To: Claims <claims@budgetdirect.com.sg>
Cc: tlmautomobile@tlmotor.com.sg
Subject: RE: PRI Request on 15.05.2023 || C10022302/SR || TP Survey - SMA1418M (TLM) Your Insured: SJZ593A (A&G) DOA: 12.05.2023

Dear Sir/Madam,

We select LKK to conduct pre-repair survey.

Thank you.

Best Regards,
Casper

TLM Automobile Pte Ltd
Phone: 6858 5151 Ext: 802
Fax: 6858 0877
1 Defu Lane 6 Singapore 539365
Email: tlmcasper@tlmotor.com.sg

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From: tlmcasper@tlmotor.com.sg <tlmcasper@tlmotor.com.sg>
Sent: Monday, May 15, 2023 11:55 AM
To: Claims <claims@budgetdirect.com.sg>
Cc: tmautomobile@tlmotor.com.sg
Subject: TP Survey - SMA1418M (TLM) Your Insured: SJZ593A (A&G) DOA: 12.05.2023

Without Prejudice

Your ref: - SJZ593A

Our ref: - SMA1418M

DOA: 12.05.2023

Dear Sir/Mdm,

We refer to the above matter.

Pursuant to paragraph 2.3 of Pre-Action Protocol for NIMA Cases, please let us have **a list of 10 motor surveyors** for our selection and also let us know within **2 working days** whether you would like to conduct a pre-repair survey of our client's vehicle. If we do not hear from you within the stipulated timeline, our client shall proceed to repair the vehicle without further reference to you.

In the event that you request for post repair inspection pursuant to paragraph 4.1 under the NIMA Protocol, you must compensate our client for the loss of use of his/her vehicle for the day that the inspection is conducted.

In addition, please confirm in writing whether you are agreeable to direct settle with us at 100% liability for this case.

We await for your favourable reply.

Please arrange for survey as soon as possible.

Thank you.

Best Regards,

Casper

TLM Automobile Pte Ltd

Phone: 6858 5151 Ext: 802

Fax: 6858 0877

1 Defu Lane 6 Singapore 539365

Email: tlmcasper@tlmotor.com.sg



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