

## Meng Yan (LKK Auto)

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**From:** Crystabelle Tan Gek Peng <Crystabelle\_Tan@ecics.com.sg>  
**Sent:** Tuesday, 16 May 2023 12:10 pm  
**To:** assignments  
**Cc:** Claims Dept; Claims Dept; Joseph Koh; Ms Lim; Claims Dept; Assessment Dept  
**Subject:** RE: PRS for our client's vehicle SHC 17 S and your insured's vehicle SMN 377 K on 12.05.2023 - Ref : DMPC2300358H/02/CT

WITHOUT PREJUDICE

Dear LKK

Refer to below email and arrange PRI.

Best regards

**Crystabelle Tan**

Senior Associate | Claims



**DID** (65) 6303 0190

**Tel** (65) 6337 4779

**Email** [crystabelle\\_tan@ecics.com.sg](mailto:crystabelle_tan@ecics.com.sg) **Web** [www.ecics.com.sg](http://www.ecics.com.sg)

**Address** 10 Eunos Road 8, Singapore Post Centre, #09-04A, Singapore 408600.

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**From:** Assessment Dept <assessment\_ltc@bifrostauto.com>  
**Sent:** Tuesday, May 16, 2023 8:41 AM  
**To:** Crystabelle Tan Gek Peng <Crystabelle\_Tan@ecics.com.sg>  
**Cc:** Claims Dept <claims\_ltc@bifrostauto.com>; Claims Dept <claims\_ltr@bifrostauto.com>; Joseph Koh <claims@bifrostauto.com>; Ms Lim <claims\_ltm@bifrostauto.com>; Claims Dept <claims\_ltv@bifrostauto.com>  
**Subject:** Re: PRS for our client's vehicle SHC 17 S and your insured's vehicle SMN 377 K on 12.05.2023 - Ref : DMPC2300358H/02/CT

Dear Crystabelle,

We would like to appoint LKK Auto Consultants to conduct the vehicle survey.

Thank you & Best Regards  
Ms Janice  
Bifrost Auto Pte Ltd  
Accident Claims Dept  
Tel : 6243 6687

On Mon, 15 May 2023 at 17:07, Crystabelle Tan Gek Peng <[Crystabelle\\_Tan@ecics.com.sg](mailto:Crystabelle_Tan@ecics.com.sg)> wrote:

WITHOUT PREJUDICE

Dear Sir/Madam

Thank you for your email.

We intend to conduct a pre-repair survey of the damage to your client's vehicle jointly with your client's workshop. We propose to use one of the motor surveyors named in the list below to conduct the joint pre-repair survey as a single joint expert:

1. Ajax Inspection Services Pte Ltd
2. Appraisals Associates Pte Ltd
3. Infiniti Appraisal Services
4. LKK Auto Consultants

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert.

Best regards

**Crystabelle Tan**

Senior Associate | Claims



DID (65) 6303 0190

Tel (65) 6337 4779

Email [crystabelle\\_tan@ecics.com.sg](mailto:crystabelle_tan@ecics.com.sg) Web [www.ecics.com.sg](http://www.ecics.com.sg)

Address 10 Eunus Road 8, Singapore Post Centre, #09-04A, Singapore 408600.

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**From:** Assessment Dept <[assessment\\_ltc@bifrostauto.com](mailto:assessment_ltc@bifrostauto.com)>

**Sent:** Saturday, May 13, 2023 11:56 AM

**To:** ECICS Claims <[claims@ecics.com.sg](mailto:claims@ecics.com.sg)>; Claims Dept <[claims\\_lts@bifrostauto.com](mailto:claims_lts@bifrostauto.com)>; Claims Dept <[claims\\_ltr@bifrostauto.com](mailto:claims_ltr@bifrostauto.com)>; Joseph Koh <[claims@bifrostauto.com](mailto:claims@bifrostauto.com)>; Ms Lim <[claims\\_ltm@bifrostauto.com](mailto:claims_ltm@bifrostauto.com)>; Claims Dept <[claims\\_ltv@bifrostauto.com](mailto:claims_ltv@bifrostauto.com)>

**Subject:** PRS for our client's vehicle SHC 17 S and your insured's vehicle SMN 377 K on 12.05.2023

Without Prejudice

Dear Sir/ Mdm,

We refer to the above matter.

We represent our client, Lim Geok Wah , to notify you of the aforesaid accident involving our client's vehicle SHC 17 S and your insured's vehicle SMN 377 K on 12.05.2023.

Please find enclosed our client's GIA report and LTA Search.

This serves as a **NOTICE** that we are claiming against SMN 377 K for damages, costs and disbursements.

Please let us know within **2 working days** from today, your client's and your intention to conduct a pre-repair survey of our client's vehicle.

If we do not receive any reply from you within the stipulated timeline, we shall proceed to appoint our own surveyor and proceed with the necessary repair for our client's vehicle without further reference to your insured or you.

**Premises for the Pre-repair inspection:** Blk 9 Sector C #01-42, Sin Ming Industrial Estate, Singapore 575644

**Contact Person:** Ms Lim / Ms Lee / Mr Yee

**Contact Email:** [claims\\_ltv@bifrostable.com](mailto:claims_ltv@bifrostable.com) / [claims\\_ltm@bifrostable.com](mailto:claims_ltm@bifrostable.com) / [assessment\\_ltc@bifrostable.com](mailto:assessment_ltc@bifrostable.com)

VEH IN (Date & Time) : **12.05.2023**

PRS ARRANGEMENT (Date & Time) : **AS SOON AS POSSIBLE**

Kindly cc a copy of this letter to your insured for his/her acknowledgement.

We look forward to hearing from you soon.

To avoid incurrence of any unnecessary cost on both our end, kindly confirm liability status within 7 days from this to minimize time wastage and incurrence of any unnecessary cost(s) on both our end, we seek your kind advice, within 7 days working days, on liability status for subject claim. If we do not hear from you within the stipulated period, we shall proceed with the purchase of your insured GIA report and this cost or any other cost incurred for confirmation of liability status shall be included in our LOD for reimbursement purpose.

Thank you & Best Regards

Ms Janice

Bifrost Auto Pte Ltd

Accident Claims Dept

Tel : 6243 6687

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