

Huey Yon (LKKAuto)

From: Huey Yon (LKKAuto)
Sent: Friday, 19 May 2023 9:26 AM
To: Claims
Cc: SUR
Subject: RE: OD CLAIM FOR SMW 3758 C, DOA: 11/5/2023 - KS

Dear Sir/Mdm,

As instructed by our client , please proceed to repair the **insured vehicle SMW 3758C (Excess \$800/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their rights **not to pay** if there is no valid approval obtained before repair.

Checked and Supplementary items to resurvey with CLEAR photos for damage and consistency.

Before paint photos for all NEW Panels and Parts required after repair

Best Regards,
Huey Yon | Case Handler
LKK Auto Consultants
phone: 6256-3561 | email: hueyyon@lkkauto.com | fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Huey Yon (LKKAuto) <hueyyon@lkkauto.com>
Sent: Thursday, May 18, 2023 8:37 AM
To: Claims <claims@premiumauto.com.sg>
Cc: SUR <sur@lkkauto.com>
Subject: RE: OD CLAIM FOR SMW 3758 C, DOA: 11/5/2023 - KS

Dear Siti,

Please be informed that we are pending for our principle approval.

Once approve, we will send you an email.

Best Regards,
Huey Yon | Case Handler
LKK Auto Consultants
phone: 6256-3561 | email: hueyyon@lkkauto.com | fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims <claims@premiumauto.com.sg>
Sent: Thursday, May 18, 2023 8:32 AM
To: Meng Yan (LKK Auto) <mengyan@lkkauto.com>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>

Cc: claims@premiumauto.com.sg

Subject: RE: OD CLAIM FOR SMW 3758 C, DOA: 11/5/2023 - KS

Good morning Yan/Sur,

Kindly advise on repair approval.

Note vehicle is in.

Thank you.

**Best Regards,
Siti Muhaini
Claims Administrator**

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 **d.** +65 6768 9911 **m.** +65 8826 8736

e. claims@premiumauto.com.sg **w.** www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 **p.** +65 6836 2223



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From: Claims <claims@premiumauto.com.sg>

Sent: Wednesday, 17 May 2023 9:41 AM

To: 'Meng Yan (LKK Auto)' <mengyan@lkkauto.com>; 'SUR' <sur@lkkauto.com>; 'assignments' <assignments@lkkauto.com>

Cc: claims@premiumauto.com.sg

Subject: RE: OD CLAIM FOR SMW 3758 C, DOA: 11/5/2023 - KS

Dear Yan/Sur,

On behalf of Service Advisor:

Kindly advise on repair approval.

Note vehicle is in.

Thank you.

**Best Regards,
Siti Muhaini
Claims Administrator**

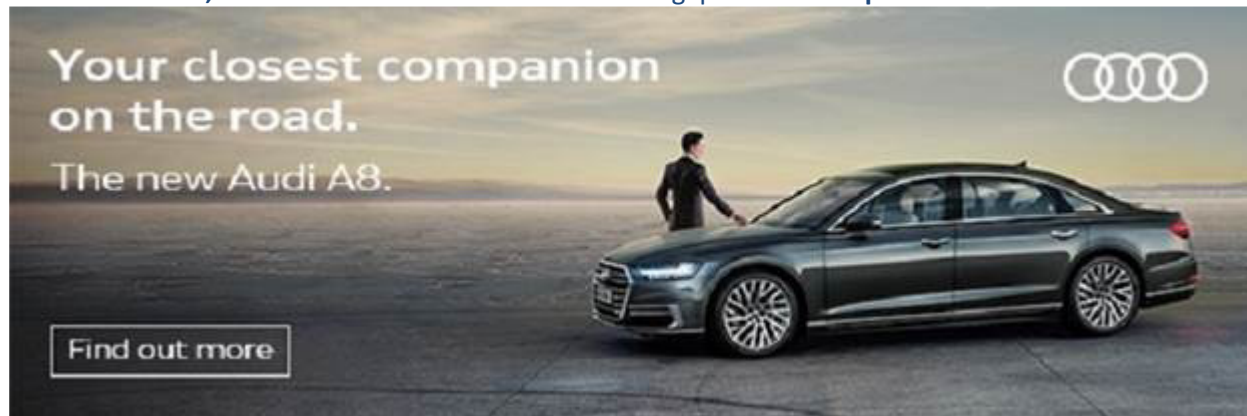
Premium Automobiles Pte Ltd (Reg No 199902271W)

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From: Claims <claims@premiumauto.com.sg>

Sent: Tuesday, 16 May 2023 10:46 AM

To: 'Meng Yan (LKK Auto)' <mengyan@lkkauto.com>; 'SUR' <sur@lkkauto.com>; 'assignments' <assignments@lkkauto.com>

Cc: claims@premiumauto.com.sg

Subject: RE: OD CLAIM FOR SMW 3758 C, DOA: 11/5/2023 - KS

Dear Yan,

Attached above is the Estimate for your kind reference.

Thank you.

Best Regards,

En Qi Lim

Claims Administrator

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 **d.** +65 6768 9911 **f.** +65 6841 1183

e. claims@premiumauto.com.sg **w.** www.audi.com.sg

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From: Meng Yan (LKK Auto) <mengyan@lkkauto.com>

Sent: Friday, 12 May 2023 4:24 PM

To: claims@premiumauto.com.sg; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>

Subject: RE: OD CLAIM FOR SMW 3758 C, DOA: 11/5/2023 - KS

Dear En Qi,

Please let us know in advance if any survey arrangement.

Best Regards,

Yan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 / Whatsapp call: 87813698 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims <claims@premiumauto.com.sg>

Sent: Friday, May 12, 2023 3:45 PM

To: SUR <sur@lkkauto.com>; admin-d <admin-d@lkkauto.com>

Cc: claims@premiumauto.com.sg

Subject: OD CLAIM FOR SMW 3758 C, DOA: 11/5/2023 - KS

Dear all,

Kindly register OD claim for this vehicle. Attached is the GIA report for your reference.

We will forward you the estimate once it is available.

Survey TBC.

Thank you.

Best Regards,

En Qi Lim

Claims Administrator

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