

## Meng Yan (LKK Auto)

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**From:** JOANNE YONG <joannejong@uoi.com.sg>  
**Sent:** Monday, 15 May 2023 4:16 pm  
**To:** JL Perfect Autowork; assignments; SUR  
**Cc:** LEE KATIE  
**Subject:** RE: SKF28J (Pre-Inspection) / Your Vehicle : SBR99Y | DOA : 12/05/2023

Dear LKK Auto,

Please proceed to conduct PRI of vehicle SKF28J and acknowledge receipt.

Thank You

Regards,

**Joanne Yong**

Senior Executive, Claims Division

Main • (65) 6222 7733 | DID • (65) 6490 9329 Fax • (65) 6327 3872 | Email • [joannejong@uoi.com.sg](mailto:joannejong@uoi.com.sg)



Member of the UOB Group

**United Overseas Insurance Limited**

146 Robinson Road, #02-01 UOI Building, Singapore 068909

[www.uoi.com.sg](http://www.uoi.com.sg)

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**From:** JL Perfect Autowork <jlperfectautowork@gmail.com>

**Sent:** Monday, May 15, 2023 3:37 PM

**To:** JOANNE YONG <joannejong@uoi.com.sg>

**Cc:** LEE KATIE <katielee@uoi.com.sg>

**Subject:** Re: SKF28J (Pre-Inspection) / Your Vehicle : SBR99Y | DOA : 12/05/2023

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Dear Joanne,

We would like to counter propose **LKK Auto Consultants Pte Ltd** to come and conduct the survey for vehicle SKF28J.

Meanwhile, please note that our client has yet to receive his GIA Report as well. We will send you a copy once we receive it from our client.

Kindly arrange the survey accordingly.

Thank You.

Regards,

*Irene*

Mobile: 8297 9787

JL Perfect Autowork Pte. Ltd.

8 Kaki Bukit Avenue 4 #08-09

Premier @ Kaki Bukit

Singapore 415875

On Mon, May 15, 2023 at 2:55 PM JOANNE YONG <[joannejong@uoi.com.sg](mailto:joannejong@uoi.com.sg)> wrote:

WITHOUT PREJUDICE

Dear Sirs,

Refer to the above matter.

We propose to appoint Form Team Adjusters Pte Ltd as SJE.

Kindly revert to the undersigned within two working days whether you have any objections to the appointment of any of our Surveyors, failing which we shall proceed to carry out the survey of your client's vehicle by our appointed Surveyors.

Please kindly forward your client GIA report. Our insured still yet report the accident, we are unable to do direct settlement.

Thank You

Regards,

**Joanne Yong**

Senior Executive, Claims Division

Main • (65) 6222 7733 | DID • (65) 6490 9329 Fax • (65) 6327 3872 | Email • [joanneyong@uoi.com.sg](mailto:joanneyong@uoi.com.sg)



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**From:** JL Perfect Autowork <[jlperfectautowork@gmail.com](mailto:jlperfectautowork@gmail.com)>  
**Sent:** Monday, May 15, 2023 2:27 PM  
**To:** LEE KATIE <[katielee@uoi.com.sg](mailto:katielee@uoi.com.sg)>  
**Subject:** SKF28J (Pre-Inspection) / Your Vehicle : SBR99Y | DOA : 12/05/2023

CAUTION: This email originated from outside of the organization. **Do not click links or open attachments** unless you recognize the sender and know the content is safe.

Dear Sir / Madam,

We are instructed by **Tan Pang Hwee** to notify you of a road traffic accident on **12/05/2023** at about **05:24 hours** at/along **Jansen Road** involving our client's/customer's vehicle registration number **SKF28J** and vehicle registration number **SBR99Y** (your insured) at the material time.

As a result of the accident, our client's/customer's vehicle has been damaged. Before our client/we proceed to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you or your insurer would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated timeline, our client/we shall proceed to repair the vehicle without further reference to you.

Hope we can do Direct Settlement and please provide the surveyor firm or surveyor name list to conduct the joint pre-repair survey as a single joint expert.

Thank You.

Regards,

*Irene*

Mobile: 8297 9787

JL Perfect Autowork Pte. Ltd.

8 Kaki Bukit Avenue 4 #08-09

Premier @ Kaki Bukit

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