

## Huey Yon (LKKAuto)

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**From:** Huey Yon (LKKAuto)  
**Sent:** Friday, 19 May 2023 10:47 AM  
**To:** Foong Shiuh Jye  
**Cc:** SUR  
**Subject:** RE: ERGO REF. CDMPG23001078 - Own Damage (UL) SMM226T

Dear Sir/Mdm,

As instructed by our client, please proceed to repair the insured vehicle **SMM 226T (Excess \$500/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

\*Our client reserve their rights **not to pay** if there is no valid approval obtained before repair.

Best Regards,  
Huey Yon | Case Handler  
LKK Auto Consultants  
phone: 6256-3561 | email: [hueyyon@lkkauto.com](mailto:hueyyon@lkkauto.com) | fax: 6741-4108  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Foong Shiuh Jye <foong.shiuh.jye@simedarby.com.sg>  
**Sent:** Thursday, May 18, 2023 1:36 PM  
**To:** Meng Yan (LKK Auto) <mengyan@lkkauto.com>; ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>  
**Cc:** chuah gary <perfect\_automobile@hotmail.com>  
**Subject:** Re: ERGO REF. CDMPG23001078 - Own Damage (UL) SMM226T

Dear Meng Yan,

Kindly advise authorization.

Thank you.

Best regards

Foong Shiuh Jye

Motors Claim Advisor

Body and Paint

BMW

Performance Motors Ltd

Performance Munich Autos

TEL: +65 1800 2255 269

FAX: +65 6479 4601

Mobile: +65 9116 5779

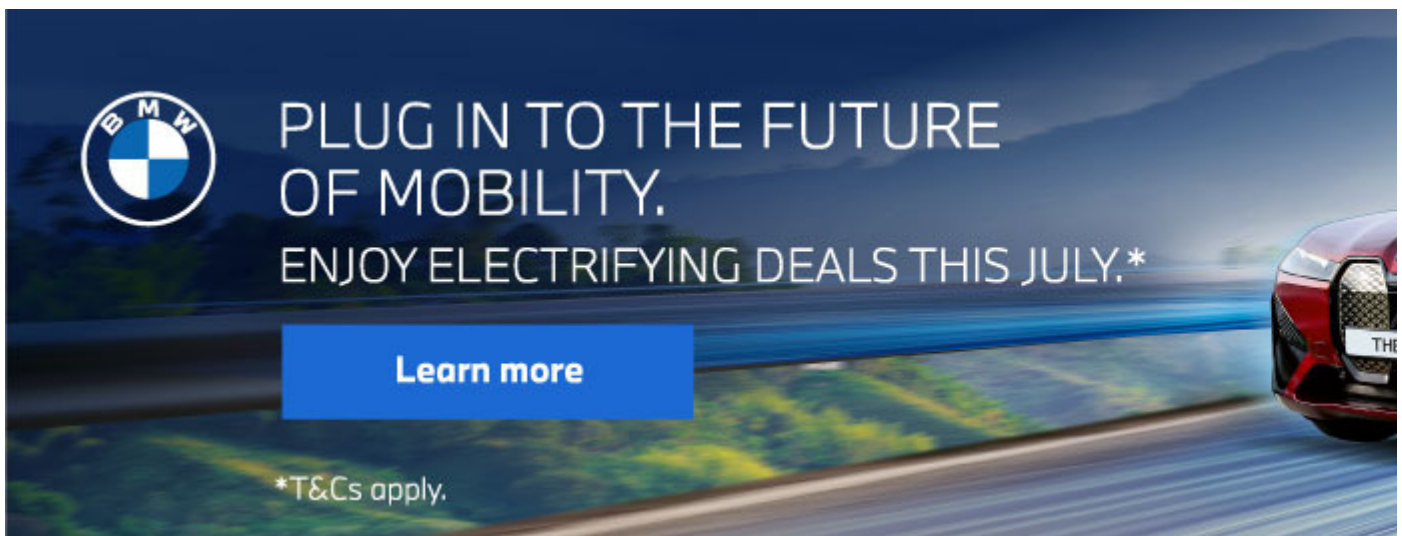
Address: 303 Alexandra Road, Singapore 159941

Email: [foong.shiuh.jye@simedarby.com.sg](mailto:foong.shiuh.jye@simedarby.com.sg)

[www.bmw.com.sg](http://www.bmw.com.sg)

**Sime Darby Motors**

**A member of the Sime Darby Group**



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**From:** Meng Yan (LKK Auto) <[mengyan@lkkauto.com](mailto:mengyan@lkkauto.com)>  
**Sent:** Monday, 15 May 2023 2:44 pm  
**To:** ERGO Insurance Pte. Ltd. (Claims Department) <[claims@ergo.com.sg](mailto:claims@ergo.com.sg)>; Foong Shiuh Jye <[foong.shiuh.jye@simedarby.com.sg](mailto:foong.shiuh.jye@simedarby.com.sg)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>  
**Cc:** chuah gary <[perfect\\_automobile@hotmail.com](mailto:perfect_automobile@hotmail.com)>  
**Subject:** RE: ERGO REF. CDMPG23001078 - Own Damage (UL) SMM226T

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Dear Pauline,

Thank you for the assignment.

Dear Jye,

Noted, we will arrange survey on the date mentioned.

Best Regards,

**Yan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6741-8434 / Whatsapp call: 87813698 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** ERGO Insurance Pte. Ltd. (Claims Department) <[claims@ergo.com.sg](mailto:claims@ergo.com.sg)>  
**Sent:** Monday, May 15, 2023 2:39 PM  
**To:** [foong.shiuh.jye@simedarby.com.sg](mailto:foong.shiuh.jye@simedarby.com.sg); Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; admin-d <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>; Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>  
**Cc:** chuah gary <[perfect\\_automobile@hotmail.com](mailto:perfect_automobile@hotmail.com)>  
**Subject:** ERGO REF. CDMPG23001078 - Own Damage (UL) SMM226T

Hi LKK,

Officer-in-Charge : Melody Teoh

\*\*\* Please note that from 13 March onwards, OD claim (above 10k) review will be conducted by Perfect Automotive. Kindly approach Gary of Perfect Automotive before sending for OD authorization.

Kindly input **Officer-in-Charge and Claims ref no.** in Merimen upon case submission.

Please conduct this survey request.

Kindly inform us if you are not able to attend it.

Thank you.

Warmest Regards,  
Pauline Soh  
Executive

**ERGO Insurance Pte. Ltd.**

8 Temasek Boulevard #04-01 | Suntec Tower Three | Singapore 038988

[pauline.soh@ergo.com.sg](mailto:pauline.soh@ergo.com.sg) | [www.ergo.com.sg](http://www.ergo.com.sg)



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**From:** Foong Shiuh Jye <[foong.shiuh.jye@simedarby.com.sg](mailto:foong.shiuh.jye@simedarby.com.sg)>  
**Sent:** Monday, 15 May 2023 1:20 pm  
**To:** ERGO Insurance Pte. Ltd. (Claims Department) <[claims@ergo.com.sg](mailto:claims@ergo.com.sg)>  
**Subject:** Fw: Own Damage (UL) SMM226T

Dear all,

May i know if this is arranged.

Thank you.

Best regards

Foong Shiuh Jye

Motors Claim Advisor

Body and Paint

BMW

Performance Motors Ltd

Performance Munich Autos

TEL: +65 1800 2255 269

FAX: +65 6479 4601

Mobile: +65 9116 5779

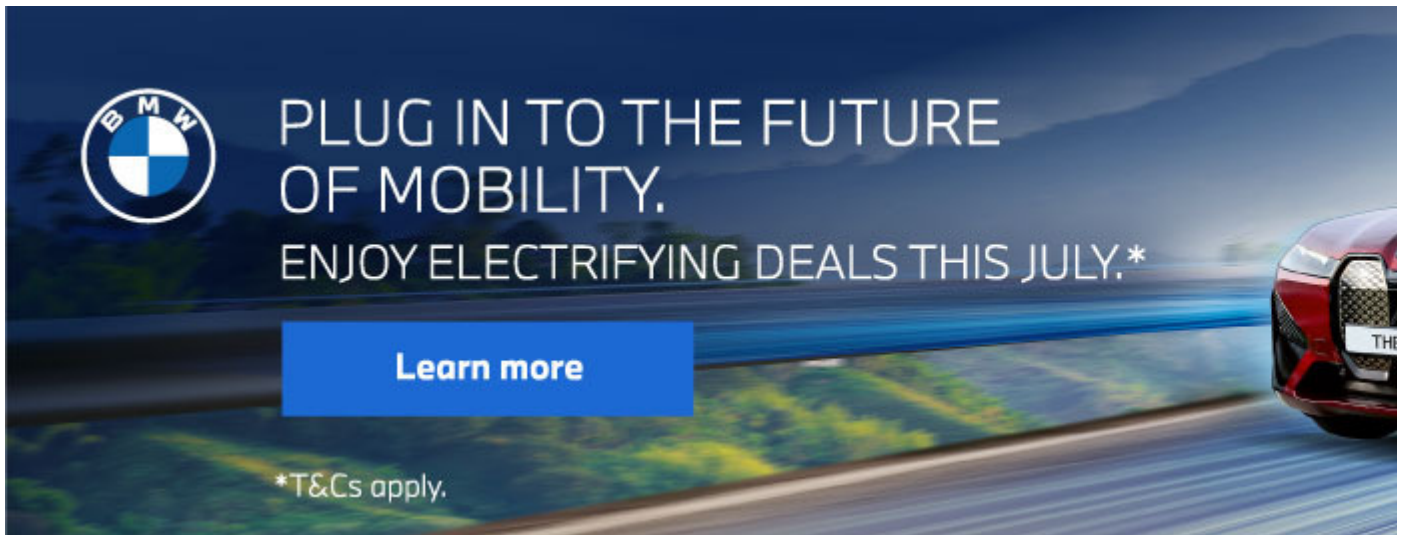
Address: 303 Alexandra Road, Singapore 159941

Email: [foong.shiuh.jye@simedarby.com.sg](mailto:foong.shiuh.jye@simedarby.com.sg)

[www.bmw.com.sg](http://www.bmw.com.sg)

## **Sime Darby Motors**

### **A member of the Sime Darby Group**



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**From:** Foong Shiuh Jye <[foong.shiuh.jye@simedarby.com.sg](mailto:foong.shiuh.jye@simedarby.com.sg)>

**Sent:** Friday, 12 May 2023 6:12 pm

**To:** ERGO Insurance Pte. Ltd. (Claims Department) <[claims@ergo.com.sg](mailto:claims@ergo.com.sg)>

**Subject:** Own Damage (UL) SMM226T

Dear all

Kindly arrange survey and repair on Tuesday 16.05.2023.

Thank you.

Best regards

Foong Shiuh Jye

Motors Claim Advisor

Body and Paint

BMW

Performance Motors Ltd

Performance Munich Autos

TEL: +65 1800 2255 269

FAX: +65 6479 4601

Mobile: +65 9116 5779

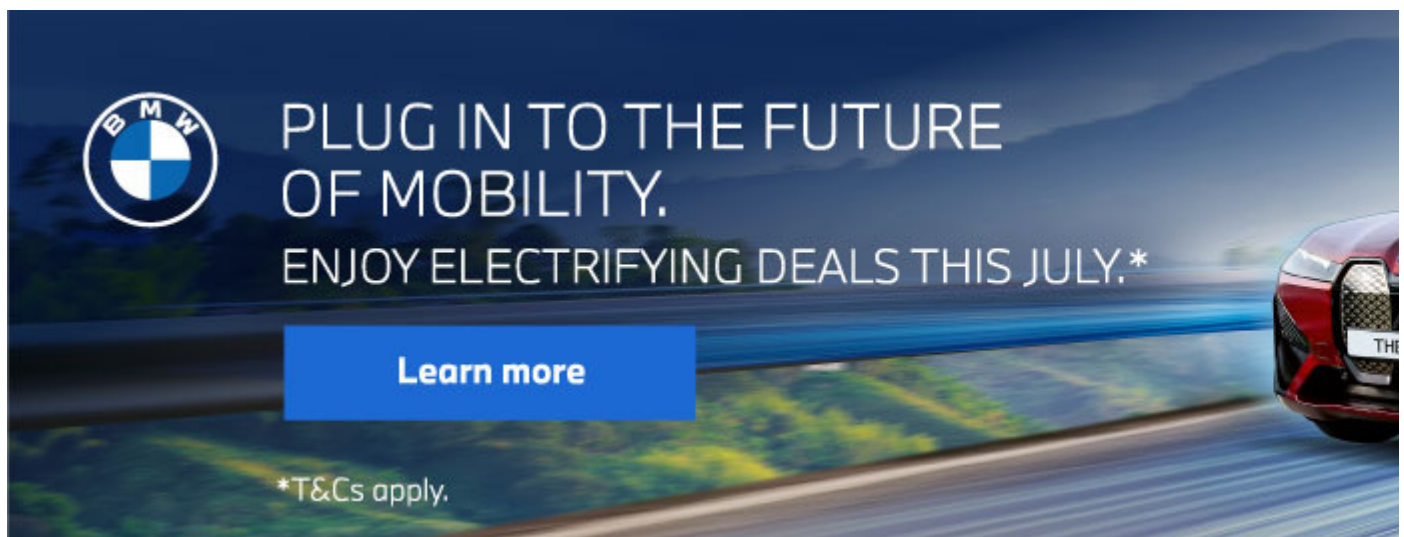
Address: 303 Alexandra Road, Singapore 159941

Email: [foong.shiuh.jye@simedarby.com.sg](mailto:foong.shiuh.jye@simedarby.com.sg)

[www.bmw.com.sg](http://www.bmw.com.sg)

### **Sime Darby Motors**

### **A member of the Sime Darby Group**



**From:** [service.pml@simedarby.com.sg](mailto:service.pml@simedarby.com.sg) <[service.pml@simedarby.com.sg](mailto:service.pml@simedarby.com.sg)>

**Sent:** Friday, 12 May 2023 6:14 pm

**To:** Foong Shiu Jye <[foong.shiuh.jye@simedarby.com.sg](mailto:foong.shiuh.jye@simedarby.com.sg)>

**Subject:** Message from KM\_558e

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