

Meng Yan (LKK Auto)

From: Meng Yan (LKK Auto)
Sent: Monday, 15 May 2023 1:47 pm
To: Teo, Grace; assignments; SUR
Cc: Choo, Thelma; Wong, Seok Hiang Betty
Subject: RE: LKK/AL \ CMTD2301515/THE | Notice To Insurer To Conduct Pre-Inspection - Traffic Accident Involving SMG 105R & XE 2309L On 8 April 2023

Dear Grace,

Thank you for the assignment.

Repairer arrange on 17.5.23.

Best Regards,

Yan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 / Whatsapp call: 87813698 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Teo, Grace <grace.teo@sompo.com.sg>

Sent: Monday, May 15, 2023 12:30 PM

To: Celeste Ng <celeste@ongandshanllc.com>; admin-d <admin-d@lkkauto.com>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>

Cc: Choo, Thelma <thelma.choo@sompo.com.sg>; Wong, Seok Hiang Betty <betty.wong@sompo.com.sg>

Subject: LKK/AL \ CMTD2301515/THE | Notice To Insurer To Conduct Pre-Inspection - Traffic Accident Involving SMG 105R & XE 2309L On 8 April 2023

Without Prejudice

Dear Celeste,

We refer to your email reply and agreed to appoint **Mr. Adrian Ling** of **LKK AUTO** to survey the above vehicle.

The survey is conducted on a without Prejudice basis and without any admission of liability.

Aside to **LKK AUTO**,

Please arrange **Mr. Adrian** to conduct the survey for **SMG105R** on a without Prejudice and any admission of liability basis.

Please submit with your report upon completion of survey to my colleague, **Ms. Thelma**.

Thank you.

[Working From Home with effect from 06 April 2020]

Best Regards

Grace Teo

Claims Division

D: 6329 5170 | T: 6461 6555

- For motor surveys, you can send your emails to motorsurvey@sompo.com.sg
- For Letter of Demands/new email correspondences, please direct your emails to claimsreport@sompo.com.sg



Sompo Insurance Singapore Pte. Ltd.

50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623

Website: www.sompo.com.sg | **Facebook:** www.facebook.com/SompoSG

Disclaimer: This e-mail, including attachments, is intended for the person(s) or company named and may contain confidential and/or legally privileged information. Unauthorised disclosure, copying or use of this information may be unlawful and is prohibited. If you are not the intended recipient, please delete this message.

Privacy Policy Notice: Sompo Insurance Singapore Pte. Ltd. may collect, use and disclose your personal data for the purposes stated in our Privacy Policy. This may include disclosure to holding and associated companies, credit bureau, parties to whom disclosure is permitted/required by laws, our third party service providers and agents (acting on our behalf). Please click [here](#) for our Privacy Policy.

From: Celeste Ng <celeste@ongandshanllc.com>

Sent: Monday, May 15, 2023 12:23 PM

To: Claims - Motor Survey <MotorSurvey@sompo.com.sg>

Cc: Choo, Thelma <thelma.choo@sompo.com.sg>; Wong, Seok Hiang Betty <betty.wong@sompo.com.sg>

Subject: Re: PRI \ CMTD2301515/THE | Notice To Insurer To Conduct Pre-Inspection - Traffic Accident Involving SMG 105R & XE 2309L On 8 April 2023

CAUTION: This Email is from an EXTERNAL source. Ensure you trust this sender (Email) before replying or clicking on any links and open attachments.

Your attention is drawn to the CONFIDENTIALITY NOTICE below.

WITHOUT PREJUDICE

Dear Grace,

1. We refer to your email of 12 May 2023.
2. Please note that we have made a typographical error on our client's vehicle no., the correct vehicle no. should read as SMG 105R.
3. Further, our client has added further information in the Accident Statement. Please find attached a copy of the amended GIA report for your attention.
4. Please note that we are instructed that our client has confirmed Adrian Ling of LKK Auto Consultants as a Single Joint Expert.
5. Please be informed that the said vehicle can be inspected at:

D&K Automotive Services Pte Ltd
1 Kaki Bukit Ave 6
Blk C #01-59 Autobay@Kaki Bukit
Singapore 417883

Contact: Mr Hoo (8226 5945) / Ms Ice (8388 8376)

6. Please liaise with the above workshop.

Thank you.

Yours faithfully,

Celeste Ng
Practice Manager
Ong & Shan LLC

CONFIDENTIALITY NOTICE

This e-mail from Ong & Shan LLC (including any attachment(s) to it) is confidential and may also be privileged and exempt from disclosure under applicable law. Accordingly, if you are not the intended recipient please notify us immediately, delete this e-mail (including any attachment to it) from your computer system and do not disclose or distribute it to any other person or continue to read this e-mail. Thank you.

ONG & SHAN LLC DOES NOT ACCEPT SERVICE OF COURT DOCUMENTS OR NOTICE OF ANY PROCEEDINGS BY FACSIMILE OR EMAIL

On Fri, May 12, 2023 at 4:16 PM Claims - Motor Survey <MotorSurvey@sompo.com.sg> wrote:

Our Reference : CMTD2301515/THE
Your Reference: OJ.cn.SMP 105R(D&K)

Date: 12/05/2023

Without Prejudice

EMAIL ONLY

OUR Email: motorsurvey@sompo.com.sg

Attention:
M/S Ong & Shan LLC

Dear Celeste,

ACCIDENT INVOLVING XE2309L & SMG105R ON 08.04.23

We refer to your Notice of Accident dated 12/05/2023.

Please be informed that **Ms. Thelma Choo** is the handler of this case who can be contacted at 63224 681/ thelma.choo@sompo.com.sg

We intend to conduct a pre-repair survey of the damage to your clients/your customers vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the list below to conduct the joint pre-repair survey as a single joint expert.

Pre-Repair Survey		
	Motor Surveyor	Surveyor
	FormTeam Consultancy	Frankie Pang
		Chow BoXiong
	LKK Auto Consultants	Adrian Ling (East)
		Marcus Chua (East)
		Kenneth Kong (North)
	Priority Services	Jimmy Lee
	Raleigh Services	Andrew Ow Yong

Please let us know within **two (2) working days** whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select up to two of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

[\[Working From Home with effect from 06 April 2020\]](#)

Best Regards

Grace Teo

Claims Division

D: 6329 5170 | T: 6461 6555

- For motor surveys, you can send your emails to motorsurvey@sompo.com.sg
- For Letter of Demands/new email correspondences, please direct your emails to claimsreport@sompo.com.sg



Sompo Insurance Singapore Pte. Ltd.

50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623

Website: www.sompo.com.sg | **Facebook:** www.facebook.com/SompoSG

Disclaimer: This e-mail, including attachments, is intended for the person(s) or company named and may contain confidential and/or legally privileged information. Unauthorised disclosure, copying or use of this information may be unlawful and is prohibited. If you are not the intended recipient, please delete this message.

Privacy Policy Notice: Sompo Insurance Singapore Pte. Ltd. may collect, use and disclose your personal data for the purposes stated in our Privacy Policy. This may include disclosure to holding and associated companies, credit bureau, parties to whom disclosure is permitted/required by laws, our third party service providers and agents (acting on our behalf). Please click [here](#) for our Privacy Policy.

From: Celeste Ng <celeste@ongandshanllc.com>

Sent: Friday, May 12, 2023 2:28 PM

To: Claims - Motor Survey <MotorSurvey@sompo.com.sg>

Subject: Notice To Insurer To Conduct Pre-Inspection - Traffic Accident Involving SMP 105R & XE 2309L On 8 April 2023

CAUTION: This Email is from an EXTERNAL source. Ensure you trust this sender (Email) before replying or clicking on any links and open attachments.

Your attention is drawn to the CONFIDENTIALITY NOTICE below.

Our Ref: OJ.cn.SMP 105R(D&K)

Dear Sirs,

We are instructed by Goh Pei Yun (Wu Peiyun) to notify you of a road accident on 8 April 2023 at about 18:50 hrs along Jurong West Avenue 2 involving our client's vehicle no. SMP 105R and vehicle no. XE 2309L driven by your insured at the material time. A copy of the Singapore Accident Statement/Traffic Police report filed is enclosed.

As a result of the accident, our client's vehicle is damaged. Before our client proceeds to repair the damaged vehicle, please let us know within 2 working days (excluding Saturday, Sunday and Public Holiday) of your receipt of this notice whether you or your insurer would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated timeline, our client shall proceed to repair the vehicle without further reference to you.

Please be informed that the said vehicle can be inspected at:

D&K Automotive Services Pte Ltd

1 Kaki Bukit Ave 6

Blk C #01-59 Autobay@Kaki Bukit

Singapore 417883

Contact: Mr Hoo (8226 5945) / Ms Ice (8388 8376)

Please liaise with the above workshop directly.

Yours faithfully,

Celeste Ng
Practice Manager
Ong & Shan LLC

CONFIDENTIALITY NOTICE

This e-mail from Ong & Shan LLC (including any attachment(s) to it) is confidential and may also be privileged and exempt from disclosure under applicable law. Accordingly, if you are not the intended recipient please notify us immediately, delete this e-mail (including any attachment to it) from your computer system and do not disclose or distribute it to any other person or continue to read this e-mail. Thank you.

ONG & SHAN LLC DOES NOT ACCEPT SERVICE OF COURT DOCUMENTS OR NOTICE OF ANY PROCEEDINGS BY FACSIMILE OR EMAIL