

## Rajes (LKK Auto)

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**From:** Cecilia Lee <cecilia.lee@sg.cntaiping.com>  
**Sent:** Monday, 15 May 2023 1:03 PM  
**To:** Oh Huiwen (VGS - SG/Singapore); assignments; SUR  
**Cc:** Cheong Pearlyn (VGS - SG/Singapore); Tang Shushi (VGS - SG/Singapore); Anthonidas Christopher (VGS - SG/Singapore); Alfred Toh  
**Subject:** RE: [EXT] PRE-REPAIR SURVEY-Our Ref: SNM23D203401/C02/SNH180E/TOHHS & Your Ref: SMG2829Y  
**Attachments:** Letter of Claims + Quotation SMG2829Y.pdf

### Without Prejudice

#### Save As To Costs

Dear Sir/Madam

Thank you for your email.

We will appoint LKK as SJE.

Dear LKK

Please arrange to conduct PRS on without prejudice basis. **Handler – Alfred Toh**

Thanks & Best Regards,

**Cecilia Lee**

Claims Department

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**From:** Oh Huiwen (VGS - SG/Singapore) <huiwen.oh@vw.com.sg>  
**Sent:** Monday, May 15, 2023 12:53 PM  
**To:** donotreply.claims <donotreply.claims@ctpis.onmicrosoft.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>; Cecilia Lee <cecilia.lee@sg.cntaiping.com>  
**Cc:** Cheong Pearlyn (VGS - SG/Singapore) <Pearlyn.cheong@vw.com.sg>; Tang Shushi (VGS - SG/Singapore) <shushi.tang@vw.com.sg>; Anthonidas Christopher (VGS - SG/Singapore) <christopher.anthonidas@vw.com.sg>  
**Subject:** RE: [EXT] PRE-REPAIR SURVEY-Our Ref: SNM23D203401 & Your Ref: SMG2829Y  
**Importance:** High

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Dear Claims,

Please assign LKK Auto Consultants Pte Ltd.

Vehicle with customer. Please let me know the date and time for the car survey. Thank you very much.

Best Regards,

Oh Hui Wen  
Insurance Advisor  
Aftersales

Volkswagen Group Singapore Pte Ltd  
247 Alexandra Road  
Singapore 159934

Direct line: +65 6305 7176

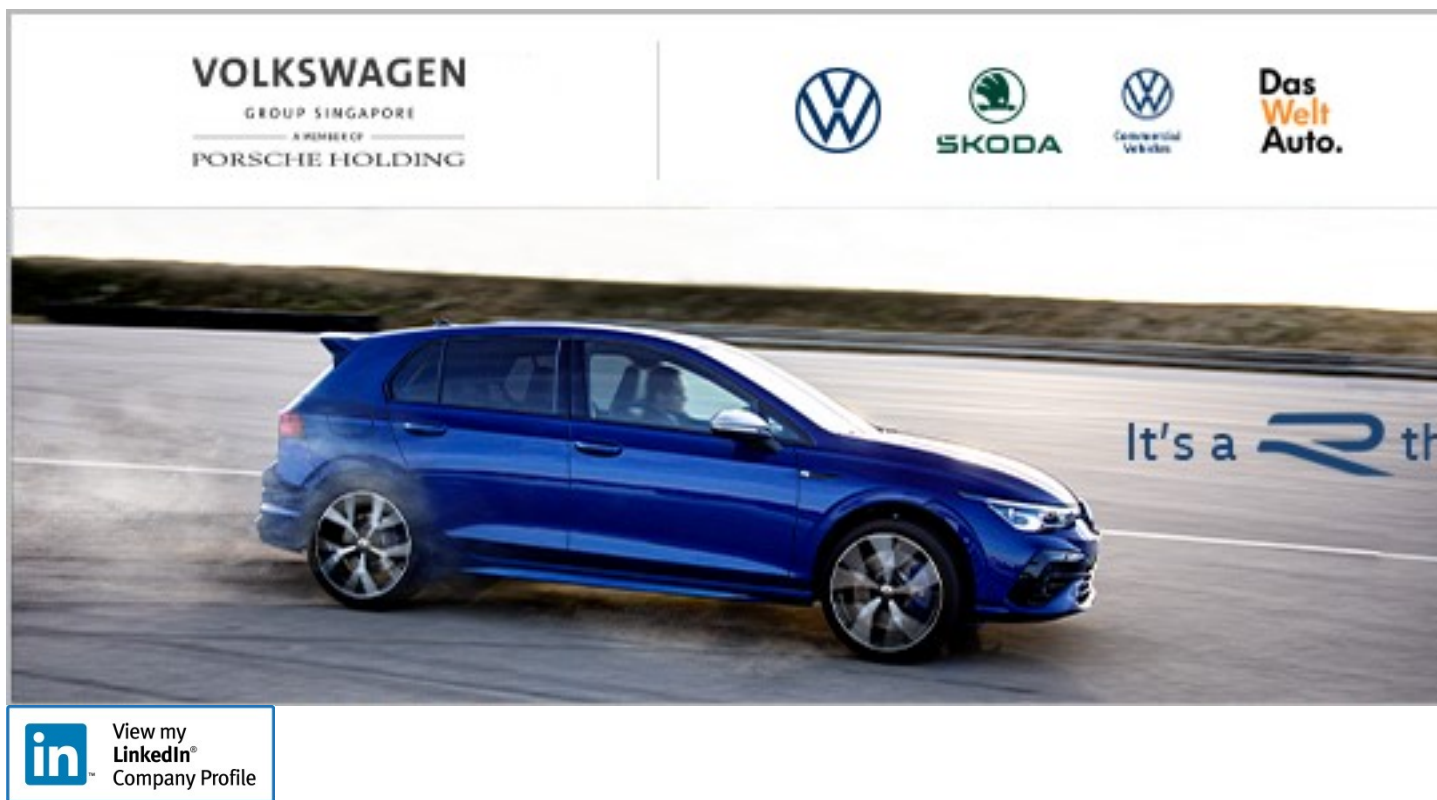
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Main Line : +65 6305 7299

Main Fax: +65 6474 364

Email: [huiwen.oh@vw.com.sg](mailto:huiwen.oh@vw.com.sg)

<https://www.volkswagen.com.sg/>



**From:** [donotreply.claims@sg.cntaiping.com](mailto:donotreply.claims@sg.cntaiping.com) <[donotreply.claims@sg.cntaiping.com](mailto:donotreply.claims@sg.cntaiping.com)>

**Sent:** Friday, May 12, 2023 9:42 AM

**To:** [alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com); Oh Huiwen (VGS - SG/Singapore) <[huiwen.oh@vw.com.sg](mailto:huiwen.oh@vw.com.sg)>;  
[cecilia.lee@sg.cntaiping.com](mailto:cecilia.lee@sg.cntaiping.com)

**Subject:** [EXT] PRE-REPAIR SURVEY-Our Ref: SNM23D203401 & Your Ref: SMG2829Y

Dear Sir/Madam,

The attached letter is for your information and necessary action.

Please contact the officer-in-charge in our letter attached your follow up. No hardcopy letter(s) will be sent to you.

If you have any enquiries, you may email us at [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com).

**Please do not reply to this email.**

Best regards,

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平  
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