

## Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	15 May 2023 16:42	<b>Clm Dtl Modified</b>	Insured Name: -> TAN CHEOW HOCK JOHNNY.	[A] NA MENG YAN
2	15 May 2023 16:42	<b>Clm Veh Model Changed</b>	(205138) OPEL ASTRA 999cc HB (A).	[A] NA MENG YAN
3	15 May 2023 16:42	<b>Clm Created</b>	Reg No: SJC4115S. Policy No: D23MPCM000264. Acct Date: 2023/05/05. Claim Type: OD. Insurer: India International Insurance Pte Ltd (HQ). Workshop: Optima Werkz Pte Ltd (H Q)	[A] NA MENG YAN
4	15 May 2023 16:42	<b>Adj Co Assigned</b>	LKK Auto Consultants Pte Ltd (HQ):	[A] NA MENG YAN
5	15 May 2023 16:42	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2023/05/24	[A] NA MENG YAN
6	15 May 2023 16:42	<b>Adj Mandate Set</b>	Approved:0.00.Reinsp:Adj decides.	[A] NA MENG YAN
7	15 May 2023 16:43	<b>Adj Adjuster Assigned</b>	[None] -> KENNETH KONG	[A] NA MENG YAN
8	17 May 2023 10:59	<b>Adj Im. Advice Submitted</b>	Next Rpt:Final Rpt.Due Date:2023/05/24	[A] SHIAU CHAN
9	17 May 2023 11:00	<b>Adj Mandate Request</b>	Cur.Req:52771.30:DAMAGES CONSISTENT. Repairer able to repair the vehicle at repair cost \$30,000.00 on Lump Sum basis. (MARGIN OF REPAIR: \$24981) WE HAVE NOT AUTHORISE REPAIR.	[A] SHIAU CHAN
10	17 May 2023 11:12	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2023/05/24. Mandate Remarks: uneconomical to be repaired total loss case noted we will get 3 quotes . Kindly forward us the logcard please.	[I] Priya
11	17 May 2023 11:12	<b>Adj Mandate Set</b>	Approved:0.00:uneconomical to be repaired total loss case noted we will get 3 quotes . Kindly forward us the logcard please.	[I] Priya
12	18 May 2023 13:23	<b>Adj Mandate Request</b>	Cur.Req:52771.30:LOGCARD UPLOADED.	[A] SHIAU CHAN
13	18 May 2023 17:03	<b>Video Downloaded</b>	Downloaded Video - Accident-IV	[I] Priya
14	18 May 2023 17:04	<b>Adj Mandate Set</b>	Maintained.	[I] Priya
15	19 May 2023 10:59	<b>Video Downloaded</b>	Downloaded Video - Accident-IV	[I] Priya
16	19 May 2023 11:00	<b>Video Downloaded</b>	Downloaded Video - Accident-IV	[I] Priya
17	24 May 2023 14:17	<b>Adj Mandate Request</b>	Cur.Req:52771.30:DAMAGES CONSISTENT. Repairer able to repair the vehicle at repair cost \$30,000.00 on Lump Sum basis. (MARGIN OF REPAIR: \$24981) WE HAVE NOT AUTHORISE REPAIR. Have any updates? as repairer keep chasing on authorisation.	[A] SHIAU CHAN
18	24 May 2023 14:34	<b>Adj Next Rpt Changed</b>	Cur Rpt:Final Rpt. Cur Due Date:2023/05/24. Mandate Remarks: LIMIT COR: \$24,000.00 ?	[I] Priya
19	24 May 2023 14:34	<b>Adj Mandate Set</b>	Maintained:LIMIT COR: \$24,000.00 ?	[I] Priya
20	24 May 2023 14:40	<b>Adj Next Rpt Changed</b>	Cur Rpt:Final Rpt. Cur Due Date:2023/05/24. Mandate Remarks: why insured video does not show the impact ? why there is a cut . please check the consistency of the damages.	[I] Priya
21	24 May 2023 14:40	<b>Adj Mandate Set</b>	Approved:0.00:why insured video does not show the impact ? why there is a cut . please check the consistency of the damages.	[I] Priya
22	24 May 2023 15:53	<b>Video Downloaded</b>	Downloaded Video - Accident-IV	[A] SHIAU CHAN
23	24 May 2023 16:03	<b>Video Downloaded</b>	Downloaded Video - Accident-IV	[A] BRYAN TANI
24	24 May 2023 17:09	<b>Video Downloaded</b>	Downloaded Video - Accident-IV	[A] SHIAU CHAN
25	25 May 2023 09:54	<b>Adj Mandate Request</b>	Cur.Req:52771.30:According to our surveyor, Ww are unable to comment why there is a cut in the video. You may want to check with your insured. Perhaps it is the brand of the device. For the damages, it is consistent to the nature of accident.	[A] SHIAU CHAN
26	25 May 2023 11:31	<b>Adj Next Rpt Changed</b>	Cur Rpt:Final Rpt. Cur Due Date:2023/05/24. Mandate Remarks: Offer \$48000.00 based on market value.	[I] Priya

AUDIT TRAIL				
No.	On	Audit	Remarks	By
27	25 May 2023 11:31	Adj Mandate Set	Maintained:Offer \$48000.00 based on market value.	[I] Priya
28	12 Jun 2023 14:34	Adj Im. Advice Submitted	Next Rpt:Final Rpt.Due Date:2023/05/24	[A] SHIAU CHAN
29	12 Jun 2023 14:34	Adj Mandate Request	Cur.Req:52771.30:DAMAGES CONSISTENT. REPAIR COST ECONOMICAL. REPAIRER ABLE T O REPAIR THE VEHICLE AT REPAIR COST \$24,000.00 ON LUMP SUM BASIS. WE HAVE NOT AUTHORISE REPAIR.	[A] SHIAU CHAN
30	14 Jun 2023 10:39	Adj Mandate Set	Approved:24000.00.	[I] Mekavathanan Sarangapani

Date From

Date To

Audit Type

None

Go

ACTIVITY
No record

Merimen Billing for this case - Transaction History								
Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2965300	17 May 2023 10:59:56	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SJC4115S		11.00
2965317	17 May 2023 11:09:34	Video Upload	Motor	India International Insurance Pte Ltd (HQ)	India International Insurance Pte Ltd (HQ)	SJC4115S	Priya	xx.xx