

Shiau Chan (LKKAUTO)

From: Shiau Chan (LKKAUTO)
Sent: Thursday, 15 June 2023 5:01 PM
To: Ary Chua; SUR; assignments; Kenneth Kong (LKKAUTO)
Cc: Mohamed Nashik; Joseph Low; Ling Ting An; Eng Aun (Simon) Koh; Victor Seng
Subject: RE: Reminder:2 Authorised for Repair & OD Excess - SJC4115S OWN DAMAGE CLAIMING (INDIA), DOA: 05/05/2023

Dear Ary,

Please take note that the excess is \$600.00.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shiau Chan (LKKAUTO) <siewsc@lkkauto.com>

Sent: Wednesday, June 14, 2023 1:41 PM

To: Ary Chua <ary.chua@ow.sg>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>; Kenneth Kong (LKKAUTO) <KennethKong@lkkauto.com>

Cc: Mohamed Nashik <mohamed.nashik@ow.sg>; Joseph Low <joseph@ow.sg>; Ling Ting An <tingan.ling@ow.sg>; Eng Aun (Simon) Koh <simon.koh@ow.sg>; Victor Seng <victor.seng@ow.sg>

Subject: RE: Reminder:2 Authorised for Repair & OD Excess - SJC4115S OWN DAMAGE CLAIMING (INDIA), DOA: 05/05/2023

Dear Ary,

As instructed by our client, please proceed to repair the insured vehicle **SJC 4115S at repair cost not more than \$24,000.00 or whichever lower on Lump Sum basis (Excess TBA)**

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their rights **not to pay** if there is no valid approval obtained before repair.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Rajes (LKK Auto) <rajes@lkkauto.com>

Sent: Wednesday, May 24, 2023 1:45 PM

To: Ary Chua <ary.chua@ow.sg>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>; Shiau Chan (LKKAuto) <siewsc@lkkauto.com>; Kenneth Kong (LKKAuto) <KennethKong@lkkauto.com>

Cc: Mohamed Nashik <mohamed.nashik@ow.sg>; Joseph Low <joseph@ow.sg>; Ling Ting An <tingan.ling@ow.sg>; Eng Aun (Simon) Koh <simon.koh@ow.sg>; Victor Seng <victor.seng@ow.sg>

Subject: RE: Reminder:2 Authorised for Repair & OD Excess - SJC4115S OWN DAMAGE CLAIMING (INDIA), DOA: 05/05/2023

Dear Ary,

Thank you for the email.

Dear Shiau Chan,

Kindly assist CS/III23004933/Kqy3.

Best Regards,

Rajes | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Ary Chua <ary.chua@ow.sg>

Sent: Wednesday, May 24, 2023 11:20 AM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; assignments <assignments@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; EzLyna (LKKAuto) <ezlyna@lkkauto.com>; Kenneth Kong (LKKAuto) <KennethKong@lkkauto.com>

Cc: Mohamed Nashik <mohamed.nashik@ow.sg>; Joseph Low <joseph@ow.sg>; Ling Ting An <tingan.ling@ow.sg>; Eng Aun (Simon) Koh <simon.koh@ow.sg>; Victor Seng <victor.seng@ow.sg>

Subject: Reminder:2 Authorised for Repair & OD Excess - SJC4115S OWN DAMAGE CLAIMING (INDIA), DOA: 05/05/2023

Dear LKK Auto Claim Dept,

Any updates for this case OD Excess, authorised for repair & Limit repair?

Thank you.

Best regards

Ary Chua

Motor Claims Admin Officer

OPTIMA//ERKZ™ PTE. LTD.

Head Office: 159 Sin Ming Road, Amtech Building Lobby 2, #04-05 Singapore 575625

Service Centre: 600 Sin Ming Avenue, CityCab Building, #03-00 Singapore 575733

Motor Insurance Claims Centre: Blk 10 Ang Mo Kio Industrial Park 2A, #01-05/06 Singapore 568047

Optima Carz Leasing: 159 Sin Ming Road, Amtech Building Lobby 2, #04-05 Singapore 575625

Tel: (+65) 6255 1339

Tel: (+65) 6472 1313

Tel: (+65) 6481 1522

Tel: (+65) 6452 6868

From: Motor Claim - III <motorclaim@iii.com.sg>

Sent: Tuesday, May 16, 2023 2:19 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; assignments <assignments@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Cc: Mohamed Nashik <mohamed.nashik@ow.sg>; Joseph Low <joseph@ow.sg>; Ling Ting An <tingan.ling@ow.sg>; Eng Aun (Simon) Koh <simon.koh@ow.sg>; Victor Seng <victor.seng@ow.sg>; Ary Chua <ary.chua@ow.sg>

Subject: FW: [EXTERNAL] - Authorised for Repair & OD Excess - SJC4115S OWN DAMAGE CLAIMING (INDIA), DOA: 05/05/2023

Dear LKK Team

Please refer below email

Thanks

Best Regards,
Jacelyn Loh - (Admin)



64 Cecil Street, #04/#05 IOB Building, Singapore 049711
Tel: 6347 6100, Ext - 229

From: Ary Chua <ary.chua@ow.sg>

Sent: Tuesday, May 16, 2023 1:53 PM

To: Motor Claim - III <motorclaim@iii.com.sg>; Meng Yan (LKK Auto) <admin-d@lkkauto.com>; assignments <assignments@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Cc: Mohamed Nashik <mohamed.nashik@ow.sg>; Joseph Low <joseph@ow.sg>; Ling Ting An <tingan.ling@ow.sg>; Eng Aun (Simon) Koh <simon.koh@ow.sg>; Victor Seng <victor.seng@ow.sg>

Subject: [EXTERNAL] - Authorised for Repair & OD Excess - SJC4115S OWN DAMAGE CLAIMING (INDIA), DOA: 05/05/2023

Dear Jacklyn Loh,

Surveyor just done by (LKK Auto) Kenneth today 16/05/2023, May we know this car authorised for repair & OD Excess?

Thank you.

Best regards

Ary Chua

Motor Claims Admin Officer

OPTIMA//ERKZ™ PTE. LTD.

Head Office: 159 Sin Ming Road, Amtech Building Lobby 2, #04-05 Singapore 575625

Service Centre: 600 Sin Ming Avenue, CityCab Building, #03-00 Singapore 575733

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Tel: (+65) 6255 1339

Tel: (+65) 6472 1313

Tel: (+65) 6481 1522

Tel: (+65) 6452 6868

From: Motor Claim - III <motorclaim@iii.com.sg>

Sent: Monday, May 15, 2023 11:50 AM

To: Meng Yan (LKK Auto) <admin-d@lkkauto.com>; assignments <assignments@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Cc: Mohamed Nashik <mohamed.nashik@ow.sg>; Joseph Low <joseph@ow.sg>; Ling Ting An <tingan.ling@ow.sg>; Eng Aun (Simon) Koh <simon.koh@ow.sg>; Victor Seng <victor.seng@ow.sg>; Ary Chua <ary.chua@ow.sg>

Subject: RE: [EXTERNAL] - NEW PRI - SJC4115S OWN DAMAGE CLAIMING (INDIA), DOA: 05/05/2023

Dear Sir/Mdm,

Please conduct an OD survey on our vehicle **SJC4115S** and let us have your report urgently.

*Kindly create OD claim & upload this survey request email to merimen.

Thank You.

Best Regards,
Jacelyn Loh



64 Cecil Street, #04/#05 IOB Building, Singapore 049711
Tel: 6347 6100, Ext – 229

From: Ary Chua <ary.chua@ow.sg>

Sent: Saturday, May 13, 2023 2:17 PM

To: Motor Claim - III <motorclaim@iii.com.sg>

Cc: Mohamed Nashik <mohamed.nashik@ow.sg>; Joseph Low <joseph@ow.sg>; Ling Ting An <tingan.ling@ow.sg>; Eng Aun (Simon) Koh <simon.koh@ow.sg>; Victor Seng <victor.seng@ow.sg>; Meng Yan (LKK Auto) <admin-d@lkkauto.com>

Subject: [EXTERNAL] - NEW PRI - SJC4115S OWN DAMAGE CLAIMING (INDIA), DOA: 05/05/2023

Dear Motor Claims Department,

Kindly arrange PRI at 10 Ang Mo Kio Industrial Park 2A #01-05 AMK Autopoint S568047.

Vehicle is in the workshop

Thank you.

Best regards

Ary Chua

Motor Claims Admin Officer

OPTIMA/ERKZ™ PTE. LTD.

Head Office: 6 Kung Chong Road Singapore 159143

Branch: 9A Serangoon North Ave 5 Singapore 554500

Branch: Blk 10 Ang Mo Kio Ind Park 2A #01-05/06 Singapore 568047

Tel: (+65) 6472 1313

Tel: (+65) 6484 9919

Tel: (+65) 6481 1522

Fax: (+65) 6472 2112

Fax: (+65) 6481 1993

Fax: (+65) 6481 1011

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