

Meng Yan (LKK Auto)

From: Jaime Tay <jaime.tay@eqinsurance.com.sg>
Sent: Monday, 15 May 2023 11:07 am
To: assignments
Subject: <NEW SURVEY> Request TP Claim Survey for GBF5538C Accident on 03/05/2023 against FBM4982Y // EQI REF: DM23HO00990/JT
Attachments: 5538_20230510140424.pdf; TP - GBF5538C.pdf; OI - FBM4982Y.pdf

Dear Sirs,

SJE assignment. GIA reports enclosed.

Thank you.

With effect from 1st January 2022, please send all PRS / LOD to motorclaims@eqinsurance.com.sg

Announcement

As we endeavour to keep everyone safe, our business will continue to operate within Covid-19 SMM guidelines. Although our Customer Care Counter remain closed till further notice, we can be reached via phone, email or an arranged video call meeting. For any onsite customer care service, including meetings - in EQI premises - a prior agreed appointment can be arranged.

Regards,

Jaime Tay
[Executive | Claims](#)



EQ Insurance Company Limited
5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110
did 65 6496 9882 | tel 65 6223 9433 ext 882 | fax 65 6223 4190
www.eqinsurance.com.sg



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From: Jaime Tay

Sent: Monday, 15 May 2023 11:06 AM

To: 'Selamatshahh Zainal' <Selamatshahh.Zainal@ethozprotect.com>

Cc: Jackson Teo Ban Chye <jackson.teo@ethozprotect.com>

Subject: RE: <NEW SURVEY> Request TP Claim Survey for GBF5538C Accident on 03/05/2023 against FBM4982Y // EQI REF: DM23HO00990/JT

WITHOUT PREJUDICE

SAVE AS TO COSTS

Dear Sirs,

Thank you for your email. Arrangement will be made accordingly.

Dear Sirs,

Please assist on PRS assignment.

Thank you.

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Regards,

Jaime Tay

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From: Selamatshahh Zainal <Selamatshahh.Zainal@ethozprotect.com>

Sent: Monday, 15 May 2023 10:26 AM

To: Jaime Tay <jaime.tay@eqinsurance.com.sg>; motor claims <motorclaims@eqinsurance.com.sg>

Cc: Jackson Teo Ban Chye <jackson.teo@ethozprotect.com>

Subject: RE: <NEW SURVEY> Request TP Claim Survey for GBF5538C Accident on 03/05/2023 against FBM4982Y // EQI REF: DM23HO00990/JT

Hi Jaime,

Please make arrangement for LKK Auto Consultant to conduct the survey at Ethoz 30 Bukit Batok Crescent.

Warmest Regards,
Selamatshahh Zainal



HP: 9624 8656

DID: 6654 7519

Fax: 6654 7543

From: Jaime Tay <jaime.tay@eqinsurance.com.sg>

Sent: Wednesday, May 10, 2023 6:26 pm

To: Selamatshahh Zainal <Selamatshahh.Zainal@ethozprotect.com>

Cc: Jackson Teo Ban Chye <jackson.teo@ethozprotect.com>

Subject: RE: <NEW SURVEY> Request TP Claim Survey for GBF5538C Accident on 03/05/2023 against FBM4982Y // EQI REF: DM23HO00990/JT

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Without Prejudice

Save As To Costs

With effect from 1st January 2022, please send all PRS / LOD to motorclaims@eqinsurance.com.sg

Dear Sir,

We shall be appointing our surveyor to attend to the pre-repair survey of your client's vehicle.

Below is a list of motor surveyors in our panel. Please revert within 2 working days if you agree or have any objections to the appointment of any of the motor surveyors. If we do not hear from you, you are deemed to have agreed to the appointment of any of the motor surveyors listed by us. Alternatively, please specify one or more of our proposed motor surveyors to the said assignment.

1) AJAX Inspection Services Pte Ltd Tel: 6255 0808 Fax: 6849 9155	2) LBS Automotive Appraisal Pte Ltd L.B.S. Auto Consultants Pte Ltd Tel: 6281 6690 / 62832866 Fax: 6281 8748 Contact Person: Amy/ Grace
3) RT Appraisal Pte Ltd Tel: 67486076 Fax: 67480361 Contact Person: Elson/Elgene	4) Priority Services Tel: 62934822 Fax: 62963283 Contact Person: Sharon
5) Formteam Adjusters Pte Ltd	6) LKK Auto Consultants Pte Ltd

Tel: 65091788 Fax: 65096221	Tel: 6256-3561 Fax: 6741-4108
7) Appraisals Associates Pte Ltd Tel : 67472822 Fax: 67470070	8) Infiniti Appraisal Service Tel : 96684818/90099001 Fax: 64587432

If you object to all the motor surveyors as proposed by us, please provide a list of at least 10 motor surveyors whom you consider as suitable to appoint for our consideration. We shall revert to you within 2 working days.

Meanwhile, we reserve our rights on Post-Repair Inspection, kindly contact us or our appointed surveyor before you return your client's vehicle to him/her.

Thank you.

With effect from 1st January 2022, please send all PRS / LOD to motorclaims@eqinsurance.com.sg

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Regards,

Jaime Tay
Executive | Claims



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 5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110
 did 65 6496 9882 | tel 65 6223 9433 ext 882 | fax 65 6223 4190



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From: Selamatshahh Zainal <Selamatshahh.Zainal@ethozprotect.com>
Sent: Wednesday, 10 May 2023 2:10 PM
To: EQI PRS <EQIPRS@eqinsurance.com.sg>
Cc: Jackson Teo Ban Chye <jackson.teo@ethozprotect.com>
Subject: Request TP Claim Survey for GBF5538C Accident on 03/05/2023 against FBM4982Y

Hi Motor Claim,

Please assist to make arrangement for TP survey GBF5538C accident on 03/05/2023. Claiming against your insured FBM4982Y. A copy of the accident report and estimate is enclosed. Vehicle can be survey at Ethoz 30 Bukit Batok Crescent.

Before we proceed to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated timeline, we shall proceed to repair the vehicle without further reference to you.

Warmest Regards,
Selamatshahh Zainal



HP: 9624 8656
DID: 6654 7519
Fax: 6654 7543

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