

## Hsiao Tong (LKKAuto)

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**From:** chan pick yuen <chris\_chanbebe@hotmail.com>  
**Sent:** Tuesday, 27 June 2023 12:52 PM  
**To:** Hsiao Tong (LKKAuto)  
**Subject:** Fwd: SKW6777B & SFL7373T DOA 25.4.23  
**Attachments:** LOA.pdf; log card.pdf; INVOICE.pdf; GIA.pdf

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**From:** chan pick yuen <chris\_chanbebe@hotmail.com>  
**Sent:** Tuesday, June 6, 2023 3:32 PM  
**To:** Claims Banca (Allianz Insurance Singapore) <claims@allianz.com.sg>  
**Subject:** Fwd: SKW6777B & SFL7373T DOA 25.4.23

Dear Sir / Mdm ,

Enclosed is the GIA ,LOA I , invoice, LTA fee  
As request following :

1 ) RC	\$ 4600.00 ( - As agreed )	
2) loss of rental	\$ 960.00 ( \$120- 1800cc above	x- 6 days recommend + 1 days waiting
period + 1 day		weeekend - total 8 days )
3 ) lta fee	\$26.75	

@ 100% ( Chain collision )

TOTAL \$5586.75/-

Please let us have your settlement soon . Thanks

Best Regards  
Chris Chan  
F-1 AUTOCLINIC PTE LTD  
HP: 92712214

# LETTER OF AUTHORISATION

F-1 AUTOCLINIC PTE LTD  
BLK 25 KAKI BUKIUT ROAD 4  
# 05-26 SYNERGY @KB  
Singapore 417800

Dear Sir,

Accident on PIE Near To Toh Guan Road

Involving Vehicle Nos SKW 6777B And SFL 7373T

Along PIE Near To Toh Guan Road

I /We, the registered owner /driver of vehicle registration no: SKW 6777B  
have involved in the above accident.

I/We hereby authorize **M/S F-1 AUTOCLINIC PTE LTD** to commence repairs of the said vehicle forthwith.

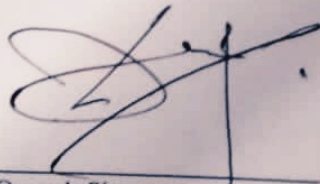
I/We agree to assign the whole proceeds of my/our comprehensive/third party claim to you and our solicitors \_\_\_\_\_ to act on my/our behalf in respect of the above matter. And if applicable, my/our solicitors shall accept this as my/our irrevocable authority to pay the amount as deemed compensated direct to you after deduction of their costs on a Solicitor and client basis.

I/We undertake to co-operate fully with you and our solicitors to ensure that claim is successful.

I/We also authorize you to sign all discharge vouchers/indemnity forms and all necessary papers in relation with the above claim in my/our absence.

Your kind co-operation in this matter will be much appreciated.  
Thank you.

Yours truly,



Owner's Signature

Name: Lio Hee Tong

NRIC No: S1333227D

Date: 16/05/2023

# F-1 AUTOCLINIC PTE LTD

25 KAKI BUKIT ROAD 4 # 05-26 SYNERGY @KB Singapore 417800

## INVOICE

LIO HEE FONG  
25 KAKI BUKIT ROAD 4  
#05-26 SYNERGY @KB  
Singapore 417800

Date: 03<sup>rd</sup> JUNE 23

Accident date: 25<sup>th</sup> APRIL 2023  
Final Bill For Vehicle No: SKW6777B TOYOTA WISH 1.8

Descriptions	AMOUNT
Lump Sum repair cost as recommended by LKK AUTO CONSULTANTS PTE LTD	\$4,600.00
Total	\$4,600.00

S/DLRS: FOUR THOUSAND SIX HUNDRED ONLY

Land Transport Authority  
10 Sin Ming Drive  
Singapore 575701  
GST Registration No. : M4-0006529-2

Print Date/Time : 11 May 2023 / 20:35:20  
Receipt Date/Time : 11 May 2023 / 20:35:20

### Tax Invoice/Receipt

Receipt No. : ITNET-00000-230511-003821

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Result of Insurance Enquiry - SFL7373T				
As at 25 Apr 2023/10:30:00				
Insurance Co: ALLIANZ INSURANCE SINGAPORE PTE. LTD.				
1	Insurance Enquiry - SFL7373T			
	Enquiry Fee	24.77	1.98	26.75
	20230511203346921373			
<b>Sub-Total</b>		24.77	1.98	26.75
<b>Total Before Rounding</b>		24.77	1.98	26.75
<b>Rounding Difference</b>				0.00
<b>Total Amount Payable</b>				26.75
Paid By				
	20230511203420279	Direct Debit: eNETS Debit (Internet Banking)		26.75
Total				26.75
Cash Change				0.00
Tendered Amount				26.75
Excess Refundable Amount				0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

**Re: SKW6777B & SFL7373T DOA 25.4.23**

Hsiao Tong (LKKAuto)

Thu 29/6/2023 11:46 AM

To: chan pick yuen &lt;chris\_chanbebe@hotmail.com&gt;

Cc: Admin A &lt;admin-a@lkkauto.com&gt;

**'WITHOUT PREJUDICE'****SAVE AS TO COSTS**

Dear Sirs

Solely for purposes of amicable settlement, we are agreeable to resolve the matter at **\$S\$5,100.00(all- in)** in full and final settlement of all claims your client has or may have against Allianz Insurance Singapore and/or their insured arising out of this incident.

If the above offer is accepted, kindly confirm settlement by providing a copy of the **Letter of Authorization / Warrant to Act** and your **Bank details** for us to process payment.

Please note that your client's receipt of the settlement sum or settlement sums shall constitute a full discharge of liability and waiver of any past, present or future claims your client may have against Allianz Insurance Singapore and/or our insured as a result of the accident on **25 APRIL 2023**.

Please note that the clearance of this cheque / settlement sum or receipt of the successful electronic payment or payments constitutes your client's acceptance of payment and full discharge of liability.

Thank you.

**Best Regards,****Hsiao Tong, Chew** | Case Handler**LKK Auto Consultants Pte Ltd**Phone: 6742 3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: -

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** chan pick yuen <chris\_chanbebe@hotmail.com>**Sent:** Wednesday, 28 June 2023 8:33 am**To:** Hsiao Tong (LKKAuto) <chewht@lkkauto.com>**Cc:** Admin A <admin-a@lkkauto.com>**Subject:** Re: SKW6777B & SFL7373T DOA 25.4.23

Dear Hsiao Tong .

Accept . DV please . Thanks

Get [Outlook for iOS](#)

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**From:** Hsiao Tong (LKKAuto) <chewht@lkkauto.com>**Sent:** Wednesday, June 28, 2023 8:26:11 AM**To:** chan pick yuen <chris\_chanbebe@hotmail.com>**Cc:** Admin A <admin-a@lkkauto.com>**Subject:** RE: SKW6777B & SFL7373T DOA 25.4.23**Without Prejudice**

Dear Sirs/Mdm,

We propose settlement at a global sum of **\$5,100.00(all-in)**.

Please confirm acceptance.

**"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."**

**In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."**

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

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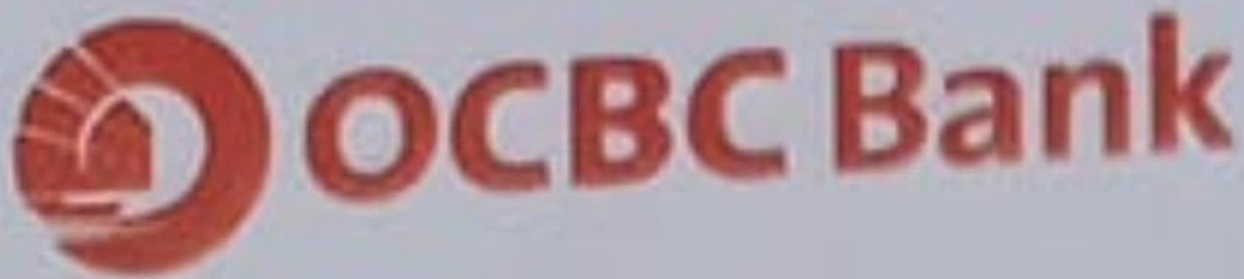
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Chris Chan  
F-1 AUTOCLINIC PTE LTD  
HP: 92712214



F-1 AUTOCLINIC PTE. LTD.

25 KAKI BUKIT ROAD 4

#05-26

SYNERGY @ KB

SINGAPORE 417800

**Bank Code : 7339**

Branch code

Account Number

629-835-133-001



## Hsiao Tong (LKKAuto)

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**From:** Hsiao Tong (LKKAuto)  
**Sent:** Friday, 16 June 2023 12:03 PM  
**To:** kennethfoosc@gmail.com  
**Subject:** CLAIM NOTIFICATION - ACCIDENT INVOLVING SFL7373T(ALLIANZ) / SKW6777B / OTHERS ALONG PIE NEAR TOH GUAN EXIT ON 25/04/2023

FOO SHAO CHERN(FU SHAOZHENG)

[Email only]

Dear Sirs,

**OUR REF : CC4/AIS23004892/Apa3**  
**YOUR REF : SFL7373T**  
**ACCIDENT INVOLVING SFL7373T(ALLIANZ) / SKW6777B / OTHERS ALONG PIE NEAR TOH GUAN EXIT ON 25/04/2023**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, Allianz Insurance Singapore Pte. Ltd to deal with the third party claim against your policy.

We have received a third party claim(s) from SKW6777B against your motor insurance policy.

Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

As Insurers, they shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 7 days from the date of this letter. Your intent must be formally expressed to Allianz and acknowledged by Allianz.

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without our prior knowledge and consent. If you receive any correspondence or legal document such as a Writ of Summons in connection with this accident, please forward it to us immediately. You may email it to [customerservice@allianz.com.sg](mailto:customerservice@allianz.com.sg) or deliver it by hand to Allianz Customer Care Centre.

This letter should **not** be regarded as a waiver by Allianz of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third-party injury claim(s), we shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact as.

Thank you.

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	14 May 2023 12:15	Clm Dtl Modified	Claimant's Name: -> -.	[A] HOW MEI KWAN
2	14 May 2023 12:15	Clm Veh Model Changed	(204808) HONDA VEZEL 1.5 (A).	[A] HOW MEI KWAN
3	14 May 2023 12:15	Clm Created	Reg No: SKW6777B. Acct Date: 2023/04/25. Claim Type: TP. Insurer: Allianz Insurance Singapore Pte. Ltd. (HQ). Workshop: F-1 Autoclinic Pte Ltd - Block 25 Kaki Bukit (HQ)	[A] HOW MEI KWAN
4	14 May 2023 12:15	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	14 May 2023 12:15	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2023/05/23	[A] HOW MEI KWAN
6	14 May 2023 12:15	Adj Mandate Set	Approved:5000.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	14 May 2023 12:15	Adj Adjuster Assigned	[None] -> ADRIAN LING	[A] HOW MEI KWAN
8	22 May 2023 09:15	Clm Dtl Modified	Claimant's Name: - -> LIO HEE FONG. Claimant's ID: -> S1333227D.	[A] HOW MEI KWAN
9	22 May 2023 09:15	Clm Registration Modified	Acct Time:00:00:00->10:00:00.	[A] HOW MEI KWAN
10	22 May 2023 09:15	Clm Veh Model Changed	(204808) -> (204435) TOYOTA WISH 1.8 CVT (A).	[A] HOW MEI KWAN
11	16 Jun 2023 13:04	Adj Mandate Request	Cur Req:6117.95:Liability: 100%. SLQ1687E -> SLL877G -> SFL7373T(OI) -> SKW6777B(TP). We seek your mandate at \$5,634.75(if claim LOU) / \$6,117.95(if claim LOR). TP-Mandate IA has been uploaded in Merimen.	[A] CHEW HSIAO TONG
12	19 Jun 2023 15:55	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2023/05/23	[I] Faiz Rosli
13	19 Jun 2023 15:55	Adj Mandate Set	Approved:6117.95.	[I] Faiz Rosli

Date From

Date To

Audit Type

None

Go

ACTIVITY
No record

Merimen Billing for this case - Transaction History								
Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2963581	14 May 2023 12:15:28	TP Case (Insurer)	Motor	Allianz Insurance Singapore Pte. Ltd. (HQ)	Allianz Insurance Singapore Pte. Ltd. (HQ)	SKW6777B		xx.xx

