

EzLyna (LKKAUTO)

From: Alfred Toh <alfred.toh@sg.cntaiping.com>
Sent: Wednesday, 2 August 2023 8:59 am
To: EzLyna (LKKAUTO); Admin A
Cc: Claims Dept of CTI; Alfred Toh
Subject: RE: {SEEK MANDATE} / Direct Settlement - Accident Involving GBC6656D (OI : SNM23D203448/C02/GBC6656D/TOHHS) AND GBE2158R (TP : LKK REF - CC6/CTI23004890/Aya3) on 15/02/2023

LKK ref : CC6/CTI23004890/Aya3
CTI ref: SNM23D203448/C02/GBC6656D/TOHHS

Dear Ezlyna

We thank you for your email of even date.

Please proceed to negotiate claim on the property damage u to \$5,580.00 (all in).

Best Regards

Alfred Toh
Assistant Manager
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
Email: claimsdept@sg.cntaiping.com
alfred.toh@sg.cntaiping.com

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 TaipingSG

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From: EzLyna (LKKAUTO) <ezlyna@lkkauto.com>
Sent: Wednesday, August 2, 2023 8:29 AM
To: Alfred Toh <alfred.toh@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE:{SEEK MANDATE} / Direct Settlement - Accident Involving GBC6656D (OI : SNM23D203448/C02/GBC6656D/TOHHS) AND GBE2158R (TP : LKK REF - CC6/CTI23004890/Aya3) on 15/02/2023

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Your ref : SNM23D203448/C02/GBC6656D/TOHHS
LKK ref : CC6/CTI23004890/Aya3

Dear Alfred,

ACCIDENT INVOLVING GBC6656D (CHINA TAIPING) AND GBE2158R (TP) ON 15.02.2023

We refer to the above matter.

It is an accident under BOLA 27. Insured rear ended Third Party's vehicle. We are of the view that liability is on our driver's.

We seek your approval to offer repairer "YSK Auto Workshop" at \$5,580.00 (all-in).

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair	\$ 9,698.13	\$ 5,100.00 (L/Sum)
2. Loss of Use (6 days x \$180)	\$ 1,080.00	\$ 480.00 (6 days x \$80)
3. PRI Loss of Use (2 days x \$180)	\$ 360.00	\$ -
Total	\$11,138.13	\$ 5,580.00

Surveyor recommended 6 days for repair.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 27/07/2023 is only for mandate purpose.

Kindly let us have your approval / instruction.

Best Regards,

Ezlyna Eng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: Ezlyna@lkkauto.com |

From: Alfred Toh <alfred.toh@sg.cntaiping.com>

Sent: Monday, June 12, 2023 10:44 AM

To: Ezlyna (LKKAuto) <ezlyna@lkkauto.com>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>

Subject: RE: Direct Settlement - Accident Involving GBC6656D (OI : SNM23D203448/C02/GBC6656D/TOHHS) AND GBE2158R (TP : LKK REF - CC6/CTI23004890/Aya3) on 15/02/2023

Message Classification: *Internal*

LKK REF - CC6/CTI23004890/Aya3

CTI REF - SNM23D203448/C02/GBC6656D/TOHHS

Dear Sirs

Attach herewith Insured's SAS report for your attention and necessary action.

Best Regards

Alfred Toh
Assistant Manager
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
Email: claimsdept@sg.cntaiping.com
alfred.toh@sg.cntaiping.com

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From: Alfred Toh

Sent: Friday, June 9, 2023 12:09 PM

To: Accord Motor <valerie.ng@accordmotor.com.sg>; EzLyna (LKKAUTO) <ezlyna@lkkauto.com>; Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>

Subject: Direct Settlement - Accident Involving GBC6656D (OI : SNM23D203448/C02/ GBC6656D/TOHHS) AND GBE2158R (TP : LKK REF - CC6/CTI23004890/Aya3) on 15/02/2023

LKK REF - CC6/CTI23004890/Aya3

CTI REF - SNM23D203448/C02/ GBC6656D/TOHHS

M/S LKK AUTO CONSULTANTS PTE LTD

Please assist to follow up on the matter. (email below refers)

Best Regards

Alfred Toh
Assistant Manager
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
Email: claimsdept@sg.cntaiping.com
alfred.toh@sg.cntaiping.com

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 TaipingSG

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From: Accord Motor <valerie.ng@accordmotor.com.sg>

Sent: Friday, June 9, 2023 11:27 AM

To: Alfred Toh <alfred.toh@sg.cntaiping.com>

Cc: EzLyna (LKKAUTO) <ezlyna@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: Re: SNM23D203448/C02/ GBC6656D/TOHHS / RE: Direct Settlement - Accident Involving GBC6656D (OI : CTI - TBA) AND GBE2158R (TP : LKK REF - CC6/CTI23004890/Aya3) on 15/02/2023

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Hi Alfred,

I have spoken to Insured. He mentioned he cannot recall such an accident.

Can you arrange to give him a call at 91000289, you may address him as Peter.

Kind regards,
Valerie Ng

Accord Motor Pte. Ltd.
48 Toh Guan Road East
#01-152 Enterprise Hub
Singapore 608586
Mobile: (65) 8388 9933
Tel : (65) 6958 5908
Fax : (65) 6469 3923
Email : valerie.ng@accordmotor.com.sg

We provide competitive rates for all lines of general insurance, i.e. car, travel, home, personal accident, corporate & group health.

This email is confidential and privileged. If you are not the intended recipient, you must not view, disseminate, use or copy this email. Kindly notify the sender immediately, and delete this email from your system. Thank you.

On Tue, 6 Jun 2023 at 10:13, Alfred Toh <alfred.toh@sg.cntaiping.com> wrote:

INSURED: M/S REN & ZHANG WORLDWIDE TRADING (S) PTE LTD

VEHICLE NO: GBC6656D

THIRD PARTY VEHICLE: GBE2158R

DOA: 15 FEBRUARY 2023 AT/ABOUT 0945 HOUS (9.45 AM)

LOCATION: PIE TOWARDS TUAS

M/S ACCORD MOTOR PTE LTD

ATTN: OFFICER-IN-CHARGE

Dear Sir/Madam,

We are in receipt of a third party property claim notification through our appointed agent, M/S LKK AUTO CONSULTANTS PTE LTD against Insured's motor insurance policy arising from the accident above.

It is noted that M/S REN & ZHANG WORLDWIDE TRADING (S) PTE LTD has filed and/or has not and/has yet to file accident report till date.

Please assist to notify your client's driver to file Accident Report **IMMEDIATELY** at our authorized workshop to enable us to deal with the said claim on their behalf.

Kindly click here for the reporting location - <https://www.sg.cntaiping.com/en/our-support/workshop.html>

Please also remind insured that should they received any letter, claim, writ, summons and process from third party, please notify and forward unanswered to us immediately upon receipt.

Best Regards

Alfred Toh

Assistant Manager

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

Email: claimsdept@sg.cntaiping.com

alfred.toh@sg.cntaiping.com

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www.facebook.com/chinataipingsg/

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Monday, June 5, 2023 2:36 PM
To: Alfred Toh <alfred.toh@sg.cntaiping.com>
Cc: EzLyna (LKKAuto) <ezlyna@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: SNM23D203448/C02/ GBC6656D/TOHHS / RE: Direct Settlement – Accident Involving GBC6656D (OI : CTI – TBA) AND GBE2158R (TP : LKK REF – CC6/CTI23004890/Aya3) on 15/02/2023

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Dear Alfred,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Friday, May 19, 2023 3:08 PM
To: Alfred Toh <alfred.toh@sg.cntaiping.com>
Cc: EzLyna (LKKAuto) <ezlyna@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: SNM23D203448/C02/ GBC6656D/TOHHS / RE: Direct Settlement – Accident Involving GBC6656D (OI : CTI – TBA) AND GBE2158R (TP : LKK REF – CC6/CTI23004890/Aya3) on 15/02/2023

Dear Alfred,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Monday, May 15, 2023 10:57 AM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>

Cc: EzLyna (LKKAuto) <ezlyna@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: O/R: SNM23D203448/C02/ GBC6656D/TOHHS / RE: Direct Settlement – Accident Involving GBC6656D (OI : CTI – TBA) AND GBE2158R (TP : LKK REF – CC6/CTI23004890/Aya3) on 15/02/2023

Dear all,

Please note that officer in charge for this case is Alfred Toh.

Claim no SNM23D203448/C02/ GBC6656D/TOHHS.

Dear Alfred,

Pls revert LKK.

Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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