

Meng Yan (LKK Auto)

From: Teo, Grace <grace.teo@sompo.com.sg>
Sent: Friday, 12 May 2023 9:32 am
To: admin-d; assignments; SUR
Cc: Hwang, Shiang Yi
Subject: FW: PRI/LKK \ CMTD2301839/SYH | OUR REF: KS.2202.23 / YOUR VEH: GBC 9267Z on 08.05.23
Attachments: WinZip Compressed Attachments.zip

Hi LKK,

Attached herewith both reports

[\[Working From Home with effect from 06 April 2020\]](#)

Best Regards

Grace Teo

Claims Division

D: 6329 5170 | T: 6461 6555

- For motor surveys, you can send your emails to motorsurvey@sompo.com.sg
- For Letter of Demands/new email correspondences, please direct your emails to claimsreport@sompo.com.sg



Sompo Insurance Singapore Pte. Ltd.

50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623

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From: Teo, Grace

Sent: Friday, May 12, 2023 9:28 AM

To: 'Sarah' <sarah@islandlaw.com.sg>; Hwang, Shiang Yi <shiangyi.hwang@sompo.com.sg>; 'Admin-D (LKKAuto)' <admin-d@lkkauto.com>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>

Cc: Wong, Seok Hiang Betty <betty.wong@sompo.com.sg>

Subject: PRI/LKK \ CMTD2301839/SYH | OUR REF: KS.2202.23 / YOUR VEH: GBC 9267Z on 08.05.23

Without Prejudice

Dear Sarah,

We refer to your email reply.

We do not agree to your list of surveyors.

As such, we will be appointing our motor surveyor, **LKK AUTO** to conduct the pre-repair survey of your client's vehicle.

The pre-repair survey will include a survey of the vehicle when its damaged parts are being dismantled prior to the commencement of repairs.

We would like our motor surveyor to conduct a post repair inspection once your client's vehicle has been repaired.

The survey is conducted on a without Prejudice basis and without any admission of liability.

Aside to **LKK AUTO**,

Please arrange the named surveyors to survey **SKB894X** on a without prejudice and any admission of liability basis.

Please revert your report upon completion of survey to my colleague, **Ms. Shiang Yi**.

Thank you.

[Working From Home with effect from 06 April 2020]

Best Regards

Grace Teo

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From: Sarah <sarah@islandlaw.com.sg>

Sent: Thursday, May 11, 2023 5:29 PM

To: Claims - Motor Survey <MotorSurvey@sompo.com.sg>; Hwang, Shiang Yi <shiangyi.hwang@sompo.com.sg>

Cc: Wong, Seok Hiang Betty <betty.wong@sompo.com.sg>

Subject: RE: PRI/nr \ CMTD2301839/SYH | OUR REF: KS.2202.23 / YOUR VEH: GBC 9267Z on 08.05.23

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Dear Sir/Mdm,

We are instructed to reject your list of proposed surveyor.

Our client propose to appoint Alan from CL appraiser Pte Ltd as the mutually agreed SJE.

Best Regards,

Sarah Liu
Legal Secretary

ISLAND LAW PRACTICE LLC
101 Upper Cross Street
#04-04 People's Park Centre
Singapore 058357
Tel : (65) 6221 3211
Fax : (65) 6225 3210
Email : sarah@islandlaw.com.sg
Web : www.islandlaw.com.sg



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From: Claims - Motor Survey [<mailto:MotorSurvey@sompo.com.sg>]
Sent: Thursday, 11 May 2023 4:43 pm
To: Sarah <sarah@islandlaw.com.sg>; Hwang, Shiang Yi <shiangyi.hwang@sompo.com.sg>
Cc: Wong, Seok Hiang Betty <betty.wong@sompo.com.sg>
Subject: PRI/nr \ CMTD2301839/SYH | OUR REF: KS.2202.23 / YOUR VEH: GBC 9267Z on 08.05.23

Our Reference : CMTD2301839/SYH
Your Reference: KS.2202.23

Without Prejudice

EMAIL ONLY

OUR Email: motorsurvey@sompo.com.sg

Date: 11/05/2023

Attention:
M/S ISLAND LAW PRACTICE LLC

Dear Sarah,

ACCIDENT INVOLVING GBC9267Z & SKB894X ON 08.05.23

We refer to your Notice of Accident dated 11/05/2023.

Please be informed that **Ms. Hwang Shiang Yi** is the handler of this case who can be contacted at 63295 205/ shiangyi.hwang@sompo.com.sg

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the below list to conduct the joint pre-repair survey as a single joint expert.

Pre-Repair Survey	
Motor Surveyor	Surveyor
	Frankie Pang
FormTeam Consultancy	Chow BoXiong
	Adrian Ling (East)
LKK Auto Consultants	Marcus Chua (East)
	Kenneth Kong (North)
Priority Services	Jimmy Lee
Raleigh Services	Andrew Ow Yong

Please let us know within **two (2) working days** whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select up to two of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

[\[Working From Home with effect from 06 April 2020\]](#)

Best Regards

Grace Teo

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From: Sarah <sarah@islandlaw.com.sg>

Sent: Thursday, May 11, 2023 12:20 PM

To: Claims - Motor Survey <MotorSurvey@sompo.com.sg>

Subject: FW: OUR REF: KS.2202.23 / YOUR VEH: GBC 9267Z

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Accident involving SKB 894X & GBC 9267Z on 08052023 at 1700 hours along PIE

(NOTICE TO INSURER TO CONDUCT PRE-REPAIR INSPECTION WITHIN 2 WORKING DAYS PURSUANT TO PARAGRAPH 6.2 OF PRE-ACTION PROTOCOL FOR NIMA CASES)

We act for Noordeen Noorul Hack, who has appointed the undermentioned workshop to repair his/her vehicle **SKB 894X**.

Please be informed that the said vehicle can be inspected at:

Name: Trident Auto Service Centre Pte Ltd

Address: 8 Kaki Bukit Avenue 4 #02-41, Premier @ KB Singapore 415875

Contact Person: Zhe Chian

Contact Number: 83599057

Please note that if you fail to conduct the pre-repair inspection within the next 2 working days excluding any intervening Saturday, Sunday or Public Holiday, the said workshop will commence repairs thereafter without further reference to you.

Best Regards,

Sarah Liu
Legal Secretary

ISLAND LAW PRACTICE LLC

101 Upper Cross Street
#04-04 People's Park Centre
Singapore 058357

Tel : (65) 6221 3211

Fax : (65) 6225 3210

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