

Meng Yan (LKK Auto)

From: Crystal Lee <crystal_lee@sg.msig-asia.com>
Sent: Thursday, 11 May 2023 10:10 am
To: assignments; admin-d
Subject: Survey Request - Manual Assigned
Attachments: SMB20C GIA REPORT.pdf

PRS FOR HIT & RUN ACCIDENT INVOLVING SMB20C & YN6137E (MSIG) ON 09/05/2023 @ 17:30HRS ALONG JUNCTION OF WOODLANDS AVE 9 B4 BS 46461

Vehicle in workshop

Manual Assigned

Dear LKK,

Refer to the email below, please arrange to survey the vehicle.

We'll assign via Merimen once we receive the assignment from Motor Team.

Please contact us ASAP if you cannot attend.

Thank you & Best regards,

Crystal Lee

Admin Officer, Claims Services (In-House Survey)

D: +65 6012 1316 | crystal_lee@sg.msig-asia.com

Please note my direct line has changed.



MSIG Insurance (Singapore) Pte Ltd 4 Shenton Way, #21-01 SGX Centre 2, Singapore 068807 | T: +65 6827 7888 | Co. Reg. No. 200412212G |

msig.com.sg



From: Bazlin Ahmad <Bazlin.Ahmad@towertransit.sg>

Sent: Wednesday, 10 May 2023 5:33 PM

To: Crystal Lee <crystal_lee@sg.msig-asia.com>; Calvin Ang <kalvin_ang@sg.msig-asia.com>; Motor Survey <motorsurvey@sg.msig-asia.com>; Lee Wee Ho <weeho_lee@sg.msig-asia.com>

Cc: Alvin Tan <Alvin.tan@towertransit.sg>; Frederick Chua <Frederick.Chua@towertransit.sg>; Kiam Meng Tan <KiamMeng.Tan@towertransit.sg>; Pearline Cher <Pearline.cher@towertransit.sg>

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EXTERNAL EMAIL: Be careful when you click any links or open any attachment(s).

WITHOUT PREJUDICE

Dear Sir / Mdm,

We would like notify you of a road accident on **09/05/2023** at about **17:30hrs** along **Junction of Woodlands Ave 9** involving our bus, SMB20C & your insured vehicle **YN6137E**.

As a result of this accident, our bus has been damaged. Before we proceed to repair the damaged bus, please let us know **within the next 48 hours** if you wish to conduct a pre-repair survey of our bus. If we do not receive any reply from you within the stipulated timeline, we shall proceed to repair the bus without any further reference to you.

Survey Location : Tower Transit Singapore Pte Ltd

MANDAI DEPOT

Address : 310 Mandai Rd, Singapore 779404

Contact Person : Lynn Ahmad @ 9199 0025

- *Body & Paint Sup.* : Sam @ 9762 9168
- *Manager* : Fredrick @ 9073 6389
- *Workshop Manager* : - Alvin @ 8498 1515

Thank You

Best Regards

Lynn Ahmad

Senior Executive, Claims

Mobile +65 9199 0025

Email bazlin.ahmad@towertransit.sg



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