

LEANG AUTOMOTIVE

Auto Bay @ Kaki Bukit
1 Kaki Bukit Ave 6
#01-68 Singapore 417883
Tel: 6909 3048
Fax: 6909 3046

16 May 2023

AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way
Singapore 079120

Motor Claims Dept

Dear Sir/Madam,

ACCIDENT INVOLVING SLP8358P AND GBE1778H AT WOODLANDS CIVIC CENTRE ON 10/05/2023

We are the authorised workshop for the owner of SLP8358P, which was involved in the above accident with your insured GBE1778H. The vehicle owner has requested and authorised us to assist him/her in presenting his/her claim against the party responsible for the damage to the vehicle.

The breakdown of this claim is as follows:-

Cost of Repair	- \$4,500.00
Loss of Use (4 days x \$120)	- \$ 480.00
Total	=\$4,980.00

Hope to have your settlement as soon as possible.

Date: 11/05/2023

To: M/s Leang Automotive
No. 1 Kaki Bukit Avenue 6
#01-68
Singapore 417883

LETTER OF AUTHORITY & INDEMNITY

I/We TEO KAH HUI SANDRA NRIC No./ Co Registration No.
S7518024A of (address) BLK 895 TAMPINES ST 81 #10-940 (S) 520895
the registered owner (or his/her/their/agent) of motor vehicle registration no. SLP8358P
hereby authorise M/s Leang Automotive ("the Repairer") to commence repairs to my/our
vehicle and to forward the claim for inter alia the costs of repairs to the owner/insured of the
Third Party responsible for the said accident on (date) 10-5-2023 involving motor vehicle
nos 9BE1778H along 216 Bedok Central Carpark. I further authorise M/s
Leang Automotive to sign and execute all documents in my name including but not limited to
the Discharge Voucher in connection with the claim against the Third Party

However, if the third party rejects liability for whatever reasons and/or if the claim is
reverted to my/our insurers and my/our insurers do not settle the repair costs and
disbursements under my/our own insurance policy, I/we will be fully responsible for the
repair costs and disbursements.

I also agree that if I do not fully co-operate in the Third Party claim, I will be
responsible for any losses incurred by my Repairer.

My/our vehicle is repaired by the Repairer on my/our own free will and without any
threat, inducement and/or promise.

In the event that the Repairer is compelled to enforce this undertaking, I/we agree that
I/we shall pay for the legal costs incurred by the Repairer on a solicitor and client full
indemnity basis.

Ca 11/05/2023
Signature/ Co. Stamp

**This Discharge Voucher applies only to the claimant's claim
for property damage and will not affect the personal
injuries claim and/or uninsured losses claim on a later date.**

**Further, the settlement terms herein shall not be used as
evidence to prejudice the claimant's personal injuries claim
and/or other uninsured losses claim arising out of the
subject matter in this action.**

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

“We/I, **LEANG AUTOMOTIVE** (“the workshop”) hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$4,500.00** (Repair Cost), **S\$400.00** (Loss of Use/Rental) for vehicle no. **SLP8358P** that was damaged pursuant to the accident which occurred on **10/05/2023** (date) along **216 BEDOK CENTRAL CARPARK** (location) involving vehicle no/s **GBE1778H**. This is pursuant to the inspection conducted on **11/05/2023** (date) at “the workshop”.

We/I confirm that we/I are/am authorized by the owner **TEO KAH HUI SANDRA** (the third party claimant”) of vehicle no. **SLP8358P** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by “the third party claimant”.

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that “the third party claimant” after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SLP8358P** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of “the third party claimant” pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 20 (day) of July (month) 2023 (year)



CKS

Signed by appointed surveyor



[Signature]

Signed by “the workshop” (with chop)

EzLyna (LKKAuto)

From: EzLyna (LKKAuto)
Sent: Wednesday, 24 May 2023 9:59 AM
To: yeekwokchuan@jel.com.sg
Cc: Admin A
Subject: ACCIDENT INVOLVING GBE1778H (AIG) AND SLP8358P AT/ALONG 216 BEDOK CENTRAL CARPARK ON 10/05/2023

M/S JURONG ENGINEERING LIMITED

Dear Person In Charge / Yee Kwok Chuan,

Our ref: CC6/AIG23004811/Uya3

ACCIDENT INVOLVING GBE1778H (AIG) AND SLP8358P AT/ALONG 216 BEDOK CENTRAL CARPARK ON 10/05/2023

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte. Ltd. to deal with the third-party claim against your policy.

We have received a claim from **SLP8358P** against your insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your favour. Therefore, we shall proceed to negotiate for an amicable settlement of the third-party claim at best to avoid further litigation, which would escalate to even more cost.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected upon next renewal due to this Third-Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Thank you.

Best Regards,

Ezlyna Eng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: Ezlyna@lkkauto.com |

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	11 May 2023 10:34	Clm Dtl Modified	Claimant's Name: -> -.	[A] HOW MEI KWAN
2	11 May 2023 10:34	Clm Veh Model Changed	(204435) TOYOTA WISH 1.8 CVT (A).	[A] HOW MEI KWAN
3	11 May 2023 10:34	Clm Created	Reg No: SLP8358P. Acct Date: 2023/05/10. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). Workshop: Leang Automotiv e (Kaki Bukit)	[A] HOW MEI KWAN
4	11 May 2023 10:34	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	11 May 2023 10:34	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2023/05/22	[A] HOW MEI KWAN
6	11 May 2023 10:34	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	11 May 2023 10:34	Clm Ins Co Changed	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG A sia Pacific Insurance Pte. Ltd. (Express)	[A] Merimen Administrator
8	11 May 2023 10:34	Label Added	(20224):Field Survey.	[A] Merimen Administrator
9	11 May 2023 10:34	Label Added	(19):Fastlane.	[A] HOW MEI KWAN
10	11 May 2023 10:34	Adj Adjuster Assigned	[None] -> MARCUS CHUA	[A] HOW MEI KWAN
11	14 May 2023 14:46	Video Downloaded	Downloaded Video - Accident	[A] HOW MEI KWAN
12	16 May 2023 13:45	Video Downloaded	Downloaded Video - Accident	[I] Syed-Yusoff, Saliha
13	22 May 2023 09:30	Clm Registration Modified	Acct Time:00:00:00->08:05:00. Pol No:2100429633->2100429633-07.	[I] AIG OneClaim Integration User
14	29 Jun 2023 23:09	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
15	29 Jun 2023 23:09	Clm Dtl Modified	Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
16	29 Jun 2023 23:09	Clm Dtl Modified	JPJ Reg. Date: -> 2016/08/31.	[A] JOANNE LEE KHANG MIN
17	29 Jun 2023 23:09	Clm Details Notified		[A] JOANNE LEE KHANG MIN
18	05 Jul 2023 16:36	Adj Mandate Request	Cur.Reg:4900.00:Liability: 100% (BOLA 23) *Quantum: \$4,900.00 (al l-in). Please refer to adjuster report for details. *For your approval please.	[A] Ezlyna
19	13 Jul 2023 10:14	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2023/05/22. Mandate Remarks: please proceed with settlement @ \$4900.00 [COR-\$4500 LOU-\$400]**subject to final repair bill & ATA	[I] Syed-Yusoff, Saliha
20	13 Jul 2023 10:14	Adj Mandate Set	Approved:4900.00:please proceed with settlement @ \$4900.00 [COR -\$4500 LOU-\$400]**subject to final repair bill & ATA	[I] Syed-Yusoff, Saliha

ACTIVITY

No record

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2962275	11 May 2023 10:39:07	Video Upload	Motor	AIG Asia Pacific Insurance Pte. Ltd.	AIG Asia Pacific Insurance Pte. Ltd. (SG)	SLP8358P	HOW MEI KWAN	xx.xx
2962282	11 May 2023 10:42:01	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	SLP8358P	GBE1778H	11.00
2988750	29 Jun 2023 23:09:38	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SLP8358P	GBE1778H	11.00