

Shiau Chan (LKKAuto)

**From:** Shiau Chan (LKKAuto)  
**Sent:** Monday, 22 May 2023 4:29 PM  
**To:** Jaime Tay; SUR; assignments  
**Subject:** RE: <new survey> ARRANGE FOR SURVEY FOR SHD5937Z // GBA5011G // EQI REF: DM23HO00988/JT  
**Attachments:** SHD5937Z IA.pdf

Dear Jaime,

Enclosed herewith preliminary advice of SHD 5937Z.

Best Regards,

**Shiau Chan (Ms)** | Case Handler  
**LKK Auto Consultants Pte Ltd**  
Phone: 6256-3561 | email: [siewsc@lkkauto.com](mailto:siewsc@lkkauto.com) | fax: 6256-4315  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Meng Yan (LKK Auto) <mengyan@lkkauto.com>  
**Sent:** Wednesday, May 10, 2023 4:16 PM  
**To:** Jaime Tay <jaime.tay@eqinsurance.com.sg>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>  
**Subject:** RE: <new survey> ARRANGE FOR SURVEY FOR SHD5937Z // GBA5011G // EQI REF: DM23HO00988/JT

Dear Jaime,

Thank you for the assignment.

Best Regards,  
**Yan** | Admin  
**LKK Auto Consultants Pte Ltd**  
Phone: 6741-8434 / Whatsapp call: 87813698 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Jaime Tay <[jaime.tay@eqinsurance.com.sg](mailto:jaime.tay@eqinsurance.com.sg)>  
**Sent:** Wednesday, May 10, 2023 3:59 PM  
**To:** 'Zhe Wei Kek' <[zhewei.kek@transcab.com.sg](mailto:zhewei.kek@transcab.com.sg)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>  
**Cc:** Claims <[claims@transcab.com.sg](mailto:claims@transcab.com.sg)>  
**Subject:** RE: <new survey> ARRANGE FOR SURVEY FOR SHD5937Z // GBA5011G // EQI REF: DM23HO00988/JT

**Without Prejudice**  
**Save As To Costs**

Dear Zhe Wei,

We shall be appointing our surveyor **LKK** to attend to the pre-repair survey of your client’s vehicle.

Meanwhile, we reserve our rights on Post-Repair Inspection, kindly contact us or our appointed surveyor before you return your client's vehicle to him/her.

Dear LKK,

Kindly assist on survey assignment.

Thank you.

**With effect from 1<sup>st</sup> January 2022, please send all PRS / LOD to [motorclaims@eqinsurance.com.sg](mailto:motorclaims@eqinsurance.com.sg)**

**Announcement**

As we endeavor to keep everyone safe, our business will continue to operate within Covid-19 SMM guidelines. Although our Customer Care Counter remain closed till further notice, we can be reached via phone, email or an arranged video call meeting. For any onsite customer care service, including meetings - in EQI premises - a prior agreed appointment can be arranged.

Regards,

Jaime Tay  
[Executive](#) | [Claims](#)



**EQ Insurance Company Limited**  
5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110  
did 65 6496 9882 | tel 65 6223 9433 ext 882 | fax 65 6223 4190



Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify the sender immediately and delete all copies of it.

---

**From:** Zhe Wei Kek <[zhewei.kek@transcab.com.sg](mailto:zhewei.kek@transcab.com.sg)>  
**Sent:** Wednesday, 10 May 2023 8:59 AM  
**To:** Jaime Tay <[jaime.tay@eqinsurance.com.sg](mailto:jaime.tay@eqinsurance.com.sg)>  
**Cc:** Claims <[claims@transcab.com.sg](mailto:claims@transcab.com.sg)>  
**Subject:** RE: <new survey> ARRANGE FOR SURVEY FOR SHD5937Z // GBA5011G

Hi Jamie,

Enclosed GIA report FYNA please.

Thank you.

Kek Zhewei  
09/05/2023

---

**From:** Jaime Tay <[jaime.tay@eqinsurance.com.sg](mailto:jaime.tay@eqinsurance.com.sg)>  
**Sent:** Tuesday, 9 May 2023 5:25 pm  
**To:** Zhe Wei Kek <[zhewei.kek@transcab.com.sg](mailto:zhewei.kek@transcab.com.sg)>  
**Subject:** RE: <new survey> ARRANGE FOR SURVEY FOR SHD5937Z // GBA5011G

**WITHOUT PREJUDICE**  
**SAVE AS TO COSTS**

Dear Zhe Wei,

Please let us have your GIA report in order for us to register the claim and assign our surveyor.

Our insured has not reported the accident.

Thank you.

**With effect from 1<sup>st</sup> January 2022, please send all PRS / LOD to [motorclaims@eqinsurance.com.sg](mailto:motorclaims@eqinsurance.com.sg)**

**Announcement**

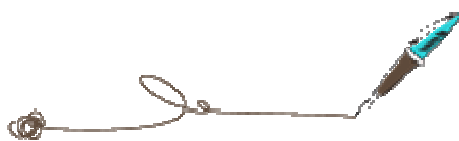
As we endeavour to keep everyone safe, our business will continue to operate within Covid-19 SMM guidelines. Although our Customer Care Counter remain closed till further notice, we can be reached via phone, email or an arranged video call meeting. For any onsite customer care service, including meetings - in EQI premises - a prior agreed appointment can be arranged.

Regards,

Jaime Tay  
[Executive](#) | [Claims](#)



**EQ Insurance Company Limited**  
5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110  
did 65 6496 9882 | tel 65 6223 9433 ext 882 | fax 65 6223 4190  
[www.eqinsurance.com.sg](http://www.eqinsurance.com.sg)



Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify the sender immediately and delete all copies of it.

-----Original Message-----

From: Zhe Wei Kek <[zhewei.kek@transcab.com.sg](mailto:zhewei.kek@transcab.com.sg)>  
Sent: Tuesday, 9 May 2023 5:06 PM  
To: EQI PRS <[EQIPRS@eqinsurance.com.sg](mailto:EQIPRS@eqinsurance.com.sg)>  
Cc: Claims <[claims@transcab.com.sg](mailto:claims@transcab.com.sg)>  
Subject: RE: ARRANGE FOR SURVEY FOR SHD5937Z

DEAR ALL,

Please arrange for survey as below :

GBA5011G - 09/05/2023 AT 1415Hrs - SHD5937Z

Lunch time : 12pm - 1pm.

Kindly avoid arranging survey during lunch time.

"We Agree to let your In-house surveyor assess/ survey our vehicle with estimate

Best Regards,  
Kek Zhewei  
Claims Officer

This message is confidential. It may also be privileged or otherwise protected by work product immunity or other legal rules. If you have received it by mistake, please let us know by e-mail reply and delete it from your system; you may not copy this message or disclose its contents to anyone. Please send us by fax any message containing deadlines as incoming e-mails are not screened for response deadlines. The integrity and security of this message cannot be guaranteed on the Internet