

Rajes (LKK Auto)

From: Jenny Lew <jenny.lew@sg.cntaiping.com>
Sent: Monday, 8 May 2023 11:00 AM
To: Rajes (LKK Auto); SUR; assignments
Subject: RE: OUR REF: SNM22D208200/C02/PC8682Z/LEWLC & YOUR REF: CLLC.PD.277.2022-SLC443Y, DOA:12.11.2022 -TO CONDUCT PRS

Importance: High

Follow Up Flag: Follow up
Flag Status: Flagged

Hi all,

Pls assist to do the paper re survey, the documents uploaded in merimen.

Kindly revert to us by this Friday as case going to OC.

Thank you.

Regards,

Jenny Lew
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6172 | Tel: (65) 6389 6116 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Rajes (LKK Auto) <rajes@lkkauto.com>
Sent: Wednesday, November 16, 2022 11:26 AM
To: Jenny Lew <jenny.lew@sg.cntaiping.com>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: RE: OUR REF: SNM22D208200/C02/PC8682Z/LEWLC & YOUR REF: CLLC.PD.277.2022-SLC443Y, DOA:12.11.2022 -TO CONDUCT PRS

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Jenny,

Thank you for the assignment.
Please be informed that vehicle not in the workshop, repairer will arrange.

Best Regards,

Rajes | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jenny Lew <jenny.lew@sg.cntaiping.com>

Sent: Wednesday, 16 November 2022 10:10 AM

To: Weini <weini@centrollc.com.sg>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: OUR REF: SNM22D208200/C02/PC8682Z/LEWLC & YOUR REF: CLLC.PD.277.2022-SLC443Y, DOA:12.11.2022
-TO CONDUCT PRS

WITHOUT PREJUDICE

Dear Sir / Madam,

We are not agreeable on your list.

We will nominate our surveyor from LKK to conduct the pre repair survey.

If there be any injury claims by your client, please combine it in one Letter of Demand in light of one cause of action, save as to costs and expenses.

Aside to LKK,

Please arrange and survey the vehicle.

Thank you.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards,

Jenny Lew

Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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From: Weini <weini@centrollc.com.sg>

Sent: Wednesday, 16 November 2022 8:45 am

To: Jenny Lew <jenny.lew@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: Re: OUR REF: SNM22D208200/C02/PC8682Z/LEWLC & YOUR REF: CLLC.PD.277.2022-SLC443Y, DOA:12.11.2022
-TO CONDUCT PRS

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WITHOUT PREJUDICE

Dear Sirs,

We refer to the above matter and your email of even date.

Our client is not agreeable with your list of surveyors.
However, our client would like to propose the surveyors for SJE as below:

1. PAL'S Appraiser Pte Ltd
2. LCW Appraiser Pte Ltd
3. MC-Coy Appraiser Pte Ltd
4. Treasure Appraiser Pte Ltd
5. United Appraisal and Management Pte Ltd
6. CL Appraiser Pte Ltd
7. ST Appraisal Services
8. Constant Appraiser Services
9. Aeon Auto Consultants LLP

Please let us know within two (2) working days whether you are agreeable to the appointment of any of the above motor surveyors as a single joint expert.

Thank you.

Warmest Regards,
Weini

M/s Centro-Legal Law Corporation
151 Chin Swee Road
#02-21 Manhattan House
Singapore 169876
Tel: 6235 0633
Fax: 6235 6939

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On 2022-11-15 18:05, Jenny Lew wrote:

Without Prejudice

Our reference: SNM22D208200/C02/PC8682Z/LEWLC
Your reference: SLC443Y

Dear Sirs / Madam,

ACCIDENT INVOLVING PC8682Z & SLC443Y on 12/11/2022

We refer to your email of 15/11/2022.

Take Notice that we shall not be accepting any of your surveyors as SJE.

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

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Regards,

Jenny Lew

Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

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From: Angie Foo <angie.foo@sg.cntaiping.com>

Sent: Tuesday, 15 November 2022 5:45 pm

To: 'Weini' <weini@centrollc.com.sg>; Jenny Lew <jenny.lew@sg.cntaiping.com>

Subject: OUR REF: SNM22D208200/C02/PC8682Z/LEWLC & YOUR REF: CLLC.PD.277.2022-SLC443Y, DOA:12.11.2022 -TO CONDUCT PRS

WITHOUT PREJUDICE

via EMAIL ONLY

Dear [Jenny](#),

Please refer to the above subject.

Kindly **conduct PRS SLC443Y** soonest possible.

Please contact our claims department **Jenny Lew 6389 6172** the officer in charge or **6389 6116** should you require our assistance or clarification.

Kindly quote our claim reference number when replying.

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Thank you

Angie Foo

Claims Department

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