

Meng Yan (LKK Auto)

From: Grace Ng <grace.ng@hlas.com.sg>
Sent: Tuesday, 9 May 2023 4:06 pm
To: Susan Low; assignments
Subject: RE: Our Ref: GBD8776Y230428 Your Ref: SMM1721Z - HLAS"s REF: MPC04161

Without prejudice

Dear Susan

Please note insured not reported yet

Dear LKK

Please handle survey

Best Regards,
Grace Ng (Ms)
Senior Claims Specialist
Claims Department



11 Keppel Road #11-01, ABI Plaza, Singapore 089057

T +65 6922 6017 | F +65 6224 1923

grace.ng@hlas.com.sg | www.hlas.com.sg

Important: Please note that acceptance and clearing of our settlement cheque/GIRO/PayNow payment constitutes your acceptance of payment which will be in full and final settlement and discharge of all claims that you may have against HL Assurance Pte. Ltd. and/or our insured whichever is applicable in respect of the above subject matter.

From: Susan Low [mailto:liusbro@ymail.com]
Sent: Tuesday, 9 May 2023 3:08 pm
To: Grace Ng <grace.ng@hlas.com.sg>; HLAS Claims <claims@hlas.com.sg>
Subject: Our Ref: GBD8776Y230428 Your Ref: SMM1721Z - HLAS"s REF: MPC04161

We did like to chose as follow

LKK Auto Consultants Pte Ltd

Kindly arrange

Thank.

Best Regards,

Susan Low
M/s Liu's Brother Auto Engineering Workshop
No. 1 Kaki Bukit Avenue 6 #01-01
AutoBay @ Kaki Bukit
Singapore 417883
Tel: 67411730

----- Forwarded message -----

From: HLAS Claims <claims@hlas.com.sg>
To: 'Susan Low' <liusbro@ymail.com>; Grace Ng <grace.ng@hlas.com.sg>
Sent: Tuesday, 9 May 2023 at 03:03:34 pm SGT
Subject: RE: Our Ref: GBD8776Y230428 Your Ref: SMM1721Z - HLAS"s REF: MPC04161

WITHOUT PREJUDICE

Dear Sirs,

Below is a list of motor surveyors in our panel. Please revert within 2 working days if you agree or have any objections to the appointment of any of the motor surveyors. If we do not hear from you, you are deemed to have agreed to the appointment of any of the motor surveyors listed by us. Alternatively, please specify one or more of our proposed motor surveyors to the said assignment.

1) Appraisals Associates Pte Ltd Tel : 6747 2822 Fax: 6747 0070	2) Formteam Adjusters Pte Ltd Tel: 6509 1788 Fax: 6509 6221
3) Vicom Ltd (VICOM) Tel: 6455 5358 Fax: 6452 6621	4) LKK Auto Consultants Pte Ltd Tel: 6256 3561 Fax: 6741 4108
5) Priority Services Tel: 6293 4822 Fax: 6296 3283	6) AJAX Inspection Services Pte Ltd Tel: 6255 0808 Fax: 6849 9155
7) Infiniti Appraisal Service Tel : 9668 4818/9009 9001 Fax: 6458 7432	

If you object to all the motor surveyors as proposed by us, please provide a list of at least 10 motor surveyors whom you consider as suitable to appoint for our consideration. We shall revert to you within 2 working days.
Meanwhile, we reserve our rights on Post-Repair Inspection, kindly contact us or our appointed surveyor before you return your client's vehicle to him/her.

We shall hear from you.

Claims officer in charge of matter is – Ms Grace Ng, copied herein.

Regards,

Claims Department



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From: Susan Low [<mailto:liusbro@ymail.com>]

Sent: Tuesday, 9 May 2023 12:44 pm

To: HLAS Claims <claims@hlas.com.sg>

Subject: Our Ref: GBD8776Y230428 Your Ref: SMM1721Z

We hereby write to request of 3rd party claims pre-repair inspection for our client's vehicle.

Vehicle to be surveyed:	GBD8776Y
3rd Party Insured Vehicle:	SMM1721Z
Date of Accident:	28/04/2023
Location of Accident:	Balestier Road
Name of Workshop:	Liu's Brother Auto Engineering Workshop
Address of Survey Location:	No. 1 Kaki Bukit Avenue 6 #01-01 AutoBay @ Kaki Bukit Singapore 417883

We hereby write to request of 3rd party claims pre-repair inspection for our client's vehicle.

Please let us have your single joint expert motor surveyors list (SJE) to conduct a pre-repair survey of the damage to our client's vehicle jointly with our client/our motor workshop as soon as possible.

Kindly arrange

Thank.

Best Regards,

Susan Low

M/s Liu's Brother Auto Engineering Workshop

No. 1 Kaki Bukit Avenue 6 #01-01

AutoBay @ Kaki Bukit

Singapore 417883

Tel: 67411730

Date of Survey:	
Name of Authorise Surveyor:	