

## **Shiau Chan (LKKAuto)**

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**From:** Taufikh (LKKAuto)  
**Sent:** Tuesday, 18 July 2023 11:47 AM  
**To:** Dennis Leong  
**Cc:** Shiau Chan (LKKAuto)  
**Subject:** RE: Our Ref: D23001608MFCV/PTE YOUR REF :SLQ2147R  
**Attachments:** SLQ 2147R marking.pdf; SLQ2147R FINALIZED.pdf

Hi Dennis,

COR \$6352.90 , 4 days.

Subject to insurance approval.

Regards

Taufikh

Lkk Auto

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**From:** Dennis Leong <dennisleong@motorimage.net>  
**Sent:** Tuesday, July 18, 2023 9:23 AM  
**To:** Taufikh (LKKAuto) <Taufikh@lkkauto.com>  
**Cc:** Admin A <admin-a@lkkauto.com>; LKINSTEAM <LKINSTEAM@tanchong.org>  
**Subject:** FW: Our Ref: D23001608MFCV/PTE YOUR REF :SLQ2147R

WITHOUT PREJUDICE

Dear Taufikh,

Our COR computation is attached for your agreement.

COR: \$6,352.90 before GST.

04 repair days (not including preparation of estimate, wait for survey/authorization/spare parts, Sat/Sun/PH).

Kindly confirm the above as soon as possible.

**\*\*\*Kindly reply to all for easier follow-up\*\*\***

Best Regards.

**DENNIS LEONG**

Insurance Claim  
Motor Image Enterprises Pte Ltd  
25 Leng Kee Road  
Singapore 159097  
DID: (65) 6703 8164  
HP: (65) 9489 9000  
Email: [dennisleong@motorimage.net](mailto:dennisleong@motorimage.net)

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**From:** Eric Woo <[EricWoo@msfirstcapital.com.sg](mailto:EricWoo@msfirstcapital.com.sg)>  
**Sent:** Tuesday, 16 May 2023 11:33 am  
**To:** Dennis Leong <[dennisleong@motorimage.net](mailto:dennisleong@motorimage.net)>; Joanne Tan Jo Ann <[joannetan@msfirstcapital.com.sg](mailto:joannetan@msfirstcapital.com.sg)>;  
[assignments@lkkauto.com](mailto:assignments@lkkauto.com); [admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)  
**Cc:** LKINSTEAM <[LKINSTEAM@tanchong.org](mailto:LKINSTEAM@tanchong.org)>; Jeffery Tan <[jefferytan@motorimage.net](mailto:jefferytan@motorimage.net)>  
**Subject:** RE: Our Ref: D23001608MFCV/PTE YOUR REF :SLQ2147R

Without Prejudice

Dear Dennis,

Your Ref : SLQ2147R  
Our Ref : D23001608MFCV/PTE

**ACCIDENT INVOLVING RU4398C & SLQ2147R ON 02-05-2023**

We refer to your email below of even date.

We await your LOD for the above matter.

Nothing in this email is to be construed as an admission of liability on our part or the part of our insured. For avoidance of doubts, all our rights are expressly reserved.

Dear LKK,

Please let us have your finalised survey report for the above matter soonest.

Thank you.

Eric Woo  
Motor Claim Department

**MS First Capital Insurance Ltd**

16 Raffles Quay  
#42-01 Hong Leong Building  
Singapore 048581  
Email: EricWoo@msfirstcapital.com.sg | Company Regn. No. 195000106C | TEL: 6507 3848  
A Member of  Insurance Group

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**From:** Dennis Leong <[dennisleong@motorimage.net](mailto:dennisleong@motorimage.net)>  
**Sent:** Tuesday, May 16, 2023 11:31 AM  
**To:** Eric Woo <[EricWoo@msfirstcapital.com.sg](mailto:EricWoo@msfirstcapital.com.sg)>; Joanne Tan Jo Ann <[joannetan@msfirstcapital.com.sg](mailto:joannetan@msfirstcapital.com.sg)>; [assignments@lkkauto.com](mailto:assignments@lkkauto.com); [admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)  
**Cc:** LKINSTEAM <[LKINSTEAM@tanchong.org](mailto:LKINSTEAM@tanchong.org)>; Jeffery Tan <[jefferytan@motorimage.net](mailto:jefferytan@motorimage.net)>  
**Subject:** RE: Our Ref: D23001608MFCV/PTE YOUR REF :SLQ2147R

Dear Eric,

**Without Prejudice**

Thank for the liability clearance. We accept 100% Direct Settlement in our client's favor.

*We will proceed to repair the vehicle following surveyor's recommendation and LOU/LOR to follow NIMA benchmark.  
We propose for LOU/LOR at \$100.00/\$130.00 daily. Let us have your confirmation and acceptance on this.  
Should you do not agree to the rate, let us know in writing within 3 working days from this email or we will deem that you have agreed on our proposal.  
We will forward the necessary documents once available.*

**\*\*\*Kindly reply to all for easier follow-up\*\*\***

Best Regards.

**DENNIS LEONG**

Insurance Claim  
Motor Image Enterprises Pte Ltd

25 Leng Kee Road  
Singapore 159097  
DID: (65) 6703 8164  
HP: (65) 9489 9000  
Email: [dennisleong@motorimage.net](mailto:dennisleong@motorimage.net)

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**From:** Eric Woo <[EricWoo@msfirstcapital.com.sg](mailto:EricWoo@msfirstcapital.com.sg)>  
**Sent:** Tuesday, 16 May 2023 11:18 am  
**To:** Dennis Leong <[dennisleong@motorimage.net](mailto:dennisleong@motorimage.net)>; Joanne Tan Jo Ann <[joannetan@msfirstcapital.com.sg](mailto:joannetan@msfirstcapital.com.sg)>;  
[assignments@lkkauto.com](mailto:assignments@lkkauto.com); [admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)  
**Cc:** LKINSTEAM <[LKINSTEAM@tanchong.org](mailto:LKINSTEAM@tanchong.org)>; Jeffery Tan <[jefferytan@motorimage.net](mailto:jefferytan@motorimage.net)>  
**Subject:** Our Ref: D23001608MFCV/PTE YOUR REF :SLQ2147R

Without Prejudice

Dear Dennis,

Your Ref : SLQ2147R  
Our Ref : D23001608MFCV/PTE

**ACCIDENT INVOLVING RU4398C & SLQ2147R ON 02-05-2023**

We refer to your email below of even date.

We are agreeable to Direct Settlement, quantum to be agreed.

Nothing in this email is to be construed as an admission of liability on our part or the part of our insured. For avoidance of doubts, all our rights are expressly reserved.

Thank you.

Eric Woo  
Motor Claim Department

**MS First Capital Insurance Ltd**

16 Raffles Quay  
#42-01 Hong Leong Building  
Singapore 048581  
Email: [EricWoo@msfirstcapital.com.sg](mailto:EricWoo@msfirstcapital.com.sg) | Company Regn. No. 195000106C | TEL: 6507 3848  
A Member of  Insurance Group

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**From:** Dennis Leong <[dennisleong@motorimage.net](mailto:dennisleong@motorimage.net)>

**Sent:** Tuesday, May 16, 2023 9:28 AM

**To:** Joanne Tan Jo Ann <[joannetan@msfirstcapital.com.sg](mailto:joannetan@msfirstcapital.com.sg)>; [assignments@lkkauto.com](mailto:assignments@lkkauto.com); [admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)

**Cc:** LKINSTEAM <[LKINSTEAM@tanchong.org](mailto:LKINSTEAM@tanchong.org)>; Jeffery Tan <[jefferytan@motorimage.net](mailto:jefferytan@motorimage.net)>; Eric Woo

<[EricWoo@msfirstcapital.com.sg](mailto:EricWoo@msfirstcapital.com.sg)>; Vic Alpeh S. Sanghilan <[VicSanghilan@msfirstcapital.com.sg](mailto:VicSanghilan@msfirstcapital.com.sg)>

**Subject:** RE: New Assignment (Our Ref: D23001608MFCV/PTE) YOUR REF :RU4398C - OUR REF :SLQ2147R

**CLAIM NO: D23001608MFCV/PTE/EW/TPD-1**

**Without prejudice**

Hi all,

We have not heard anything from you regarding this case.

PRS was done 15/MAY/2023, attached a copy of marked estimate.

Can advise if we can proceed with Direct Settlement for this case?

We do hope that you are able to look into the case urgently and we do hope to have a favorable reply from you soon.

Thank you.

**\*\*\*Kindly reply to all for easier follow-up\*\*\***

Best Regards.

**DENNIS LEONG**

Insurance Claim

Motor Image Enterprises Pte Ltd

25 Leng Kee Road

Singapore 159097

DID: (65) 6703 8164

HP: (65) 9489 9000

Email: [dennisleong@motorimage.net](mailto:dennisleong@motorimage.net)

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**From:** Joanne Tan Jo Ann <[joannetan@msfirstcapital.com.sg](mailto:joannetan@msfirstcapital.com.sg)>

**Sent:** Tuesday, 9 May 2023 11:27 am

**To:** [assignments@lkkauto.com](mailto:assignments@lkkauto.com); [admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)

**Cc:** Dennis Leong <[dennisleong@motorimage.net](mailto:dennisleong@motorimage.net)>; LKINSTEAM <[LKINSTEAM@tanchong.org](mailto:LKINSTEAM@tanchong.org)>; Jeffery Tan <[jefferytan@motorimage.net](mailto:jefferytan@motorimage.net)>; Eric Woo <[EricWoo@msfirstcapital.com.sg](mailto:EricWoo@msfirstcapital.com.sg)>; Vic Alpeh S. Sanghilan <[VicSanghilan@msfirstcapital.com.sg](mailto:VicSanghilan@msfirstcapital.com.sg)>

**Subject:** New Assignment (Our Ref: D23001608MFCV/PTE)

Dear Sir/Mdm,

Attached documents for survey assignment.

-----Original Message-----

From: [support@msfirstcapital.com.sg](mailto:support@msfirstcapital.com.sg) <[support@msfirstcapital.com.sg](mailto:support@msfirstcapital.com.sg)>

Sent: Tuesday, 9 May 2023 11:20 am

To: Joanne Tan Jo Ann <[joannetan@msfirstcapital.com.sg](mailto:joannetan@msfirstcapital.com.sg)>

Subject: MT00015785 is Approved

Insured Vehicle No : RU4398C

TP Vehicle No : SLQ2147R

Claim No : D23001608MFCV

Workshop Name : MOTOR IMAGE ENTERPRISES PTE LTD

Our Surveyor : LKK AUTO CONSULTANTS PTE LTD

Instructions : Without Prejudice

Created By : JOANN TAN

Verified By : VICALPEH

Approved By : VICALPEH

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