

Meng Yan (LKK Auto)

From: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>
Sent: Tuesday, 9 May 2023 10:44 am
To: wally.tan@borneomotors.com.sg; Admin A; admin-d; Mei Kwan (LKKAuto)
Subject: ERGO REF. CDMPG23001099 - OD claim of SMF8988L (GROUNDED)
Attachments: 08052023150514-0001.pdf

Hi LKK,

Officer-in-Charge : Melody Teoh

*** Please note that from 13 March onwards, OD claim (above 10k) review will be conducted by Perfect Automotive. Kindly approach Gary of Perfect Automotive before sending for OD authorization.

Kindly input Officer-in-Charge and Claims ref no. in Merimen upon case submission.

Please conduct this survey request.

Kindly inform us if you are not able to attend it.

Thank you.

Warmest Regards,
Pauline Soh
Executive

ERGO Insurance Pte. Ltd.
8 Temasek Boulevard #04-01 | Suntec Tower Three | Singapore 038988

pauline.soh@ergo.com.sg | www.ergo.com.sg

ERGO

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From: Wally Tan PTCBC <wally.tan@borneomotors.com.sg>
Sent: Monday, 8 May 2023 5:34 pm
To: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>
Subject: RE: OD claim of SMF8988L (GROUNDED)

Dear Sir/Madam,

Reference to the above mentioned.

Vehicle is GROUNDED at 2 Pandan Crescent.

Please find attached herein a copy of our client estimation and relevant documents for your kind perusal.

Your kind attention into the above is greatly appreciated.

Regards

Wally

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