

Veron Chen (LKKAuto)

From: Veron Chen (LKKAuto)
Sent: Thursday, 11 May 2023 12:04 PM
To: HanZC; SUR
Subject: RE: SKR7847C- ECICS OD-DOA: 7/5/2023

Dear Han,

As instructed by our client , please proceed to repair the **insured vehicle SKR 7847C. Part by part repair. (Excess \$1100/-).**

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their rights **not to pay** if there is no valid approval obtained before repair.

Please provides parts invoice upon finalize

Best Regards,

Veron Chen | Case Handler **ON BEHALF OF SHIAU CHAN**

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Veron Chen (LKKAuto)
Sent: Thursday, May 11, 2023 10:40 AM
To: HanZC <hanzc@smemotor.com.sg>; SUR <sur@lkkauto.com>
Subject: RE: SKR7847C- ECICS OD

Dear Han,

This case handle by Shiau Chan.

We are pending approval from ECICS.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: HanZC <hanzc@smemotor.com.sg>
Sent: Thursday, May 11, 2023 10:35 AM
To: Veron Chen (LKKAuto) <veronchen@lkkauto.com>
Subject: SKR7847C- ECICS OD

Dear Veron,

Kindly advise on the authorisation status for the above OD claim .

Vehicle has been surveyed on 09/05/23.

Best Regards

Han ZC
SME MOTOR PTE LTD
1 Kaki Bukit Ave 6
Blk D, #02-15/16/17/18
AutoBay @ Kaki Bukit
Singapore 417883
Tel: 6747 6106 (6 lines)
Fax: 6744 2368