



TONG LUCK AUTO PTE LTD

160 SIN MING DRIVE #07-01/06 SIN MING AUTOCITY, SINGAPORE 575722

Tel: 6250 0088 Fax: 6250 5545

Email: operation@tlauto.com.sg

GST No: 201700521W UEN No: 201700521W

ALLIANZ INSURANCE SINGAPORE PTE TLD
79, ROBINSON ROAD #09-01
SINGAPORE 068897

04 May 2023

Attn: MOTOR CLAIMS DEPT

Dear Sirs / Madam,

RE: ACCIDENT INVOLVING VEHICLE NO.: GBG7454S & XE4913D ON 16/03/2023 @ 10:30 HRS ALONG
NO.1 BANYAN PLACE

We hereby authorized by our client **MERCEDES-BENZ FLEET MANAGEMENT SINGAPORE PTE LTD**,
the owner/driver of the above mentioned vehicle No.: **GBG7454S**

We notice that the above accident was caused by your insured/driver negligent driving and/or management
of motor vehicle No.: **XE4913D**

Therefore we are instructed by our client to claim against you/your insured driver in connection with the
above captioned accident involving our client's vehicle No.: **GBG7454S** and vehicle No.: **XE4913D** by your
insured/driver at the material time. As a result, our client's vehicle was damaged and our client has been put
to loss and expenses. Please assign your surveyor to inspect the above mentioned vehicle in the next 48hrs.
Filling which, we will proceed to the repair of the vehicle. Details of claim will submitted to you in due course.

The vehicle is now garage at: TONG LUCK AUTO PTE LTD
160 Sin Ming Drive
#07-01/06 Sin Ming Autocity
Singapore 575722
Tel: 6250 0088

Your kind attention to the matter would be much appreciated.

Yours faithfully,

TONG LUCK AUTO PTE LTD



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M/S : MERCEDES-BENZ FLEET MANAGEMENT SINGAPORE P1

1 GATEWAY DRIVE #15-08
WESTGATE TOWER
SINGAPORE 608531

TEL : FAX :

ATTN : ACCOUNTS DEPT

YOUR REF NO : XE4913D

CLAIM TYPE : THIRD PARTY

TP INS. CO. : ALLIANZ INSURANCE SINGAPORE PTE TLD

ACCIDENT DATE : 16/03/2023

TP VEH REG NO : XE4913D

ESTIMATE

NO : QUOT202304-000061(00)

DATE : 04/05/2023

POLICY NO : SP2003902365

VEH REG NO : GBG7454S

MAKE/MODEL : MERCEDES BENZ VITO 114 CDI
PANEL VAN LONG AT ABS 5DR

CHASSIS NO : WDF44760323350255

ENGINE NO : 65195034269879

REG. DATE : 2017

Estimate Repair Cost to Vehicle No : GBG7454S

Description	Quantity	Unit Price	Amount
		<u>S\$</u>	<u>S\$</u>
NET PRICE			
1 Tailgate	1	2,720.00	2,720.00
2 Tailgate weatherstrip	1	238.00	238.00
3 Tailgate inner trimboard	1	140.00	140.00
4 Tailgate trimboard clips	10	10.00	100.00
5 Tailgate centre trim	1	58.00	58.00
6 Tailgate centre trim rivet	5	12.00	60.00
7 Tailgate centre logo	1	56.00	56.00
8 Tailgate 'VITO' emblem	1	73.00	73.00
9 Tailgate '114 CDI' emblem	1	73.00	73.00
10 Rear end panel - inner	1	365.00	365.00
11 Rear end panel - outer	1	350.00	350.00
12 Rear end panel top garnish	1	215.00	215.00
13 Rear bumper	1	1,698.00	1,698.00
14 Rear bumper reinforcement	1	236.00	236.00
15 Rear bumper side retainer - LH	1	78.00	78.00
16 Rear bumper reflector - RH / LH	2	35.00	70.00
17 Taillamp assy - LH	1	868.00	868.00
18 Taillamp lower garnish - RH / LH	2	158.00	316.00
			7,714.00
		Less 10%	771.40
			6,942.60
SPECIAL NET			
19 Rear windscreen sealant	1	60.00	60.00
20 Tailgate 'C&C' emblem	1	38.00	38.00
21 Tailgate '70km/h' sticker	1	25.00	25.00
22 Rear bumper sensor (set)	1	350.00	350.00
			473.00
LABOUR			
23 To remove and refit rear windscreen glass	1	150.00	150.00
24 To transfer damaged tailgate interior mechanism to new tailgate	1	180.00	180.00
25 To remove and refit rear bumper sensor	1	100.00	100.00
26 To check and rectify wiring system	1	80.00	80.00



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M/S : MERCEDES-BENZ FLEET MANAGEMENT SINGAPORE P1

1 GATEWAY DRIVE #15-08
WESTGATE TOWER
SINGAPORE 608531

TEL : FAX :

ATTN : ACCOUNTS DEPT

YOUR REF NO : XE4913D

CLAIM TYPE : THIRD PARTY

TP INS. CO. : ALLIANZ INSURANCE SINGAPORE PTE TLD

ACCIDENT DATE : 16/03/2023

TP VEH REG NO : XE4913D

ESTIMATE

NO : QUOT202304-000061(00)

DATE : 04/05/2023

POLICY NO : SP2003902365

VEH REG NO : GBG7454S

MAKE/MODEL : MERCEDES BENZ VITO 114 CDI
PANEL VAN LONG AT ABS 5DR

CHASSIS NO : WDF44760323350255

ENGINE NO : 65195034269879

REG. DATE : 2017

Estimate Repair Cost to Vehicle No : GBG7454S

Description	Quantity	Unit Price	Amount
		S\$	S\$
27 To panel beat and straighten rear floorboard panel, rear chassis frame, to cut and weld rear end panel, including replacement of parts and align where necessary, to refit and adjust the same	1	1,500.00	1,500.00
28 To putty and spray paint on affected areas	1	1,500.00	1,500.00
29 To apply rust-proofing on replaced and repaired panels	1	160.00	160.00
			3,670.00
TOTAL			S\$ 11,085.60
ADD GST @ 8%			886.85
GRAND TOTAL			S\$ 11,972.45

SINGAPORE DOLLAR ELEVEN THOUSAND NINE HUNDRED SEVENTY-TWO AND CENTS FORTY-FIVE ONLY

FOR TONG LUCK AUTO PTE LTD

AUTHORISED SIGNATURE

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Actual Driver
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date of Submission	16/03/2023 15:02 (SGT)
Reported by	Actual Driver
Date of Accident	16/03/2023 10:30 (SGT)
Exact Location of Accident	1 Banyan Pl, Singapore 627841
Additional Location Information	-
Country/State of Loss	Singapore

DETAILS OF OWN VEHICLE

Vehicle Registration Number	GBG7454S
INSURED/POLICYHOLDER	
Is company?	Yes
Name Of Registered Owner	MERCEDES-BENZ FLEET MANAGEMENT SINGAPORE PTE LTD
Company Reg No	1XXXXX778Z
Email Address	too_tong.tan@mercedes-benz.com
Mobile Phone No	(Phone) +65-97366684
Alternative Phone No	(Office) +65-82821711

VEHICLE PARTICULARS

Manufacturer	Mercedes
Model	Benz VITO 114 CDI
Variant	-
Exact purpose for which vehicle was being used at time of accident	Employment
Are you claiming under your own insurance policy for repair to your vehicle?	No - Claiming third party
Vehicle Category	Commercial vehicle
Transmission	Auto
CC	2143

INSURANCE COMPANY

Name of Insurance Company	Allianz Insurance Singapore Pte. Ltd.
Policy Number / Cover Note Number	SP2003902365

DRIVER

Name of Driver	AHMAD HAIKAL BIN ISMAIL
NRIC No	SXXXX085I
Date Of Birth	09/01/1985

Occupation	Outdoor
Date Of Driving Pass	15/08/2006
Driving experience	16 YEARS AND 7 MONTHS
Gender	Male
Mobile Number	(Phone) +65-97366684
Alt. Phone Number	-
Email Address	too_tong.tan@mercedes-benz.com
Address	BLK 911 JURONG WEST STREET 91 #12-295
Address complement	-
Postcode	640911
Is the driver the policyholder?	No
If No, Relationship of the Driver with the Insured	Hirer
Does Driver Own Other Vehicles?	No
Vehicle Registration Number of Other Vehicle Owned by Driver	-
Insurance Company of Other Vehicle Owned by Driver	-

GENERAL INFORMATION OF THE ACCIDENT

Type of Accident	Hit and run / Vandalism / Damaged whilst parked
Weather Conditions	Clear
Road Surface	Dry

OTHER INFORMATION

Was any foreign vehicle involved in the accident?	No
Number of vehicles involved in the accident	2
Was anybody injured in the Accident?	No
Was any injured conveyed to hospital by ambulance?	-
Was any other vehicle or property damaged?	Yes
Number of Passengers (Including Driver)	0
Has the driver been approached by unknown person(s) soliciting/offering accident claims assistance?	No
Translator's name	-
Translator's ID	-
Translator's phone number	-
Translator's email	-
Original language used in the statement	-

DETAILS OF POLICE ACTION

Was the accident reported to the police?	No
Was notice of intended Prosecution given?	No
If yes, against whom?	-

CIRCUMSTANCES OF ACCIDENT

ON 16/03/2023 AT ABOUT 10:30HRS VEHICLE A(GBG7454S) WAS PARKED AT 1 BANYAN PLACE. WHEN I CAME BACK ROUGHLY AROUND 1030HRS I NOTICED THAT MY REAR HAS BEEN HIT BY VEHICLE B XE8913D.

NO OTHER VEHICLES INVOLVED
NOBODY WAS INJURED

ATTACHMENT(S)

Are accident photos available for attachment?	Yes
Was there any video captured by Car Camera?	No

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	XE8913D
Vehicle Manufacturer	-
Vehicle Model	-
Vehicle Variant	-

Vehicle Colour	-
Vehicle Category	NA / Unknown
Name of Driver	KATOEN NATIE(COMPANY)
Contact Number	-
Address	-
Address complement	-
Postcode	-
Insurance Company Name	-
Nature Of Damage	-
Details of property damaged in accident	-
No. Of Passenger (Including Driver)	-

SKETCH PLAN**IMPORTANT NOTICE**

1. Please correctly report the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorized Driver.
3. Information provided must be as truthful and accurate as possible. Any willful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the center and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**
I understand, acknowledge, agree and consent that:
 - (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of :
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims.
 - (ii) investigating the accident and/or my claims.
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me.
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims.
 (Collectively the "Purposes")
 - (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
 - (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third-party service providers or agents (including their lawyers/law firms), which may be based outside of Singapore, for one or more of the above Purposes.

Policyholder's Signature / Date & Time

Driver's Signature (If driver is not the policyholder) / Date & Time **16/03/2023 1420HRS**

Witnessed by Reporting Centre Personnel **DHIYAA**

Sketch Plan

UNAWARE OF INCIDENT

Describe Circumstances of the Accident

ON 16/03/2023 AT ABOUT 0915HRS VEHICLE A(GBG7454S) WAS PARKED AT 1 BANYAN PLACE. WHEN I CAME BACK ROUGHLY AROUND 1030HRS I NOTICED THAT MY REAR HAS BEEN HIT BY AN UNKNOWN VEHICLE.

NO OTHER VEHICLES INVOLVED
NOBODY WAS INJURED

Declaration

I/We declare the foregoing particulars are true in every respect.



Policyholder's Signature / Date & Time

Driver's Signature (If driver is not the policyholder) / Date & Time
16/03/2023 1420HRS



Witnessed by Reporting Centre Personnel DHIYAA