

## Meng Yan (LKK Auto)

---

**From:** Shafawati Bte Md Rabu <shafawati.m@budgetdirect.com.sg>  
**Sent:** Monday, 8 May 2023 5:22 pm  
**To:** Meng Yan (LKK Auto); Claims; SUR; assignments  
**Cc:** Derrick Quok; Kenneth Lim; Don Bong; Leong Eng Ming  
**Subject:** RE: TPPD survey: Claim ref: C10022091 /SR || OI- SKU839G (Blue) TP-SJE228R || Est: \$0.00 || CAS Garage PL

Hi Yan,

Further to this email, Insured has requested to check on the damage consistency. Insured mentioned TP vehicle has no visible scratches or dents.

Thank you.

Warmest Regards,

**Shafawati Md Rabu**  
**Executive, Claims**

**T** +65 6989 3697  
**F** +65 6725 0853  
**E** [shafawati.m@budgetdirect.com.sg](mailto:shafawati.m@budgetdirect.com.sg)



**Customer Care** +65 6221 2111  
**Claims** +65 6221 2199  
**Claims (Int.)** +65 6540 2199

190 Clemenceau Avenue, #03-01  
Singapore Shopping Centre  
Singapore 239924  
[budgetdirect.com.sg](http://budgetdirect.com.sg)



Auto & General Insurance (Singapore) Pte. Limited (Co. Reg. No. 201626103G) trading as **Budget Direct Insurance.**

---

**From:** Meng Yan (LKK Auto) <mengyan@lkkauto.com>

**Sent:** Monday, May 8, 2023 4:22 PM

**To:** Claims <claims@budgetdirect.com.sg>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>

**Cc:** Derrick Quok <derrick.q@budgetdirect.com.sg>; Kenneth Lim <kenneth.lim@budgetdirect.com.sg>; Don Bong <don.bong@budgetdirect.com.sg>; Shafawati Bte Md Rabu <shafawati.m@budgetdirect.com.sg>; Leong Eng Ming <engming.leong@budgetdirect.com.sg>

**Subject:** RE: TPPD survey: Claim ref: C10022091 /SR || OI- SKU839G (Blue) TP-SJE228R || Est: \$0.00 || CAS Garage PL

Dear Frauline,

Thank you for the assignment.

Please be informed that vehicle not in the workshop, repairer will arrange.

Best Regards,

**Yan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6741-8434 / Whatsapp call: 87813698 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Claims <[claims@budgetdirect.com.sg](mailto:claims@budgetdirect.com.sg)>

**Sent:** Monday, May 8, 2023 4:07 PM

**To:** admin-d <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>

**Cc:** Derrick Quok <[derrick.q@budgetdirect.com.sg](mailto:derrick.q@budgetdirect.com.sg)>; Kenneth Lim <[kenneth.lim@budgetdirect.com.sg](mailto:kenneth.lim@budgetdirect.com.sg)>; Don Bong <[don.bong@budgetdirect.com.sg](mailto:don.bong@budgetdirect.com.sg)>; Shafawati Bte Md Rabu <[shafawati.m@budgetdirect.com.sg](mailto:shafawati.m@budgetdirect.com.sg)>; Leong Eng Ming <[engming.leong@budgetdirect.com.sg](mailto:engming.leong@budgetdirect.com.sg)>

**Subject:** TPPD survey: Claim ref: C10022091 /SR || OI- SKU839G (Blue) TP-SJE228R || Est: \$0.00 || CAS Garage PL

Hi Team,

We would like to request TP survey for SJE228R. TP chose LKK to survey the vehicle.

Workshop information:

Address:

Nancy Lam

Hp: +65 8782 7171

Email: [nancy@casgarage.sg](mailto:nancy@casgarage.sg)



Website: [www.casgarage.sg](http://www.casgarage.sg)

CAS Garage Pte Ltd

Address: 1 Kaki Bukit Avenue 6

Please confirm assignment.

Thank you.

Warmest Regards,

**Frauline Khoo**  
**Admin Executive, Claims**

**T** +65 6989 3696

**F** +65 6725 0853

**E** [frauline.khoo@budgetdirect.com.sg](mailto:frauline.khoo@budgetdirect.com.sg)

It pays to choose

**Budget  
Direct**  
insurance



**Customer Care** +65 6221 2111  
**Claims** +65 6221 2199  
**Claims (Int.)** +65 6540 2199

190 Clemenceau Avenue, #03-01  
Singapore Shopping Centre  
Singapore 239924  
[budgetdirect.com.sg](http://budgetdirect.com.sg)



Auto & General Insurance (Singapore) Pte. Limited (Co. Reg. No. 201626103G) trading as **Budget Direct Insurance.**

This email is sent by Auto & General (SEA) Services Pte. Limited or a related body corporate (Auto & General) and is for the intended addressee. The views expressed in this email and attachments (email) reflect the views of the stated author but may not reflect views of Auto & General. This email is confidential and subject to copyright. It may be privileged. If you are not the intended addressee, confidentiality and privilege have not been waived and any use, interference with, or disclosure of this email is unauthorised.

▪

---

**From:** [nancy@casgarage.sg](mailto:nancy@casgarage.sg) <[nancy@casgarage.sg](mailto:nancy@casgarage.sg)>

**Sent:** Monday, May 8, 2023 3:33 PM

**To:** Claims <[claims@budgetdirect.com.sg](mailto:claims@budgetdirect.com.sg)>

**Cc:** 'Aldrin Ang' <[aldrin@casgarage.sg](mailto:aldrin@casgarage.sg)>; [catherine@casgarage.sg](mailto:catherine@casgarage.sg); 'Eng Chong Liau' <[chongliau@casgarage.sg](mailto:chongliau@casgarage.sg)>; Leong Eng Ming <[engming.leong@budgetdirect.com.sg](mailto:engming.leong@budgetdirect.com.sg)>

**Subject:** PRI Request on 08.05.20213 || C10022091/SR || PRI & Liability - Accident Involving SJE228R & SKU839G on 03/05/2023

## **WITHOUT PREJUDICE**

Dear Frauleine Khoo

We refer to your email as below.

Kindly arrange LKK to conduct the survey.

Thank you and regards,  
Nancy Lam  
Hp: +65 8782 7171

Email: [nancy@casgarage.sg](mailto:nancy@casgarage.sg)



Website: [www.casgarage.sg](http://www.casgarage.sg)

CAS Garage Pte Ltd

Address: 1 Kaki Bukit Avenue 6

#02-22/21/20 AutoBay Block D

Singapore 417883

Servicing Hotline: 9090 1222

UEN: 201828067M

---

**From:** [nancy@casgarage.sg](mailto:nancy@casgarage.sg) <[nancy@casgarage.sg](mailto:nancy@casgarage.sg)>

**Sent:** Monday, May 8, 2023 2:34 PM

**To:** Claims <[claims@budgetdirect.com.sg](mailto:claims@budgetdirect.com.sg)>

**Cc:** 'Aldrin Ang' <[aldrin@casgarage.sg](mailto:aldrin@casgarage.sg)>; [catherine@casgarage.sg](mailto:catherine@casgarage.sg); 'Eng Chong Liao' <[chongliao@casgarage.sg](mailto:chongliao@casgarage.sg)>

**Subject:** PRI & Liability - Accident Involving SJE228R & SKU839G on 03/05/2023

Dear Sir / Mdm

We have been appointed by **MR HLH AGRT INTERNATIONAL PTE LTD**, the registered owner of vehicle no. **SJE228R** to claim damages against you in connection with a road traffic accident involving SJE228R & SKU839G on 03/05/2023 at around 1406 along BLK 133 BUKIT PANJANG PRIMARY SCHOOL.

**Before we arrange the vehicle into our workshop** for your surveyor to conduct the Pre-repair Inspection, **please confirm your liability as soon as possible.** Otherwise, kindly advise if your insured has lodged the accident report.

Thank you and regards,

Nancy Lam

Hp: +65 8782 7171

Email: [nancy@casgarage.sg](mailto:nancy@casgarage.sg)



Website: [www.casgarage.sg](http://www.casgarage.sg)

CAS Garage Pte Ltd  
Address: 1 Kaki Bukit Avenue 6  
#02-22/21/20 AutoBay Block D  
Singapore 417883  
Servicing Hotline: 9090 1222  
UEN: 201828067M