

## Meng Yan (LKK Auto)

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**From:** Motor Survey <motorsurvey@sg.msig-asia.com>  
**Sent:** Monday, 8 May 2023 3:18 pm  
**To:** assignments; admin-d  
**Cc:** Crystal Lee  
**Subject:** Survey Request - Manual Assigned

**Pre Repair Survey for SLT 851 M (Your Ref: FBG 7182 B Our Ref: TKSF/L1500-ACC-47326.23/sf)**

### **Manual Assigned**

Dear LKK,

Refer to the email below, please arrange to survey & revert.

We'll assign via Merimen once we receive the assignment from Motor Team.

Please contact us ASAP if you cannot attend.

Have a nice day.

Best Regards

**Lee Wee Ho**

Assistant Manager, Claims Services (In-House Survey)

D : +65 6012 1317 | [weeho.lee@sg.msig-asia.com](mailto:weeho.lee@sg.msig-asia.com)

**Please note my direct line has changed.**



**MSIG Insurance (Singapore) Pte Ltd** 4 Shenton Way, #21-01 SGX Centre 2, Singapore 068807 | T: +65 6827 7888 | Co. Reg. No. 200412212G |

[msig.com.sg](http://msig.com.sg)



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**From:** Janice Kee <janice.kee@ksteoptr.com>  
**Sent:** Monday, May 8, 2023 2:30 PM  
**To:** Motor Survey <motorsurvey@sg.msig-asia.com>  
**Cc:** Anthony Cheong <cheonganthony@yahoo.com.sg>  
**Subject:** Re: Pre Repair Survey for SLT 851 M (Your Ref: FBG 7182 B Our Ref: TKSF/L1500-ACC-47326.23/sf)

**EXTERNAL EMAIL:** Be careful when you click any links or open any attachment(s).

Dear Sir

Our client has agreed to the usage of Kenneth Kong (LKK) as the Single Joint Expert to conduct the Pre-Repair Survey.

Kindly proceed to engage Kenneth Kong (LKK) to perform the said Pre-Repair Survey in accordance with the NIMA Protocol.

Thank you.

Regards,  
Janice  
c/o Teo Keng Siang LLC  
111 North Bridge Road,  
#23-01 Peninsula Plaza,  
Singapore 179098  
Tel: 6333 4222 Fax: 6333 5676

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**From:** Motor Survey <[motorsurvey@sg.msig-asia.com](mailto:motorsurvey@sg.msig-asia.com)>  
**Sent:** 08 May 2023 14:18  
**To:** Janice Kee <[janice.kee@ksteoptr.com](mailto:janice.kee@ksteoptr.com)>  
**Cc:** Anthony Cheong <[cheonganthony@yahoo.com.sg](mailto:cheonganthony@yahoo.com.sg)>  
**Subject:** RE: Pre Repair Survey for SLT 851 M (Your Ref: FBG 7182 B Our Ref: TKSF/L1500-ACC-47326.23/sf)

Hi Janice,

We refer to your email/faxed dated 08/05/2023.

Please choose one surveyor from the list that you wish for us to appoint to conduct the pre-repair inspection:

- 1) LKK Auto Consultants Pte Ltd
- 2) Formteam Consultancy Pte Ltd
- 3) A-Pac Adjusters & Surveyors Pte Ltd
- 4) Appraisal VP Pte Ltd
- 5) AutoProbe Consultants

6) **MSIG In-House Surveyors (Appointment is full on \_\_\_\_\_ )**

\*This Fast-Lane settlement option is for clear-cut liability which MSIG will expedite offer @ 100% with express payment. Priority will be given to those opted for our in-house surveyor\*

To facilitate an expeditious claim settlement, we hope you are agreeable for the above surveyor to be the SJE (Single Joint Expert).

If not, you may wish to nominate any of the 10 surveyors listed below as the SJE, depending on their availability:

1. Xing Guo Qiang	6) Chow Bo Xiong
2. Kenneth Kong	7) TT Garajan
3. Marcus Chua	8) Victor Png
4. Ng You Han	9) Tay Beng Hee
5. Gary Soon	10) Samuel Phun

In your response, please also provide us a list of 10 surveyors as your nominated SJE, regardless of whether you agree or disagree to our above nominated SJE. We may consider appointing one of your nominated SJE in case of any of our nominated SJE is not available.

NB:

- a. **\*Fast lane settlement is not applicable for cases that liability is in dispute\***
- b. If both of us could not agree with each other's list of nominated SJE, we may still proceed to appoint a motor surveyor to conduct a pre repair survey & post repair inspection within the timeline stipulated under the NIMA protocol.

**We have created a dedicated motor survey mailbox for your motor survey request and pre-repair inspection. Please contact us (MSIG) by clicking this link: [motorsurvey@sg.msig-asia.com](mailto:motorsurvey@sg.msig-asia.com)**

Have a nice day.

Best Regards

**Lee Wee Ho**

Assistant Manager, Claims Services (In-House Survey)

D : +65 6012 1317 | [weeho\\_lee@sg.msig-asia.com](mailto:weeho_lee@sg.msig-asia.com)

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**From:** Janice Kee <[janice.kee@ksteoptr.com](mailto:janice.kee@ksteoptr.com)>

**Sent:** Monday, May 8, 2023 11:23 AM

**To:** Motor Survey <[motorsurvey@sg.msig-asia.com](mailto:motorsurvey@sg.msig-asia.com)>

**Cc:** Anthony Cheong <[cheonganthony@yahoo.com.sg](mailto:cheonganthony@yahoo.com.sg)>

**Subject:** Pre Repair Survey for SLT 851 M (Your Ref: FBG 7182 B Our Ref: TKSF/L1500-ACC-47326.23/sf)

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**EXTERNAL EMAIL:** Be careful when you click any links or open any attachment(s).

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Dear Sir

We attach herewith our Pre-repair survey letter for your attention.

Kindly let us have the surveyor list for our attention.

Thank you.

Regards,  
Janice  
c/o Teo Keng Siang LLC

*111 North Bridge Road,  
#23-01 Peninsula Plaza,  
Singapore 179098  
Tel: 6333 4222 Fax: 6333 5676*

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